

RedTail Consulting

RedTail Zscaler Advanced Deployment

Service Definition – One Page Overview

Service overview

RedTail Zscaler Advanced Deployment is a flexible implementation service designed to deploy multiple Zscaler products, including ZIA and ZPA, within a single engagement. The service supports more complex and bespoke customer requirements.

Scope of service

The service includes advanced tenant configuration, bespoke security policy design, onboarding of multiple user groups, applications, or locations, validation testing, and knowledge transfer.

Onboarding and offboarding

Deployment onboarding establishes detailed design assumptions, access controls, and delivery phases. Offboarding includes full documentation, handover, and implementation sign-off.

Service constraints

Advanced Deployment scope is agreed during discovery and may include multiple Zscaler products. Changes beyond the agreed scope may require a revised statement of work.

Resilience and continuity

Platform-level resilience, availability, and disaster recovery are delivered by the Zscaler cloud-native SaaS platform.

Security and governance

Security policies are implemented using Zscaler platform capabilities and aligned to customer requirements and RedTail's secure delivery practices.

Pricing

Pricing is confirmed following discovery and reflects the number of products, complexity, and implementation effort required.