



G-Cloud Pricing

EDMonline

G-Cloud EDMonline

Pricing Document

Restore's EDMonline service is a secure, user-friendly EDMS that enables our customers to more effectively manage and process their digital records. Please refer to the Feature List after the pricing to identify what features are included in each package.

On-Boarding

Entry	Standard	Premium
£960.00	£1,425.00	£5,650.00

Bespoke, customer specific set ups will be priced on application.

Subscription (SaaS) - per month

Users	Entry	Standard	Premium
10	£349.50	-	-
25	£442.50	£829.00	-
50	£598.50	£1,054.50	-
100	£912.00	£1,467.00	£3,495.00
150	£1,224.00	£1,879.50	£3,919.50
250	£1,849.50	£2,704.50	£4,770.00
500	£3,411.00	£4,767.00	£6,894.00
750	£4,974.00	£6,829.50	£9,019.50
1000	£6,537.00	£8,892.00	£11,145.00
1500	-	£13,017.00	£15,394.50
2500	-	-	£23,895.00
5000	-	-	£45,144.00

Above pricing is based on 2.5million images and standard features for each package. Individual additional service features (e.g. SSO) will be priced on application.

Minimum term 12 months.

Termination period up to 3 months before renewal date.

Add-on Fees

Service	Unit	Entry	Standard	Premium
Additional Users	Per month / unit	£6.25	£8.25	£8.50
Additional Repository	Per month / repository	£50.00	£50.00	£50.00
Additional Storage Unit	Per month / unit	£125.00	£125.00	£125.00

Feature List

	Entry	Standard	Premium	Add-on
Site Set Up				
Set up included (Units)	10	50	150	
Additional Set up Days		■	■	£850 per 10 units
Support				
Helpdesk (Mon-Fri 8.30am-6pm)	✓	✓	✓	
Extended Hours Helpdesk Support		■	■	EPOA
Connection Details Page	✓	✓	✓	
User Interface				
Web Browser based (Chrome, Edge, IE)	✓	✓	✓	
Browser version warning (old versions)	✓	✓	✓	
Simple and Intuitive Web User Interface	✓	✓	✓	
Globalisation				
Support for UK Date Formats (Site Level)	✓	✓	✓	
Support for US Date Formats (Site Level)	✓	✓	✓	
Branding and Customisation				
Custom Site Logo	✓	✓	✓	
Customised site branding (colour scheme, toolbar logo)		◆	◆	15 set up units
Custom Site Name (e.g. replace EDMonline™ with different name)		✓	✓	
Customisable Helpdesk details		✓	✓	
Customisable Help		◆	◆	10 set up units
Customisable Access/Usage Message		✓	✓	
Customisable Legal Disclaimer		✓	✓	
Document Search				
Document Repositories included	1 included	1 included	3 included	
Tailored Index fields by Repository	✓	✓	✓	
Additional Document Repositories	■	■	■	
Tailored navigational and retrieval structure (folders, queries etc)	✓	✓	✓	
Tailored Document Search functionality	✓	✓	✓	
20+ available Field Types for searching	✓	✓	✓	
Wildcard searching	✓	✓	✓	
Auto-suggest on Search Fields		◆	◆	
Search results Filter tabs		✓	✓	
Cascading field visibility (e.g. only show if)		◆	◆	
Data lists (for use in dropdown lists etc)		◆	◆	
List-based Field level data permissions		◆	◆	
Field Data aliases (known synonyms)		◆	◆	
Multi-level document search (drill down)		◆	◆	
Export search results / data (permissions based)		✓	✓	
Print search results / data (permissions based)		✓	✓	

Document Viewing

Built-in Document Viewer with support for all common formats (PDF, Office, Images etc)	✓	✓	✓	
Page Thumbnails	✓	✓	✓	
Document viewing controls (zoom / rotate etc)	✓	✓	✓	
Permissions-based Save / Print		✓	✓	
Permissions-based Annotation and Redaction support		✓	✓	
Redaction support with optional burn-in support		coming soon	coming soon	
On the fly OCR and search capability		coming soon	coming soon	
Document Index data alongside document images	✓	✓	✓	
Editable document data (permissions based)	✓	✓	✓	
10 editable field types that can be used (Text, Dropdown, Date etc)	✓	✓	✓	
Document Data Record locking	✓	✓	✓	
Document Comments (permissions based)	✓	✓	✓	
Multiple Document Viewing support (separate windows or one at a time)	✓	✓	✓	
Document Merge facility (supported file formats only)		✓	✓	
Custom Document Viewer by File Format		✓	✓	

Document / Data Storage

Fully scalable architecture	✓	✓	✓	
Private Cloud in Restore-hosted UK based Data Centre	✓	✓	✓	
Secure, Client-Segregated document archive	✓	✓	✓	
Segregated Client database	✓	✓	✓	
Store all* electronic file formats	✓	✓	✓	
24x7 99.98% uptime	✓	✓	✓	
Segregated database server (not shared with any other clients)			■	EPOA
Custom segregation/storage (web servers, app servers etc)			■	EPOA
Restricted VPN access (requires Segregated environment)			■	EPOA

Document / Data Management

Permissions based editable Index Data	✓	✓	✓	
10 editable field types that can be used (Text, Dropdown, Date etc)	✓	✓	✓	
Document deletion (permissions based)	✓	✓	✓	
Data exports to common data formats		✓	✓	
Data imports and lookup-data matching		■	■	EPOA
Barcode Generator (for pre-indexing documents prior to collection and scanning)		■	■	EPOA

Remote Scanning / Upload

Filing Trays with Document Upload capability (permissions based)	■	■	■	
Drag and Drop Document Upload support	✓	✓	✓	
Configurable Filing Tray options		✓	✓	
Manual Document Indexing for Retrieval	✓	✓	✓	
10 editable field types that can be used (Text, Dropdown, Date etc)	✓	✓	✓	
Sticky Indexing Fields	✓	✓	✓	
Indexing Field Validation (Regex)	✓	✓	✓	
Upload Related Document		◆	◆	
Bulk document import (SFTP)	◆	◆	◆	
Automated Document Classification on Upload		■	■	£POA
Automated Data Capture on Upload		■	■	£POA

Collaboration

Document e-mailing (permissions based)		✓	✓	
Configurable E-mail options (domain restrictions, allowed file formats etc)		✓	✓	
Work Areas for shortcuts to documents (permissions based)		✓	✓	
Configurable Work Area options		✓	✓	
Share Work Areas with other users (permissions based)		✓	✓	
Recently viewed documents		✓	✓	
Document Sharing (permissions based)		✓	✓	

Workflow and Routing

Queue management and manual document routing	■	■	■	£POA
Automatic document routing and Work Allocation		■	■	£POA
Restore Printroom Integration (outbound managed service)		■	■	£POA
Automated alerts (e-mail)		■	■	£POA

Integration

Web portal embedded-UI integration Toolkit		◆	◆	
SAML 2.0 Single Sign-on support (requires external Identity Provider)		◆	◆	
SOAP WCF Web Services		◆	◆	
Document Import (ingestion)		✓	✓	
Document Search (data retrieval)		✓	✓	
Document Retrieval		✓	✓	
Document Data Update		✓	✓	
Public REST API		coming soon	coming soon	

Reporting

Usage reports (Site Access / Document Searches / Views etc)		✓	✓	
Report data export		✓	✓	
Custom reports		■	■	£POA
Simple charts		✓	✓	
Report drilldowns		✓	✓	
Embedded Graphical dashboards		■	■	£POA

User Administration

User Management Suite	✓	✓	✓	
User Groups	✓	✓	✓	
Individual User permissions	✓	✓	✓	
Security Profile based User permissions	✓	✓	✓	
Group-level User Administration (e.g. team/department/site)	✓	✓	✓	
Site-level Administration (Super User)	✓	✓	✓	

Site Administration

Configurable Search options (max. results etc)		✓	✓	
Configurable Document viewing options (viewers, functionality etc)		✓	✓	
Field Alias management		✓	✓	
Data List management		✓	✓	
Site messaging (permissions based)		✓	✓	

Compliance and Governance

WCAG 2.1 AA compliance *	✓	✓	✓	
Individual User Access Controls / Permissions	✓	✓	✓	
Concurrent logins not allowed	✓	✓	✓	
Last login time shown to users to flag potential breaches	✓	✓	✓	
Inactive accounts automatically disabled	✓	✓	✓	
Site access logs and full User activity Audit Trail / Document History	✓	✓	✓	
User Permissions Matrix		✓	✓	
Customisable Security policy		✓	✓	
Configurable Security options (session activity, login attempts, automatic lockouts etc)		✓	✓	
Configurable Password options (strong password options, password expiry, forgotten passwords, re-use etc)		✓	✓	
Configurable account lock out after specified number of attempts		✓	✓	
Individual Document Encryption (with AES256 encryption)	■	■	✓	£0.035 per 1000 docs/month
Secure Encryption Key Management		✓	✓	
Automatic Document Retention Rules		◆	◆	£POA
User Document Deletion Approval		■	■	£POA
Offsite Data/Document backup	✓	✓	✓	
Replicated Offsite environment with Restore standard recovery in DR scenario		✓	✓	
Full Offsite Disaster Recovery Service with customised RPO / RTO			■	£POA

Security

CyberEssentials Plus accreditation	✓	✓	✓	
Cisco Firewalls with stateful packet inspection	✓	✓	✓	
NCC Managed Detection and Response (MDR)	✓	✓	✓	
Multi-tier architecture (Web/App/Data)	✓	✓	✓	
HTTPS transport with support for 256-bit encryption	✓	✓	✓	
Support for TLS 1.2	✓	✓	✓	
Coded to security best-practice guidelines such as OWASP	✓	✓	✓	
Client-level segregated data	✓	✓	✓	
Client level login	✓	✓	✓	
Individual User ID and Password login	✓	✓	✓	
Passwords stored using one-way SHA256 hash with salting	✓	✓	✓	
Application level IP Address Whitelist Access		✓	✓	
Individual Document Encryption (with AES256 encryption)	■	■	✓	
Field-level Data Encryption (Database)		■	◆	

Records Management Add-on

Records Management

Full online access to Restore Records Management archives	✓	✓	✓
Box and file inventory management	✓	✓	✓
Check-in / check-out Retrievals	✓	✓	✓
Fully searchable	✓	✓	✓
Priority levels with SLAs	✓	✓	✓
Scan on Demand from Paper and Microfilm (fiche and film)		◆	◆

Index:

✓	Included
◆	Available (additional set up fee)
■	Available as Add-on (set up and/or monthly fee)
£POA	Price on application