F8 Networks – Service Definition

Vulnerability Management & Continuous Risk Reduction Services

Service Overview

F8 Networks provides managed vulnerability management services enabling organisations to identify, prioritise, and remediate security weaknesses across infrastructure, cloud, and container environments. The service delivers continuous scanning, threat-based risk prioritisation, remediation tracking, and reporting aligned with UK government security and assurance requirements.

G-Cloud Lot: Lot 3 – Cloud Support

Service Categories

Security Services; Managed Cloud; Ongoing Support.

Key Features

- Vulnerability scanning and security assessment
- Asset discovery and risk prioritisation
- Patch and remediation tracking
- Vulnerability reporting and dashboards
- Continuous vulnerability management
- Threat-based risk prioritisation
- Cloud and container vulnerability scanning
- SOC and SIEM integration
- Regulatory and assurance reporting

Benefits

- Reduced exposure to known vulnerabilities
- Faster remediation of critical risks
- Improved visibility of security posture
- Clear remediation progress tracking
- Stronger compliance and assurance evidence

Service Constraints

The service is primarily delivered remotely. Onboarding timescales depend on asset volume, environment complexity, and integration requirements. Some capabilities require compatible vulnerability scanning or security tools. Onsite and out-of-hours support is available by agreement.

Support Levels

Standard (business-hours support), Enhanced (priority support with named vulnerability specialist), and Premium (24×7 support with Technical Account Manager). Support is provided as a fixed monthly service based on scope and asset volume.