

# Our Story: Your Operations Partner, Not Just a Provider

At Tribal, we're more than a service provider - we're your trusted operations partner. Rooted in dedication to small businesses, we take care of your admin so you can focus on growth, leadership, and making an impact. From securing your data to keeping your payroll smooth and your next hire in the pipeline, our joined-up service feels like an extension of your own team. As an employee-owned business, every person on our team is personally invested in your success.

**Contact us now to choose your plan and focus on growing your business, not fixing IT.**

**Call:** 01245 975566

**Email:** [hello@poweredbytribal.co.uk](mailto:hello@poweredbytribal.co.uk)



## Experts in IT Managed Services

### Zak Young, Head of IT Service Desk

Zak brings over two decades of experience in IT service delivery, leading our Service Desk team to provide responsive, reliable, and effective support. He has overseen large-scale IT operations and ensures our services are aligned with best practice frameworks such as ITIL. Zak is committed to delivering customer-focused solutions that keep businesses running smoothly.

### Nathan Churchman, Head of IT Services

Nathan has more than 15 years' experience across IT infrastructure, systems management, and technical support. He has led IT projects for a wide range of organisations, including schools, SMEs, and managed service providers. At Tribal, he oversees the strategic direction of our IT Services, ensuring businesses benefit from resilient, scalable, and secure technology.

## Why Tribal Stands Out?

- **Human-first support:** you'll work with real people who understand your business.
- **Effortless expertise:** complex IT made simple, with enterprise-grade support.
- **Deep-rooted trust:** as an employee-owned company, every team member shares the same motivation - to help your business flourish.

## Cyber Essentials Certification

From £95/month (12-month plan)

Cyber threats don't wait - why should you? **CyberSmart** helps your business stay secure, compliant, and credible with fast, affordable Cyber Essentials Certification.

- ✓ Protects your business against 98% of the most common cyber attacks
- ✓ Builds instant trust with clients, suppliers, and insurers
- ✓ Simple online process - certification in days, not weeks
- ✓ Continuous compliance monitoring, not just a one-off check
- ✓ Affordable pricing starting from £95 per month (12-month plan)

Add **Cyber Essentials Certification** to any Monthly IT Service Desk Package for total protection and peace of mind.