



Unified Communications - Smarter, Simpler Ways to Stay Connected

Is your communication stack helping or holding you back?

If your teams are juggling multiple tools, missing calls, or struggling to collaborate, it might be time for a change.

Unified Communications (UC) brings together voice, video, messaging, and collaboration into one seamless platform. It's designed to simplify communication, reduce costs, and empower your teams to work from anywhere, securely and efficiently.

Why communication tools often create more chaos than clarity

Disjointed platforms, outdated phone systems, and poor call quality can frustrate users and slow down your business. Without a unified approach, productivity and customer experience suffer.

What Unified Communications helps you fix

- Disjointed tools and platforms → Consolidates voice, video, chat, and collaboration into one solution
- Poor call quality and reliability → Delivers enterprise-grade voice with built-in resilience
- Remote work challenges → Enables secure, flexible communication from any device or location
- High telecom costs → Reduces spend with predictable pricing and no hidden fees
- Limited visibility and control → Centralised management and reporting for IT teams

How UC transforms communication

- Cloud-based telephony with Microsoft Teams integration
- Enterprise-grade voice and video conferencing
- Instant messaging, presence, and file sharing in one platform
- Direct Routing for Microsoft Teams to replace legacy phone systems
- Scalable solutions for SMBs to large enterprises
- Fully managed service with 24/7 support and monitoring
- Built-in security, compliance, and business continuity features

What you get with your service

- Unified voice, video, and messaging platform
- Microsoft Teams Direct Routing setup and support
- Integration with existing infrastructure and devices
- End-to-end project delivery and user onboarding
- Ongoing support, monitoring, and service optimisation
- Flexible licensing and predictable monthly costs
- Enhanced call quality, uptime, and user experience

Want to know more?

We'd be happy to show you how Trustack's Unified Communications can simplify your tech stack and keep your teams connected, wherever they work.

Talk to our team

