



G-Cloud 15 Terms & Conditions

Service Mobilisation and Exit Arrangements

Prior to execution of any Call-Off Contract, NatQuest will work with the Buyer to define and agree the mobilisation and exit arrangements. This will include confirmation of scope, roles and responsibilities, access requirements, timelines, and knowledge-transfer activities to support a smooth service commencement and transition at contract end.

Contractual Basis for Delivery

All services provided by NatQuest will be delivered in accordance with the applicable **G-Cloud 15 Lot 3 Framework Terms and Conditions**, as issued by Crown Commercial Service, together with any agreed Call-Off Contract terms.

Preconditions and Delivery Dependencies

Ahead of Call-Off Contract signature, NatQuest will confirm any assumptions and dependencies relevant to service delivery. These may include the timely provision of information, system access, stakeholder engagement, and any reliance on third-party services or Buyer inputs required to deliver the agreed outcomes.