



Mi-Mobile Detention Service

G-Cloud 15 Pricing Document

Version 1.0

2026

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Service: Mi-Mobile Detention

Framework: G-Cloud 15

Valid from: 30 January 2026 | Expiry: End of G-Cloud 15 Framework

1 SAAS Pricing Model Overview

Mi-Canteen operates a **transparent, two-part pricing model**:

1. **Base Subscription** - Per Licensed User per year (tiered by volume)
2. **ADP Add-on** - Per Licensed User per year (applies when ADP $\geq$ 1,000)

Key Definitions:

- **Licensed User:** Active staff account with system access Detention custody officers, welfare officers, caseworkers with mobile access
- **Average Daily Population (ADP):** Average daily detainees in custody
- **Minimum Term:** 12 months
- **Billing:** Annual or monthly invoicing available
- **Currency:** GBP (£) & All prices exclude VAT

2 Base Subscription Pricing (Per Licensed User/Year)

Mi-Mobile Detention is offered on G-Cloud 15 as a SaaS solution with pricing per licensed user per year.

Licensed Users	Price per User/Year
0 - 250	£325
251 - 500	£300
501 - 750	£275

Licensed Users	Price per User/Year
751 - 1,000+	£250

Pricing automatically decreases as your user count increases

3 ADP Add-on Pricing (Per Licensed User/Year)

Applies only when ADP $\geq$ 1,000 calculations

ADP Range	Add-on per User/Year
1,000 - 2,000	£100
2,001 - 5,000	£75
5,001 - 10,000	£50
10,001+	£25

4 Pricing Examples

The following examples are presented for illustrative purposes.

Scenario	Licensed Users	ADP	Base Cost	ADP	Total Annual
Small IRC (Yarl's Wood style)	150	800	£48,750	£0	£48,750
Medium Detention Centre	300	1,200	£90,000	£30,000	£120,000
National Detention Estate (10)	2,500	12,000	£625,000	£62,500	£687,500

Calculation breakdown for Medium Detention Centre:

- Base: 300 users $\times$ £300/user = £90,000
- ADP Add-on: 300 users $\times$ £100/user = £30,000
- Total: £120,000/year

5 G-Cloud Framework Discounts

Applied to total annual contract value (exc. VAT)

Call-off Contract Value	Minimum Discount Percentage
Less than £250,000	2%
£250,000 - £500,000	3%
£500,001 - £1,000,000	5%
£1,000,001 - £2,500,000	7%
£2,500,001 - £5,000,000	8%
Over £5,000,001	10%

6 What's Included & Add Ons

- Mobile detainee management app (iOS/Android)
- Welfare checks & observation logging
- Rule 35 medical reporting support
- Location verification & escort tracking
- Compliance reporting (IRC rules, Home Office)
- Detainee document capture (photos, biometrics)
- Incident reporting & escalation
- Multi-site detention centre support
- Secure cloud hosting (UK-based)
- Security updates & maintenance
- Quarterly platform releases

7 Key Features

- Real-time welfare checks - Digital observation records
- Rule 35 support - Medical reporting workflows
- Escort tracking - Location verification
- Incident management - Rapid escalation protocols
- Biometric capture - Secure ID verification
- Compliance dashboards - Home Office reporting
- Offline operation - Remote detention sites
- Multi-language support - International detainees
- Escalation alerts - Critical incident notifications

8 Exclusions

The following services to be quoted separately.

- Implementation & Onboarding
- Data Migration from legacy systems
- Custom Integrations (bespoke APIs to local systems)
- Training & Change Management
- Premium Modules (e.g. advanced analytics, predictive risk)
- Third-party services
- Infrastructure/hosting costs

9 Typical Users

Mi-Canteen is ideal for:

- Immigration Removal Centres (IRCs) - All UK detention facilities
- Home Office Detention Operations
- Private Detention Operators - Serco, GeoAmey
- Short-term Holding Facilities - Airport/port detention
- Pre-Departure Accommodation
- Military Detention Facilities

10 Renewal & Adjustment Policy

- Annual renewal based on actual usage (Licensed Users + ADP)
- Price adjustments limited to CPI inflation (or as agreed)
- Monthly usage dashboard provided for forecasting
- Transaction fees (if applicable) reviewed annually
- No penalty for user count fluctuations within agreed bands

11 Contact

For any further information regarding Mi-Mobile Detention on G-Cloud 15, please contact us directly at sales@mi-case.com to arrange a demonstration tailored to your agency's requirements.