



Service Definition

Investment Data, Reporting & Integration Services

1. Service overview

This service supports public sector bodies, non-departmental public bodies, charities and not-for-profit organisations including LGPS pools designing, integrating and optimising investment data, reporting and analytics capabilities with a focus on operational resilience, transparency, Value for Money and sustainable service outcomes to support investment operations and decision-making.

Strata provides delivery support across investment data architecture, platform integration and reporting layers, including integration with enterprise and private market investment platforms including industry-standard solutions such as Aladdin and eFront, and associated cloud data platforms including Snowflake.

Delivery includes the management of business change associated with investment data, reporting and integration services including user acceptance testing and adoption support.

The service is suitable for organisations seeking to improve data quality, reporting capability, operational transparency or cross-platform integration across their investment technology landscape where secure delivery, strong governance and effective oversight are required. It also supports organisations seeking significant improvement in data governance, quality and control across investment data, reporting and analytics landscapes.

2. Scope of the service

This service may include the following activities:

- Investment data architecture review, design, build and delivery
- Investment data platform integration, including Aladdin Data Cloud (Snowflake)
- Performance and risk data integration
- Reporting layer design
- Semantic data model design
- Analytics dashboards and management information
- Data integration, interface design, build and delivery
- Data migration advisory and delivery support, including migration strategy, sequencing, validation frameworks and cutover planning
- Data quality and cleansing guidance, including definition of data standards, validation rules, exception handling processes and governance controls
- Support for significant and sustainable improvement in data governance, including data ownership models, controls, lineage, documentation and ongoing quality monitoring.

Services may be delivered as standalone data initiatives or as part of wider implementation, transformation or optimisation programmes. Data migration and quality activities are delivered in collaboration with client subject matter experts, with clients retaining ownership of data accuracy and investment judgement.





3. What is not included

This service does not include:

- Software licensing or resale of third-party data platforms
- Acting as data owner or data governance authority
- Ongoing managed reporting operations unless separately contracted
- Investment performance calculation or valuation services
- Legal, tax or regulatory advisory services

4. Service delivery approach

Delivery is aligned to client data governance, security and assurance frameworks.

Engagements are typically structured across assessment, design, build, testing and deployment phases, with clear controls around data quality and integration.

Delivery is informed by Strata's ongoing engagement with industry platforms, vendors and regulatory developments, enabling practical insight into emerging capabilities and evolving best practice to be reflected in delivery decisions where relevant.

Our delivery approach aligns with established public sector digital and service design principles, emphasising user-centricity, iterative learning and governance maturity consistent with Government Digital Service (GDS) expectations where relevant.

Strata works alongside client teams, platform vendors and delivery partners to design and implement robust, scalable and auditable data and reporting solutions.

5. Service levels and support

Delivery support is provided through agreed engagement models, with named technical leads responsible for data architecture, integration and reporting delivery.

Governance, reporting and escalation arrangements are agreed at mobilisation and aligned to client programme structures.

6. Onboarding and offboarding

Onboarding includes confirmation of scope, data sources, target architecture, governance arrangements and delivery planning.

Offboarding includes handover of data models, interfaces, documentation and knowledge transfer to client or third-party teams.

7. Data protection and security

Strata operates in line with UK data protection legislation and client security requirements. Data access is restricted to authorised personnel and governed by role-based access controls, audit logging and defined approval processes.





8. Dependencies and client responsibilities

Clients are responsible for:

- Providing access to source systems, data, process flows and documentation
- Defining data ownership and governance arrangements
- Approving data models, interfaces and reporting outputs
- Ensuring cooperation from platform vendors and third parties

9. Service constraints

This service provides data, reporting and integration delivery support only.

Strata does not act as a data controller, system owner or ongoing data operations provider unless separately contracted..

10. Exit management

At service completion, Strata supports a managed and controlled exit including:

- Handover of data assets, documentation and deliverables
- Knowledge transfer to client or third-party teams
- Support for transition to BAU or managed services where applicable

