



Mi-Case Offender Management System (OMS) for Prison & Probation

G-Cloud 15 Pricing Document

Version 1.0

2026

Mi-Case OMS G-Cloud 15 Pricing Document

Service: Mi-Case Offender Management System (OMS) for Prison & Probation

Framework: G-Cloud 15

Valid from: 30 January 2026 | Expiry: End of G-Cloud 15 Framework

1 SAAS Pricing Model Overview

Mi-Case OMS operates a **transparent, two-part pricing model**:

1. **Base Subscription** - Per Licensed User per year (tiered by volume)
2. **ADP Add-on** - Per Licensed User per year (applies when ADP $\geq$ 1,000)

Key Definitions:

- **Licensed User:** Active staff account with system access
- **Average Daily Population (ADP):** Average daily offenders/prisoners/prisoners managed
- **Minimum Term:** 12 months
- **Billing:** Annual or monthly invoicing available
- **Currency:** GBP (£) & All prices exclude VAT

2 Base Subscription Pricing (Per Licensed User/Year)

Mi-Case Offender Management System (OMS) for Prison & Probation is offered to G-Cloud 15 on a SAAS basis with pricing per licensed user per year.

Licensed Users	Price per User/Year	Volume Discount
0 - 250	£650	0%
251 - 500	£585	10%
501 - 750	£552.50	15%
751 - 1,000+	£455	30%

3 ADP Add-on Pricing (Per Licensed User/Year)

Applies only when ADP $\geq$ 1,000

ADP Range	Add-on per User/Year
1,000 - 2,000	£100
2,001 - 5,000	£75
5,001 - 10,000	£50
10,001+	£25

4 Pricing Examples

The following examples are presented for illustrative purposes.

Scenario	Licensed Users	ADP	Base Cost	ADP	Total Annual
Small Probation Region	300	800	£175,500	£0	£175,500
Medium Prison	450	1,200	£263,250	£45,000	£308,250
Large Police Force	2,000	15,000	£910,000	£50,000	£960,000

5 G-Cloud Framework Discounts

Our G Cloud 15 framework discount percentage table applied to total annual contract value (exc. VAT)

Call-off Contract Value	Minimum Discount Percentage
Less than £250,000	2%
£250,000 - £500,000	3%
£500,001 - £1,000,000	5%

Call-off Contract Value	Minimum Discount Percentage
£1,000,001 - £2,500,000	7%
£2,500,001 - £5,000,000	8%
Over £5,000,001	10%

6 Additional Services & Add Ons

Expanded adoption of additional Mi-Case modules may unlock more favourable commercial terms.

7 Exclusions

The following services to be quoted separately.

- **Implementation & Onboarding**
- **Data Migration**
- **Custom Integrations**
- **Training & Change Management**
- **Premium Modules** (e.g. advanced analytics)
- **Third-party services**
- **Infrastructure/hosting costs**

8 Renewal & Adjustment Policy

- Annual renewal based on actual usage (Licensed Users + ADP)
- Price adjustments limited to CPI inflation (or as agreed)
- Monthly usage dashboard provided for forecasting
- Pricing valid until: End of G-Cloud 15 Framework

9 Contact

For any further information regarding Mi-Case on G-Cloud 15, please contact us directly at sales@mi-case.com to arrange a demonstration tailored to your agency's requirements.