



CRAXEL

Better Decisions, Faster, At Any Scale

PRICING DOCUMENT

Craxel UK Ltd

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Price Validity

All pricing contained herein is correct as at January 2026 and is provided for information purposes only. Prices are subject to change and shall not be legally binding unless and until expressly agreed by the parties in a formal written commercial contract.

Software License Pricing

Package	Description	Starting Price	Professional Services
Trial	Trial software licences are offered at a nominal fee and may be adjusted based on customer requirements. Customer requirements will be assessed prior to provision, with final scope and term determined at Craxel's discretion.	£1.00	Priced as required (Please refer to services table below)
Discover	Discovery packages are provided on a fixed-term basis of up to three (3) months. The applicable Discovery level will be determined based on anticipated scope and customer requirements, at Craxel's discretion.	£75,000	Priced as required (Please refer to services table below)
Pilot	Pilot software licences are provided on an annual term basis. Final scope and term will be determined at Craxel's discretion.	£175,000	Priced as required (Please refer to services table below)
Production	Production licensing is tailored to customer-specific requirements and will be confirmed prior to provision. Final scope and term are determined at Craxel's discretion.	£200,000	Priced as required (Please refer to services table below)
Enterprise	Software License, per use case, per department and is tailored to customer-specific requirements and will be confirmed prior to provision. Final scope and terms are determined at Craxel's discretion.	£5,000,000	Priced as required (Please refer to services table below)

Support Tiers

All pricing models include baseline support. Enhanced support available as add-on

Tier	Availability	Price
Silver	Mon-Fri 9-5	Included in annual price
Gold	Mon-Fri 24/7	+20% of annual fee
Platinum	24/7/365	+35% of annual fee

Professional Services Packs

Service	Description	Price
Training (On-site)	2-day administrator/analyst training	£5,000/session
Training (Virtual)	Half-day role-specific training	£1,500/session
Health Check	Annual architecture review	£8,000

Professional Services Packs

Time and Materials Rate Card

Service	Price Per Day
Junior Knowledge Engineer	£695
Knowledge Engineer	£825
Senior Knowledge Engineer	£1150
Software Engineer	£995
Infrastructure Engineer	£1,395
Expert Knowledge Engineer	£1,550
Project Manager	£1,375

Service Standards

- Working Day – 8 hours exclusive of travel and lunch
- Working Week – Monday to Friday excluding national holidays
- Office Hours are a nominally 0900 to 1700 Monday to Friday
- Travel, mileage Subsistence – Payable at department's standard T&S rates



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