F8 Networks – Service Definition

Secure Cloud Website Hosting & Web Application Security Services

Service Overview

F8 Networks provides secure cloud website hosting services delivering resilient, protected web applications across Azure, AWS, and Google Cloud. The service combines secure hosting, web application firewalls, DDoS protection, secure CI/CD, and application security testing to ensure public-facing websites are available, compliant, and protected against modern cyber threats.

G-Cloud Lot: Lot 3 – Cloud Support

Service Categories

Security Services; Managed Cloud; Ongoing Support.

Key Features

- Secure web hosting across Azure, AWS, and Google Cloud
- Web Application Firewall configuration and management
- DDoS protection for public-facing websites
- Secure configuration and platform hardening
- Backup and recovery for hosted web services
- Secure CI/CD pipelines for web applications
- Dynamic and static application security testing
- Content Security Policy design and implementation
- Website compliance and privacy controls

Benefits

- Improved website availability and resilience
- Reduced risk from web-based cyber attacks
- Stronger protection against DDoS threats
- Secure deployment of website updates
- Improved compliance and public trust

Service Constraints

The service is primarily delivered remotely. Hosting environments must be deployed within supported cloud platforms. Onboarding timescales depend on application complexity, traffic volumes, and security requirements. Some security features require appropriate cloud-native services to be enabled. Onsite support and out-of-hours activities are available by agreement.

Support Levels

Standard (business-hours support), Enhanced (priority support with named web security engineer), and Premium (24×7 support with proactive monitoring and a Technical Account Manager). Support is provided as a fixed monthly service based on scope and hosting environment.