



Service Definition

Programme & Project Management Services for Investment Platforms

1. Service overview

This service supports public sector bodies, non-departmental public bodies, charities and not-for-profit organisations including LGPS pools delivering complex investment platform programmes and projects across enterprise and private market environments with a focus on operational resilience, transparency, Value for Money and sustainable service outcomes.

Strata provides programme and project management services for investment platform initiatives, supporting planning, structured delivery, governance, coordination and assurance across multi-vendor and multi-workstream programmes.

Delivery includes the management of business change associated with programme and project management services for investment platforms.

The service is suitable for organisations undertaking investment platform implementation, transformation, optimisation or remediation programmes requiring experienced secure delivery leadership, effective oversight and strong governance support.

2. Scope of the service

This service may include the following activities:

- Programme management for enterprise and private market platforms, including planning, governance, risk, dependency and stakeholder management
- Project Management Office (PMO) setup and operation for platform delivery
- Delivery governance for platform implementation and optimisation
- Programme governance, reporting and decision-making frameworks
- Multi-vendor coordination across platforms and delivery partners
- Implementation oversight for enterprise and private market platforms

Services may be delivered as standalone programme or project management support, or embedded within wider transformation initiatives.

3. What is not included

This service does not include:

- Acting as the contracting authority or system owner
- Software licensing or resale of third-party platforms
- Direct platform configuration or build activities
- Legal, tax or regulatory advisory services
- Investment decision-making or portfolio management





4. Service delivery approach

Delivery is aligned to client governance, assurance and regulatory frameworks.

Engagements are structured using established programme and project management practices, with clear controls over scope, dependencies, risks and delivery outcomes.

Delivery is informed by Strata's ongoing engagement with industry platforms, vendors and regulatory developments, enabling practical insight into emerging capabilities and evolving best practice to be reflected in delivery decisions where relevant.

Our delivery approach aligns with established public sector digital and service design principles, emphasising user-centricity, iterative learning and governance maturity consistent with Government Digital Service (GDS) expectations where relevant.

Strata works alongside client leadership, delivery teams and vendors to coordinate activity, manage dependencies and support timely, controlled delivery

5. Service levels and support

Programme and project management services are delivered through agreed engagement models (including alignment with client Agile and PRINCE 2 processes) , with named leads responsible for governance, reporting and coordination.

Service scope, reporting cadence and escalation routes are agreed at mobilisation and aligned to client delivery frameworks.

6. Onboarding and offboarding

Onboarding includes mobilisation, confirmation of delivery scope, governance setup and integration with existing programme structures.

Offboarding includes structured handover, documentation, knowledge transfer and closure reporting aligned to client requirements.

7. Data protection and security

Strata operates in line with UK data protection legislation and client security requirements. Access to programme documentation and systems is restricted to authorised personnel and governed by defined access controls.

8. Dependencies and client responsibilities

Clients are responsible for:

- Appointing accountable sponsors and decision-makers
- Providing access to delivery teams, vendors and documentation
- Making timely decisions within governance forums
- Managing contractual relationships with vendors





9. Service constraints

This service provides programme and project management support only.

Strata does not assume responsibility for delivery outcomes beyond its agreed management and governance remit.

10. Exit management

At service completion, Strata supports a controlled exit including:

- Handover of programme artefacts and documentation
- Knowledge transfer to client or successor teams
- Support for transition into BAU or operational governance where applicable

