

RedTail Consulting

RedTail CyberArk Privilege Cloud Licence

Service Definition – One Page Overview

Service overview

CyberArk Privilege Cloud is a cloud-hosted privileged access management platform delivered as Software-as-a-Service. It enables secure management, monitoring, and control of privileged credentials and sessions.

Scope of service

The service supports credential vaulting, privileged session management, access control, and auditing across supported systems and platforms.

Hosting and deployment

Privilege Cloud is delivered from CyberArk's cloud-hosted SaaS environment. Customer-managed connectors may be deployed to enable secure connectivity to customer systems.

Resilience and availability

Platform availability, backup, and disaster recovery are provided by CyberArk in line with its published SaaS resilience and business continuity commitments.

Data access and exit

Customers can export configuration data, audit records, and reports through CyberArk management interfaces in accordance with data retention policies.

Security

Security controls include strong authentication, access governance, encryption, and detailed audit logging delivered through the CyberArk platform.

Pricing

The service is provided on a subscription basis, typically priced per user, account, or managed target, depending on the CyberArk licence model.