



Mi-Mobile Probation Service

G-Cloud 15 Pricing Document

Version 1.0

2026

Mi-Mobile Probation Service G-Cloud 15 Pricing Document

Service: Mi-Mobile Probation

Framework: G-Cloud 15

Valid from: 30 January 2026 | Expiry: End of G-Cloud 15 Framework

1 SAAS Pricing Model Overview

Mi-Mobile operates a **transparent, two-part pricing model**:

- 1. **Base Subscription** - Per Licensed User per year (tiered by volume)
- 2. **ADP Add-on** - Per Licensed User per year (applies when ADP ≥ 1,000)

Key Definitions:

- **Licensed User:** Active probation staff, offender managers, supervisors with mobile app access
- **Average Daily Population (ADP):** Average daily offenders under supervision
- **Minimum Term:** 12 months
- **Billing:** Annual or monthly invoicing available
- **Currency:** GBP (£) & All prices exclude VAT

2 Base Subscription Pricing (Per Licensed User/Year)

Mi-Mobile Probation is offered to G-Cloud 15 on a SAAS basis with pricing per licensed user per year.

Licensed Users	Price per User/Year
0 - 250	£325
251 - 500	£300
501 - 750	£275

Licensed Users	Price per User/Year
751 - 1,000+	£250

Pricing automatically decreases as your user count increases

3 ADP Add-on Pricing (Per Licensed User/Year)

Applies only when ADP $\geq$ 1,000 calculations

ADP Range	Add-on per User/Year
1,000 - 2,000	£100
2,001 - 5,000	£75
5,001 - 10,000	£50
10,001+	£25

4 Pricing Examples

The following examples are presented for illustrative purposes.

Scenario	Licensed Users	ADP	Base Cost	ADP	Total Annual
Small Probation Team (NPS)	150	800	£48,750	£0	£48,750
Medium Probation Region	300	1,200	£90,000	£30,000	£120,000
National Probation Provider	2,500	12,000	£625,000	£62,500	£687,500

Calculation breakdown for Medium Probation Region:

- Base: 300 users $\times$ £300/user = £90,000
- ADP Add-on: 300 users $\times$ £100/user = £30,000

- Total: £120,000/year

5 G-Cloud Framework Discounts

Applied to total annual contract value (exc. VAT)

Call-off Contract Value	Minimum Discount Percentage
Less than £250,000	2%
£250,000 - £500,000	3%
£500,001 - £1,000,000	5%
£1,000,001 - £2,500,000	7%
£2,500,001 - £5,000,000	8%
Over £5,000,001	10%

6 What's Included & Add Ons

- Mobile offender management app (iOS/Android)
- Case notes & activity logging (offline capable)
- OASys integration & assessment support
- GPS check-ins & location verification
- Compliance reporting (NOMS, probation requirements)
- Multi-agency case sharing (probation, police, prisons)
- Document capture (photos, signatures, forms)
- Secure messaging (supervisor-offender)
- Analytics dashboard (caseload management)
- Secure cloud hosting (UK-based)
- Security updates & maintenance
- Quarterly platform releases

7 Key Features

- Offline functionality - Works without mobile signal
- GPS verification - Automated location check-ins
- OASys integration - Seamless assessment workflows
- Real-time case sharing - Multi-agency collaboration
- Document capture - Photos, signatures, forms
- Compliance alerts - Automated reporting deadlines
- Caseload analytics - Productivity insights
- Secure messaging - Encrypted supervisor-offender comms

- Voice notes - Hands-free documentation
- Multi-device sync - Seamless desktop/mobile

8 Exclusions

The following services to be quoted separately.

- Implementation & Onboarding
- Data Migration from legacy systems (Delius, etc.)
- Custom Integrations (bespoke APIs to local systems)
- Training & Change Management
- Premium Modules (e.g. advanced analytics, predictive risk)
- Third-party services
- Infrastructure/hosting costs

9 Typical Users

Mi-Mobile Probation is ideal for:

- Probation Services - NPS, CRCs, private providers
- Community Rehabilitation Companies
- Youth Offending Teams - YOTs
- Multi-Agency Public Protection Arrangements - MAPPA
- Drug/Alcohol Intervention Services
- Approved Premises - Probation hostels
- Secure Hospitals - Forensic mental health units

10 Renewal & Adjustment Policy

- Annual renewal based on actual usage (Licensed Users + ADP)
- Price adjustments limited to CPI inflation (or as agreed)
- Monthly usage dashboard provided for forecasting
- Transaction fees (if applicable) reviewed annually
- No penalty for user count fluctuations within agreed bands

11 Contact

For any further information regarding Mi-Case on G-Cloud 15, please contact us directly at sales@mi-case.com to arrange a demonstration tailored to your agency's requirements.