



Mi-Case Custodial Management Suite (CMS)

G-Cloud 15 Pricing Document

Version 1.0

2026

Mi-Case CMS G-Cloud 15 Pricing Document

Service: Mi-Case Custodial Management Suite (CMS)

Framework: G-Cloud 15

Valid from: 30 January 2026 | Expiry: End of G-Cloud 15 Framework

1 SAAS Pricing Model Overview

Mi-Case CMS operates a **transparent, two-part pricing model**:

1. **Base Subscription** - Per Licensed User per year (tiered by volume)
2. **ADP Add-on** - Per Licensed User per year (applies when ADP ≥ 1,000)

Key Definitions:

- **Licensed User:** Active staff account with system access
- **Average Daily Population (ADP):** Average daily cases/individuals managed
- **Minimum Term:** 12 months
- **Billing:** Annual or monthly invoicing available
- **Currency:** GBP (£) & All prices exclude VAT

2 Base Subscription Pricing (Per Licensed User/Year)

Mi-Case Custodial Management Suite (CMS) is offered to G-Cloud 15 on a SAAS basis with pricing per licensed user per year.

Licensed Users	Price per User/Year
0 - 250	£375
251 - 500	£350
501 - 750	£325
751 - 1,000+	£300

Pricing automatically decreases as your user count increases

3 ADP Add-on Pricing (Per Licensed User/Year)

Applies only when ADP $\geq$ 1,000

ADP Range	Add-on per User/Year
1,000 - 2,000	£100
2,001 - 5,000	£75
5,001 - 10,000	£50
10,001+	£25

4 Pricing Examples

The following examples are presented for illustrative purposes.

Scenario	Licensed Users	ADP	Base Cost	ADP	Total Annual
Small Agency	150	600	£56,250	£0	£56,250
Medium Local Authority	388	1,000	£135,800	£38,800	£174,600
Large Combined Authority	1,200	6,500	£360,000	£60,000	£420,000

Calculation breakdown for Medium Local Authority:

- Base: 388 users $\times$ £350/user = £135,800
- ADP Add-on: 388 users $\times$ £100/user = £38,800
- Total: £174,600/yea

5 G-Cloud Framework Discounts

Applied to total annual contract value (exc. VAT)

Call-off Contract Value	Minimum Discount Percentage
Less than £250,000	2%
£250,000 - £500,000	3%
£500,001 - £1,000,000	5%
£1,000,001 - £2,500,000	7%
£2,500,001 - £5,000,000	8%
Over £5,000,001	10%

6 What's Included & Add Ons

- **Core Mi-Case CMS subscription**
- **Unlimited case records** (based on ADP)
- **Document Management** (secure storage)
- **Workflow automation** (configurable)
- **Standard integrations** (email, calendar, third-party systems)
- **Secure cloud hosting** (UK-based)
- **Standard technical support** (24/7)
- **Security updates & maintenance**
- **Quarterly platform releases**

Expanded adoption of additional Mi-Case modules may unlock more favourable commercial terms.

7 Exclusions

The following services to be quoted separately.

- **Implementation & Onboarding**
- **Data Migration from legacy systems**
- **Custom Integrations (bespoke APIs)**
- **Training & Change Management**
- **Premium Modules** (e.g. advanced analytics, AI-powered insights)
- **Third-party services** (background checks)

8 Renewal & Adjustment Policy

- Annual renewal based on actual usage (Licensed Users + ADP)
- Price adjustments limited to CPI inflation (or as agreed)
- Monthly usage dashboard provided for forecasting
- No penalty for user count fluctuations within agreed bands
- Pricing valid until: End of G-Cloud 15 Framework

9 Contact

For any further information regarding Mi-Case on G-Cloud 15, please contact us directly at sales@mi-case.com to arrange a demonstration tailored to your agency's requirements.