

Vision Pro Software Ltd – G-Cloud Framework 15

Pricing Document

Executive Summary

Vision Pro Software Ltd provides the Vision Pro Platform, a cloud-based software solution for compliance, asset management, and audits. Delivered as Software-as-a-Service (SaaS), Vision Pro allows organisations to record, track, and report compliance obligations, maintain asset registers, plan and evidence audits, and generate standard or bespoke reports.

The Platform is hosted on Microsoft Azure UK-based servers and operates within an ISO 27001 certified information security management system, ensuring that Customer data is secure, GDPR-compliant, and hosted in the UK. Vision Pro supports multi-site, multi-user access, with scalable options for additional licences, mobile apps, and bespoke reporting or integration services.

Vision Pro is provided under a transparent commercial model comprising an annual Licence Fee, fixed implementation package, and optional chargeable services. Customers benefit from predictable costs, standard helpdesk support, online training, and regular platform updates.

The service is suitable for public sector organisations, including local authorities, NHS organisations, central government departments, and contractors managing compliance on their behalf, aligning with G-Cloud Framework 15 principles of security, flexibility, and value for money.

Service Description

Vision Pro is a cloud-hosted software platform supporting public sector and commercial organisations with compliance management, asset management, and audit processes.

The Platform enables Customers to:

- Record, manage, and monitor compliance activities
- Maintain asset registers and inspection records
- Plan, schedule, and evidence audits and assurance activities
- Generate standard and bespoke reports for internal governance and regulatory purposes

Access is via a secure web interface and optional mobile applications for authorised users.

Intended Use

The Vision Pro service is intended for:

- Public sector organisations and arm's length bodies
- Local authorities, NHS organisations, and central government departments
- Contractors and delivery partners managing compliance on behalf of public bodies

Typical use cases include:

- Management of statutory and regulatory compliance activities
- Asset inspections and condition reporting
- Internal and external audit preparation and evidence management
- Programme and project compliance tracking

The service is suitable for organisations requiring:

- UK-hosted data
- ISO 27001 aligned information security
- Multi-site, multi-user access
- Configurable compliance workflows and reporting

Service Boundaries & Assumptions

Service Boundaries

Included:

- Access to Vision Pro Platform as a SaaS service
- Hosting of Customer data on Microsoft Azure UK servers
- Standard helpdesk and online support per SLA
- Standard platform upgrades and minor enhancements
- Standard backup and recovery services

Excluded:

- On-site support unless separately agreed
- Major version upgrades unless separately agreed
- Third-party software licences not included in this schedule
- Customer IT support or end-user device management
- Legal, regulatory, or professional advisory services

Assumptions

- Customer will provide timely access to staff and information during implementation
- Customer will ensure all uploaded data is lawful and appropriate
- Customer will maintain suitable internet connectivity and devices
- Bespoke development, integration, or data migration requires separate agreement

Commercial Pricing Summary

Category	Description	Price
Core Licence	Annual Vision Pro Platform Licence (Compliance, Assets & Audits Modules, unlimited sites/users, support, training)	£10,000 per annum
Implementation	Implementation package (up to 3 days consultancy)	£1,950 (one-off)
Additional Consultancy	Extra consultancy days	£695 per day
NFC Tags	Physical NFC asset tags	£1 per tag
Edit App Licences	Additional edit-capable app licences	£90 per licence per annum

Category	Description	Price
Read-only App Licences	Additional read-only app licences	£10 per licence per annum
Customer Administrator Role	Ongoing admin support (up to 8 hrs/month)	£695 per month
Bespoke Templating & Reporting	Custom configuration and reporting	£695 per day
Client Access Dashboard	One-off dashboard setup per client	£695 per client
Data Migration	Existing data transfer services	£695 per day
API Integration	Bespoke system integration	To be agreed
Extended Backup / Retention	Enhanced backup services	To be agreed

All prices exclude VAT and are subject to the terms in this schedule.

Licence Term

- **Minimum Term:** 12 months from Effective Date
- **Renewal:** Automatic annual renewal unless 60 days' written notice
- **Early Termination:** Charge may apply equal to remaining Licence Fee

Licence Fees and Included Services

Annual Licence Fee includes:

1. Vision Pro Compliance, Assets & Audits Modules
2. Unlimited sites
3. Unlimited authorised users
4. Helpdesk and online support (48-hour SLA)
5. Access to templates, reporting tools, Excel exports
6. Secure data hosting on ISO 27001 certified Azure UK servers
7. Standard data hosting and backup services
8. Generic platform upgrades and minor enhancements
9. Quarterly online platform review meetings
10. Annual online user refresher training
11. Customer in-house system administrator training

Optional and chargeable services: See Section 7.

Implementation and Optional Services

Implementation Fee: £1,950 (up to 3 days at £695/day) – covers configuration, user setup, dashboard configuration, and training. Additional days at £695/day.

Optional services include NFC tags, app licences, bespoke reporting, dashboards, API integration, extended backup – all subject to separate agreement and pricing (see Section 4).

Data Hosting and Information Security

- Hosted on Microsoft Azure UK-based servers, ISO 27001 certified
- Standard backups daily, 30-day retention
- Unlimited storage subject to fair usage; excess usage may incur fees
- Compliant with UK GDPR
- Provider liability limited to total annual Licence Fees for relevant period

Payment Terms

- Licence Fee due on Effective / Activation Date
- Implementation Fee due on completion
- Optional services invoiced as delivered
- Late payment: 2% per month interest after 30 days
- Fees in GBP, exclusive of VAT

Scope, Limitations, and Commercial Notes

- Minor upgrades included major upgrades may incur additional fees
- On-site or out-of-hours support may incur extra costs
- Bespoke work requires signed Statement of Work
- Day-rate services capped unless otherwise agreed
- Volume discounts may apply
- Customer responsible for internal data governance