



Mi-Kiosk Self Service

G-Cloud 15 Pricing Document

Version 1.0

2026

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Service: Mi-Kiosk Self Service

Framework: G-Cloud 15

Valid from: 30 January 2026 | Expiry: End of G-Cloud 15 Framework

1 SAAS Pricing Model Overview

Mi-Kiosk operates a **transparent, two-part pricing model**:

- 1. **Base Subscription** - Per Licensed User per year (tiered by volume)
- 2. **ADP Add-on** - Per Licensed User per year (applies when ADP $\geq$ 1,000)

Key Definitions:

- **Licensed User:** Active staff account with system access (typically prisoners and prison staff)
- **Average Daily Population (ADP):** Average daily sentences/prisoners managed
- **Minimum Term:** 12 months
- **Billing:** Annual or monthly invoicing available
- **Currency:** GBP (£) & All prices exclude VAT

2 Base Subscription Pricing (Per Licensed User/Year)

Mi-Case Sentence Calculation Engine is offered to G-Cloud 15 on a SAAS basis with pricing per licensed user per year.

Licensed Users	Price per User/Year
0 - 250	£150
251 - 500	£125
501 - 750	£100

Licensed Users	Price per User/Year
751 - 1,000+	£75

Pricing automatically decreases as your user count increases

3 ADP Add-on Pricing (Per Licensed User/Year)

Applies only when ADP $\geq$ 1,000 calculations

ADP Range	Add-on per User/Year
1,000 - 2,000	£100
2,001 - 5,000	£75
5,001 - 10,000	£50
10,001+	£25

4 Pricing Examples

The following examples are presented for illustrative purposes.

Scenario	Licensed Users	ADP	Base Cost	ADP	Total Annual
Category C Prison	150	800	£22,500	£0	£22,500
Category B Prison	300	1,200	£37,500	£30,000	£67,500
Large Prison Estate (5)	2,500	12,000	£187,500	£62,500	£250,000

Category B breakdown:

- **300 users × £125 = £37,500 base;**
- **300 × £100 ADP add-on**
- **£30,000; total £67,500/year.**

5 G-Cloud Framework Discounts

Applied to total annual contract value (exc. VAT)

Call-off Contract Value	Minimum Discount Percentage
Less than £250,000	2%
£250,000 - £500,000	3%
£500,001 - £1,000,000	5%
£1,000,001 - £2,500,000	7%
£2,500,001 - £5,000,000	8%
Over £5,000,001	10%

6 Exclusions

The following services to be quoted separately.

- Implementation & Onboarding
- Data Migration from legacy systems
- Custom Integrations (bespoke APIs to local systems)
- Training & Change Management
- Premium Modules (e.g. advanced analytics, predictive risk)
- Third-party services
- Infrastructure/hosting costs

7 Typical Users

Mi-Kiosk is ideal for:

- HMPPS Prisons - Category A, B, C, D establishments
- Private Prisons - G4S, Serco, Sodexo managed
- Young Offender Institutions - Secure training centres

- Immigration Removal Centres - Detention facilities
- Secure Hospitals - Forensic mental health units

8 Renewal & Adjustment Policy

- Annual renewal based on actual usage (Licensed Users + ADP)
- Price adjustments limited to CPI inflation (or as agreed)
- Monthly usage dashboard provided for forecasting
- Transaction fees (if applicable) reviewed annually
- No penalty for user count fluctuations within agreed bands

9 Contact

For any further information regarding Mi-Case on G-Cloud 15, please contact us directly at sales@mi-case.com to arrange a demonstration tailored to your agency's requirements.