

Pricing

As GPs ourselves, we've kept it simple and clear

Standard costs

One-Off Activation & Onboarding Fee

£1495

per Practice

Subscription Fees

£0.48p

per patient per practice per
12 months

Example

A PCN with **5 Practices** and a combined patient list size of 52,032 at the time of contract start on a 24 month contract:

5 Practices x £1495 one-off onboarding fee **£7,475**

£0.48 subscription fees x 52,032 patients
subscription fees x 2 12 month durations **£49,950.72**

Total for 24 month contract £57,425.72

Optional costs

SMS is an optional feature, charged at £0.0225 per segment sent, invoiced per practice on a monthly basis. For ease of use, users can export patient batches to send via Accurx, iPlato, Engage Health or Hero Health. For more details on SMS pricing, [view our knowledge base article](#).

Inclusions

-  Unlimited users/staff, usage, processing
-  Unlimited support
 -  24/7 access to Knowledge Base including guidance, videos support for every page/process/staff group
 -  9-5 weekdays phone, chat and sharescreen support – UK based
-  Off-boarding support including shut down and data purge*
-  No hidden exit fees
-  25% off when onboarding as a full PCN or Integrated Care System, up to £250,000 or 33% if £250,000+

*Clinical System remains the source of truth so no transition of data required.

Basic terms

- Agreements can be 12, 24 or 36 month durations
- Charged upfront, or each 12 months (buyers preference)
- Prices valid for duration of G-Cloud 15

VAT

Practice Toolkit (as supplier) is established in Jersey (Channel Islands), which is outside the scope of UK VAT. As a result, we do not charge UK VAT for electronically supplied services via business-to-business (B2B) supply. In accordance with Article 196 of the UK VAT Act, VAT is accounted for by the customer under the **reverse charge mechanism**, this is typically **cost-neutral**, resulting in **no additional VAT cost** beyond the prices stated.