
TreeKeeper® - 8 Pricing Guide and Hosting Services

Davey's TreeKeeper® software is the world's leading tree inventory software and has been continually in operation for longer than our competitors have even been in business. Treeconomics is the sole reseller for TreeKeeper® in the UK. TreeKeeper®'s stability and large diverse user base gives you the confidence that your data is safe, secure, and usable. While many competitors have come and gone, we have never wavered from our commitment to providing our clients with the highest quality software.

TreeKeeper® is constantly being updated based on technology advancements, user feedback, and internal research and development. It is a subscription service offered as a Software as a Service (SaaS) and requires an acceptance of SaaS terms and conditions. TreeKeeper's scalability allows our clients to grow alongside the software and facilitates a paperless workflow operation without dictating exact procedures.

TreeKeeper® 8 subscription rates are tiered in order to provide the appropriate data centre resources and customer service to the customer based on their needs and scale. The appropriate tier for this subscription service is guided by information regarding the size of the customer's managed area, organisation size and adherence to standard software functionality.

Included Software Services

Included with an active TreeKeeper® software subscription are some basic software support services. These services include:

Web-based Overview and Training (3 Hours)	Unlimited On-call and Email Support for general "How-To's"
Map Symbolology Updates	Transfer Value Setup and Configuration
Add new attributes to a data layer - Numeric, Text, Picklist, Date, Yes/No	Add new attributes to a data layer's work record - Numeric, Text, Picklist, Date, Yes/No
Reference Layer Data (Parcels, Centerlines, Park Boundaries) updates with each subscription renewal	Client Hosted Web Mapping and Feature Service (WMS/WFS) Integration Support
Add client contracted Nearmap Imagery Services	

TreeKeeper® 8 Hosting Services			
Tier Level	Guidelines	Description	Annual Subscription Rate
1	- Less than 5 organisation members - Less than 20 sq miles - Less than 3 managed data layers - Less than 5 reference layers - Less than .10 TB of total attachment size - Google Maps imagery - No 3rd party integration	Includes one year of web hosting and basic* phone/email support (Required to meet 4 of the 7 metrics to be Tier 1)	£ 5,500
2	- Between 5 and 20 organisation members - Between 20 and 100 sq miles - Between 3 and 5 managed data layers - More than 5 reference layers - Client provided basemap imagery - Between .10 TB and 1.0 TB of total attachment size 3rd party integration with service request system requiring advanced workflows	- Includes one year of web hosting and basic* phone/email support - Quarterly TreeKeeper® Steering Committee facilitated by a DRG Project Manager to ensure you are getting the most out of your software. - Includes 20 hours of premium support software services (Required to meet 4 of these 7 metrics to be Tier 2)	£ 11,500
3	- More than 20 organisation members - Greater than 100 sq miles - More than 5 managed data layers - More than 5 reference layers - Client provided basemap imagery - Over 1.0 TB of total attachment size 3rd party integration with service request system requiring advanced workflows - Advanced new feature development to remediate customer identified software requirement gaps automatically puts customer into Tier 3	- Includes one year of web hosting and basic phone/email support - Includes Premium Support package - Includes monthly participation with the customer facilitating a “TreeKeeper 8 Steering” committee to aid the customer in best use of their software system - Includes 60 hours of premium support software services (Required to meet 4 of these 7 metrics to be Tier 3)	£18,500

Premium Support Services

Premium support services are advanced configurations that can be applied to a particular customer's TreeKeeper 8 system to allow it to more specifically solve challenges. These services and configurations tend to be specifically built around a customer's data structure and work flows. Premium Support Services allow for 20 hours support technician time towards the following tasks.

Populating new attributes via spatial data assignment	Run data analysis and publish as a custom tabular report available in Reports Modal
Scheduled Qualifying Data Delivery (Email)	Add new empty data layers
Automated Email Notifications	Development of custom database rules and triggers
Advanced Report Formatting (jasper reports)	GIS Data Mining and Acquisition

Having an active Premium Support agreement in place also provides the customer with access to a reduced hourly rate for custom software development and enhanced services.

Software Support & Training Services	
Service Options	Price
Premium Support Package: Includes 20 hours of support technician time at a discounted rate towards the following tasks: • Populating new attributes via spatial data assignment • Run data analysis and publish as a custom tabular report available in Reports Modal • Scheduled Qualifying Data Delivery (Email) • Add new empty data layers • Automated Email Notifications • Development of custom database rules and triggers • Advanced Report Formatting (jasper reports) • GIS Data Mining and Acquisition	£3000
TreeKeeper® Software Training (Virtual): 3 hours of web-based training session with one DRG or Treeconomics trainer	£400
TreeKeeper® Software Training (Virtual): 3 hours of web-based training session with one DRG or Treeconomics trainer	£750
TreeKeeper® Software Training (In-Person): One day of onsite training session with one Treeconomics trainer	£2000
TreeKeeper® Software Training (In-Person): Two days of onsite training session with one Treeconomics trainer	£4000

Software Training Services

Treeconomics and Davey Resource Group offers TreeKeeper 8 training to help our customers take full advantage of the software platform. We will provide this training via web-based training as standard. With customer approval, we will record the online session and share with the customer for their future review.

Our standard service includes a 1 hour TreeKeeper® Software Orientation (Virtual) , and an additional 3 Hours of web-based training with one Treeconomics Trainer

Additional enhanced training packages are available, which include:

- 2 x 3 Hours of web-based training, which can be conducted during the same day or across two days
- Onsite, in-person training at the customer's facility, with one Treeconomics Trainer
- Offsite, virtual training, with two DRG Trainers. This is recommended for training sessions with more than 6 customer attendees

We are not limited to only the options above, and custom training packages can be negotiated and made available.

Data Conversion Services	
Service Options	Price
Create a New Site Data Layer (empty) (each)	£850
Convert inventory data into a newly created Site Data Layer (each)	£1550
Convert inventory and work data into a newly created Site Data Layer (each)	£2400
Convert Data into an Existing Site Data Conversion (each)	£2000
Convert Data into an Existing Work Data Conversion (each)	£2700
Geocoding Tree Inventory Use tree inventory's street address to associate with appropriate parcel	£0.05p per tree

Data Integration Services	
Service Options	Price
One Directional ESRI Feature Service Integration (TK8 to ESRI)	£3000
Bi-Directional ESRI Feature Service Integration (TK8 to ESRI and ESRI to TK8)	£9000
REST Integration Support, includes 10 hours of collaborative conference calls to aid local developers.	£2500
Power BI Integration	£7200
Automated Nightly data extraction (CSV or XLSX or SHP or GDB) and posting to a shared SFTP resource	£14,800