



G-Cloud Services

## About Us

Lookthru is a UK-based business intelligence consultancy that helps clients to transform their raw data into actionable insights, optimising business processes and leverage automated workflows.

## Why Us?

Clients across the globe are recognising the value that Lookthru delivers. By choosing Lookthru, they benefit from a level of service that consistently exceeds expectations. Through close collaboration with our team, we build trusted, long-term partnerships and ensure a positive, rewarding experience at every stage of the journey.

## Our Values



We believe clarity builds confidence. We cut through complexity to provide clear insights, honest guidance and straightforward solutions that our customers can trust.



From communication to delivery, we are clear, honest and accountable, ensuring customers always understand the “why” behind our recommendations.



We work with our customers, not just for them. By collaborating closely and listening carefully, we build long-term relationships based on mutual trust and shared goals.



We deliver consistently high standards, meet commitments and provide solutions that perform as expected.



Our solutions are guided by insight, data and experience. We empower customers with intelligent analysis that supports informed, confident decisions.

Lookthru is driven by a clear set of values that guide how we work with our clients.

## Our Mission

To provide clarity through insight—empowering our clients with transparent, intelligent solutions that drive confident decision-making and long-term success.

We achieve this by combining industry expertise with a collaborative, client-focused approach. Through careful analysis, open communication and intelligent use of data and technology, we deliver transparent solutions tailored to our client's needs.

By working in close partnership and maintaining a clear focus on outcomes, we enable confident decision-making and support sustainable, long-term success.

Lookthru helps public sector entities to design, implement and integrate cloud-based application services on the Microsoft Azure platform. Our service focuses on enabling and optimising Azure platform capabilities — including App Services, Azure Functions, Logic Apps, API Management and container-based services — within existing cloud environments.

We deliver solution architecture, platform setup, service integration, testing, deployment and ongoing operational support to ensure Azure application services remain secure, scalable and appropriately governed. This service supports the long-term adoption and effective operation of Azure application platforms.

## What can it do for you?

Helps to deliver digital services faster and with more confidence.

By making better use of Microsoft Azure's application and integration capabilities, you can modernise legacy systems, reduce manual workflows & improve how services are delivered to end users. New applications can be introduced more quickly, existing systems connected more effectively, and changes can be made without large-scale disruption.

This results in a more flexible application environment, clearer governance over technology change and platforms that are ready to grow as demand increases

## **Service Features**

**Discovery & Application Design** - We work with your teams to understand application needs, existing systems and integration requirements.

**Azure Platform Setup** - Configuration of Azure services and environments to ensure all security and compliance needs are met.

**Application Development & Configuration** - Build and configuration of cloud-native applications, functions and container services.

**API & Integration Services** - Setup of API's and integration services using Logic Apps and API management.

**Integration with Existing Systems** - We connect Azure application services to current data sources and operational processes.

**Governance & Assurance** - Clear visibility of progress, risks and decisions from discovery through to delivery.

**Scalable Application Architecture** - Solutions which are designed to grow as demand increases.

**Operational Optimisation** - Monitoring and tuning to keep applications running effectively following go-live.

**Knowledge Transfer** - Full documentation and support to help teams maintain and develop application services.

## **Service Benefits**

- Faster application of cloud-based application services
- Reduced complexity in application and integration landscapes
- Reliable and scalable Azure platforms
- Clear governance and compliance confidence
- Applications shaped by user and operational feedback
- Improved visibility of performance and cost

At LookThru, we are committed to delivering clarity, transparency and value in the work we do. We commit to working in close partnership with our clients, listening to their requirements and providing intelligent, insight-led solutions that they can trust.

Through open communication, consistent quality and a focus on long-term outcomes, we strive to exceed expectations and support confident decision-making at every stage of the journey.

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I am proud of our unwavering commitment and dedication to service excellence. We believe in working in true partnership with our clients, focusing on outcomes that matter and supporting them through transformational change. Our goal is to deliver meaningful results that stand the test of time. “

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**Josh Stevenson**  
Principal Architect

## Customer requirement

We work closely with stakeholders to understand objectives, constraints and priorities to ensure we deploy the correct skill set to meet the clients needs from the offset.

## Confirm Availability

We ensure the appropriate team is available and onboarded, maintaining continuity throughout the project.

## Coordinate & Streamline

Based on our experience, we align ways of working, governance and delivery from the outset, enabling effective collaboration through clear communication, escalation routes and regular reviews.

## Define & Manage Scope

We clearly define and manage the scope of services, including deliverables, timelines, quality standards, and dependencies. This ensures aligned expectations and a controlled, transparent delivery process.

## Review & Offboard

Before work commences, we review and finalise the service agreement. At offboarding, we ensure a smooth transition, to ensure knowledge transfer and clear documentation are handed over.

Lookthru holds the following accreditations, which collectively demonstrate our commitment to quality management, information security and ethical service delivery.



Lookthru delivers secure, reliable and data-led services to public sector and regulated organisations. Our delivery approach is underpinned by robust governance, clearly defined operational controls and a strong focus on information security, service quality and risk management.

Our accreditations demonstrate that Lookthru operates in alignment with recognised international standards and has been independently assessed against rigorous criteria. These certifications provide assurance that our people, processes and systems support consistent, compliant and well-governed service delivery across the full service lifecycle, from discovery and design through to implementation and live service support.

They also evidence our commitment to protecting client and user data, managing information and operational risk effectively and continuously improving the quality and resilience of our services. Lookthru maintains responsible and ethical business practices to ensure fair and compliant employment practices across the organisation, supporting sustainable and reliable delivery for public sector clients.