F8 Networks – Service Definition

Governance, Risk & Compliance (GRC) and Cyber Assurance Services

Service Overview

F8 Networks provides Governance, Risk and Compliance (GRC) services enabling organisations to manage cyber risk, achieve certification, and meet regulatory obligations. The service supports security governance, assurance, audits, and risk management aligned with UK government, NCSC, and regulatory standards.

G-Cloud Lot: Lot 3 – Cloud Support

Service Categories

Security Services; Quality Assurance and Performance Testing; Ongoing Support.

Key Features

- ISO 27001:2022 certification rollout and support
- Cyber Essentials and Cyber Essentials Plus preparation
- CIS, NIST, and ISO 27001 security assessments
- Third-party and supply chain risk management
- Security training, awareness, and phishing campaigns
- NCSC GovAssure and cyber resilience audit support
- CAF (Cyber Assessment Framework) assessments
- ISMS design, implementation, and operation
- Internal audit as a service
- Board-level cyber risk reporting

Benefits

- Clear visibility of organisational cyber risk
- Improved regulatory compliance and audit readiness
- Faster achievement of security certifications
- Stronger governance and accountability
- Reduced third-party and supply chain risk

Service Constraints

The service is primarily delivered remotely. Delivery timescales depend on organisational size, scope, and regulatory requirements. The service provides advisory and assurance support and does not replace statutory or legal roles. Onsite and out-of-hours support is available by agreement.

Support Levels

Standard (business-hours support), Enhanced (priority handling with named GRC specialist), and Premium (24×7 support for critical audits with a Technical Account Manager). Support is provided as a fixed service cost based on scope and complexity.