



FPT Cloud Software Engineering Service



1. Overview

FPT provides end-to-end application development and digital transformation services focused on healthcare needs. We modernise legacy systems and build innovative, cloud-native solutions that are patient-centric and secure, leveraging AI-driven development for faster, safer delivery. Our agile, user-centred approach improves patient outcomes and efficiency while ensuring compliance with NHS/GDS standards.

2. About FPT

FPT is a global technology services provider with extensive experience delivering application development, managed services and cloud-enabled solutions for large, complex organisations. With a scalable global delivery model and strong engineering capability across modern application, data and cloud technologies, FPT supports the operation, enhancement and modernisation of business-critical systems. FPT combines structured service management, automation-led delivery and flexible resourcing models to support long-term application stability, continuous improvement and transformation objectives.

3. Cloud Software Engineering Service Scope

FPT Cloud Software Engineering covers the full Software-Development Lifecycle. The service covers the full legacy modernisation lifecycle:

1. Planning

- Defining programme/project goals and objectives
- Strategy definition and direction
- Defining milestone, resource requirements, timelines
- Outputting an agreed initial project plan

3.2. Feasibility & Analysis

- Detailed requirements elicitation and analysis
- Cost estimation, risk analysis, technical requirements
- Final scope definition with function and non-functional requirements

3.3. System Design

- Architectural design outlining for functionality
- Secure by design principles at the core
- Creating Software Design Document

4. Implementation & Coding

AI-enabled code development

Iterative testing, code reviews, and vulnerability testing

Vibe-coding accelerate build

5. Testing

Automation, system, unit, integration, regression, performance testing

Bug-fixing as required

Continuous testing through software development process

6. Deployment

Beta-testing or pilot launch

Documentation complete, user-manuals, training

Go-live and early life support

7. Maintenance

Continuous improvement and CI/CD for ongoing development

Transition to L1/L2/L3 support as required

4. Delivery & Operating Model

We operate a bestshore delivery model to maximum value for money. We will work with each client to define the best model.



5. Tools & Automation

100% of our workforce are AI-enabled – FPT bring proprietary AI tooling that can be hosted within UK to accelerate software development. Cloud Software Engineering delivery is supported by industry-standard and buyer-preferred tooling including:

- ITSM and ticketing platforms
- Monitoring and observability tools
- CI/CD and automation pipelines
- AIOps and telemetry where appropriate

6. Value to Buyers

- Access to a skilled and young workforce
- AI-enabled development achieving +30% efficiency and improved quality
- Rapid deployment and scaling of skills
- Enable predictable, scalable and well-governed application operations
- Free internal teams to focus on strategic priorities



THANK YOU

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