

ANTHROPIC

Anthropic Frontier AI: Agentic AI Collaboration and Workflow Integration – Claude

G-Cloud 15: Lot 2b (Software as a Service)

Terms and Conditions

January 2026

Terms and Conditions

Version:	1.0
Effective Date:	[Date of Framework Award]
Supplier:	Anthropic Ireland Limited

1. INCORPORATED SUPPLIER TERMS

The following Anthropic documents (together, the "Anthropic Terms") are incorporated into Call-Off Contracts under the G-Cloud 15 Framework (RM1557.15) as "Supplier Terms" and "Supplier Service Descriptions":

Document	URL	Framework Category
Commercial Terms of Service	anthropic.com/legal/commercial-terms	Supplier Standard Terms
Data Processing Addendum	anthropic.com/legal/data-processing-addendum	Supplier Data Processing Agreement
Usage Policy (AUP)	anthropic.com/legal/aup	Supplier Acceptable Use Policy
Service Specific Terms	anthropic.com/legal/service-specific-terms	Supplier Service Specific Terms
Supported Regions Policy	anthropic.com/supported-countries	Supplier Service Description
Subprocessors List	anthropic.com/subprocessors	Supplier Service Description (DPA Schedule 4)
Digital Marketplace Service Listing	[As published on Digital Marketplace]	Supplier Service Description

2. PRECEDENCE AND CONFLICTS

2.1 Hierarchy

The Anthropic Terms are subject to the G-Cloud 15 Framework hierarchy of precedence. In the event of any conflict between the Anthropic Terms and the following documents, the following documents shall prevail (in descending order of precedence):

1. The Order Form
2. Framework Special Terms
3. Joint Schedule 1 (Definitions)

4. Joint Schedule 10 (Processing Data)
5. Framework Schedules and Call-Off Schedules
6. CCS General Terms

2.2 Conflict Resolution

Where any provision in the Anthropic Terms conflicts with, or is inconsistent with, the CCS General Terms, Framework Award Form, Framework Special Terms, or any Joint Schedule or Call-Off Schedule, the CCS/Framework provision shall prevail and the conflicting Anthropic Terms provision shall be deemed modified to the minimum extent necessary to resolve the conflict.

3. INEFFECTIVE PROVISIONS

3.1 Provisions Deemed Ineffective

Pursuant to Clauses 2.11 to 2.15 of the Framework Special Terms, the following provisions in the Anthropic Terms are deemed ineffective and shall not apply to Call-Off Contracts under the G-Cloud 15 Framework:

Section	Provision	Reason / Replacement
Section K (Indemnification)	All indemnification provisions	Ineffective per Clause 2.11.3(b)(ii). CCS Clause 10.5 (IPR indemnity) applies instead.
Section L.2	Disclaimer of warranties	Ineffective per Clause 2.11.3(b)(iii). CCS Clause 9.1 warranties apply.
Section L.3	Liability caps (12 months' fees)	Superseded by CCS Clause 14 / Special Term 12. See Section 4 below.
Section H.1	Taxes / Gross-up	Ineffective per Clause 2.11.3(b)(iii) (shifts liability). CCS Clause 4.3 applies.
Section I.3	Suspension rights	Modified by CCS Clause 5.4. See Section 5 below.
Section J	Dispute resolution / Arbitration	Superseded by CCS Clause 38. English courts (or LCIA if Buyer elects).
Section M.7	Governing law (California/Ireland)	Superseded by CCS Clause 39. English law applies.
Section M.3	Unilateral amendment with 30 days notice	Superseded by CCS Clauses 2.14, 2.16, 2.17, 27. Framework variation procedures apply.
Section I.2.a	Termination for convenience (30 days)	Modified by CCS Clause 13. Specific termination grounds apply.
Section E	Confidentiality provisions	Superseded by CCS Clause 18. Crown Body/FOI disclosure rights apply.

Service Specific Terms Section B	Beta Services \$1,000 liability cap	Ineffective per Clause 2.11.3(b)(iii). CCS Clause 14 liability caps apply to all Services including Beta Services.
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3.2 Third-Party Hyperlinks

Pursuant to Clause 2.12.1 of the Framework Special Terms, any hyperlinks in the Anthropic Terms to third-party standards, policies, terms and conditions, or other documents ("Additional Third Party Terms") are deemed ineffective. Such Additional Third Party Terms do not apply to Call-Off Contracts under the G-Cloud 15 Framework.

3.3 Regulatory and Statutory References

For the avoidance of doubt, the following hyperlinks in the Anthropic Data Processing Addendum are to regulatory or statutory instruments and are not "Additional Third Party Terms" within the meaning of Clause 2.12.1:

- EU Standard Contractual Clauses (EUR-Lex reference)
- UK International Data Transfer Addendum (ICO reference)
- Anthropic's list of subprocessors at anthropic.com/subprocessors

4. LIABILITY

The liability provisions in Section L of the Anthropic Commercial Terms of Service are superseded by CCS Clause 14 as modified by Special Term 12 of the Framework Award Form. The following liability caps apply:

Category	Cap (per Contract Year)
General liability (Lots 2a/2b)	Greater of £500,000 or 125% of Estimated Yearly Charges
Data Protection liability	£10,000,000
Death/personal injury, fraud	Unlimited (per CCS Clause 14.4)

5. SUSPENSION

The suspension provisions in Section I.3 of the Anthropic Commercial Terms of Service are modified by Clause 5.4 of the Framework Special Terms. Anthropic's suspension rights are subject to the following requirements:

Ground for Suspension	Notice Requirement
Non-payment	Not less than 20 Working Days' prior written notice (Clause 5.4.2)

Material breach of AUP	Written notice + not less than 5 days to remedy (except where immediate suspension necessary for security) (Clause 5.4.3)
Required by law	Immediate suspension permitted; notify Buyer as soon as reasonably possible (Clause 5.4.4(a))
Imminent adverse impact on infrastructure/other customers	Immediate suspension permitted; notify Buyer as soon as reasonably possible (Clause 5.4.4(b))
Unauthorised third-party access	Immediate suspension permitted; notify Buyer as soon as reasonably possible (Clause 5.4.4(c))

Anthropic will restrict the extent and duration of any suspension to that which is reasonably necessary and will lift suspension promptly when the circumstances have been resolved (Clause 5.5).

6. DATA PROTECTION

The Anthropic Data Processing Agreement supplements Joint Schedule 10 (Processing Data) of the G-Cloud 15 Framework. In the event of any conflict between the Anthropic DPA and Joint Schedule 10, Joint Schedule 10 shall prevail.

Security breach notifications will be provided within forty-eight (48) hours in accordance with Clause 3.5.2 of the Framework Special Terms.

7. SERVICE MODIFICATIONS

Modifications to the Services during the Call-Off Contract Period are subject to Clause 2.17 of the Framework Special Terms:

- (a) Anthropic will provide not less than 30 days' prior written notice of Service Modifications (except Urgent Service Modifications);
- (b) The Buyer may object to Service Modifications that have a materially adverse impact;
- (c) If the objection cannot be resolved within 10 days, the Buyer may terminate without liability.

7A. SERVICE SPECIFIC TERMS

The Anthropic Service Specific Terms at anthropic.com/legal/service-specific-terms apply to the relevant Services, subject to the following modifications for G-Cloud 15:

7A.1 Claude for Work (Section A)

Customer notification and consent obligations apply. The Buyer must inform Buyer Users that they are accessing an administered service and that use is subject to Anthropic's policies.

7A.2 Beta Services (Section B)

Beta Services remain provided "as-is" on a temporary basis and will be called out in a variation agreement.

7A.3 Fine-Tuning Services (Section C)

Section C does not apply to G-Cloud 15 Call-Off Contracts

7A.4 Marketplace Services (Section D)

Section D applies to Services accessed via Amazon Bedrock or Google Vertex AI. Fees for Marketplace Services are payable to the relevant Marketplace Provider. The Buyer acknowledges that third-party Marketplace Platform terms are outside the scope of this G-Cloud 15 Call-Off Contract.

7A.5 Development Partner Program (Section E)

Section E (Development Partner Program) does not apply to G-Cloud 15 Call-Off Contracts. The prohibition on training models on Customer Content in Section B of the Anthropic Commercial Terms of Service applies without exception under G-Cloud 15.

8. TERMINOLOGY MAPPING

Where terms in the Anthropic Terms differ from terms used in the G-Cloud 15 Framework, the following mappings apply:

Anthropic Term	G-Cloud 15 Equivalent
Customer	Buyer
Customer Content	Buyer Content / Government Data
Authorized Users	Buyer Users
Agreement / Terms	Call-Off Contract
Effective Date	Call-Off Start Date
Term	Call-Off Contract Period
Fees	Charges
Usage Policy	Supplier Acceptable Use Policy (Supplier AUP)

9. PROVISIONS THAT CONTINUE TO APPLY

Subject to the modifications and carve-outs set out in this document, the following provisions of the Anthropic Commercial Terms of Service continue to apply and are incorporated into Call-Off Contracts:

- Section A (Services) - Grant of access and usage rights

- Section B (Customer Content) - Ownership of Inputs, ownership of Outputs, no training on Customer Content
- Section D (Trust and Safety) - Compliance with laws, use restrictions, Output limitations acknowledgements
- Section F (Intellectual Property) - As supplemented by CCS Clauses 10.8-10.10
- Section L.1 (Warranties) - Basic warranties, as supplemented by CCS Clause 9.1
- Section M.8 (Export Controls) - Export compliance obligations

10. NOTICES AND CONTACT

Notices under these Supplier Terms shall be given in accordance with Clause 28 of the CCS General Terms.

Purpose	Contact
Legal notices	legal@anthropic.com
Security incidents	security@anthropic.com
Data protection	privacy@anthropic.com
Technical support	support@anthropic.com