



# **Mi-Case Detention Management System (DMS)**

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**G-Cloud 15 Pricing Document**

**Version 1.0**

**2026**

# Mi-Case DMS G-Cloud 15 Pricing Document

Service: Mi-Case Detention Management System (DMS)

Framework: G-Cloud 15

Valid from: 30 January 2026 | Expiry: End of G-Cloud 15 Framework

## 1 SAAS Pricing Model Overview

Mi-Case DMS operates a **transparent, two-part pricing model**:

- 1. **Base Subscription** - Per Licensed User per year (tiered by volume)
- 2. **ADP Add-on** - Per Licensed User per year (applies when ADP ≥ 1,000)

**Key Definitions:**

- **Licensed User:** Active staff account with system access
- **Average Daily Population (ADP):** Average daily young offenders/juveniles/prisoners managed
- **Minimum Term:** 12 months
- **Billing:** Annual or monthly invoicing available
- **Currency:** GBP (£) & All prices exclude VAT

## 2 Base Subscription Pricing (Per Licensed User/Year)

Mi-Case Detention Management System (DMS) is offered to G-Cloud 15 on a SAAS basis with pricing per licensed user per year.

| Licensed Users | Price per User/Year |
|----------------|---------------------|
| 0 - 250        | £375                |
| 251 - 500      | £350                |
| 501 - 750      | £325                |
| 751 - 1,000+   | £300                |

### 3 ADP Add-on Pricing (Per Licensed User/Year)

*Applies only when ADP  $\geq$  1,000*

| ADP Range      | Add-on per User/Year |
|----------------|----------------------|
| 1,000 - 2,000  | £100                 |
| 2,001 - 5,000  | £75                  |
| 5,001 - 10,000 | £50                  |
| 10,001+        | £25                  |

### 4 Pricing Examples

The following examples are presented for illustrative purposes.

| Scenario                 | Licensed Users | ADP   | Base Cost | ADP     | Total Annual |
|--------------------------|----------------|-------|-----------|---------|--------------|
| Small Youth Justice Team | 100            | 400   | £37,500   | £0      | £37,500      |
| Medium YOI               | 350            | 1,500 | £122,500  | £35,000 | £157,500     |
| Large Combined Authority | 1,500          | 8,000 | £450,000  | £75,000 | £525,000     |

#### Calculation breakdown for Medium YOI:

- Base: 350 users  $\times$  £350/user = £122,500
- ADP Add-on: 350 users  $\times$  £100/user = £35,000
- **Total: £157,500/year**

## 5 G-Cloud Framework Discounts

*Applied to total annual contract value (exc. VAT)*

| Call-off Contract Value | Minimum Discount Percentage |
|-------------------------|-----------------------------|
| Less than £250,000      | 2%                          |
| £250,000 - £500,000     | 3%                          |
| £500,001 - £1,000,000   | 5%                          |
| £1,000,001 - £2,500,000 | 7%                          |
| £2,500,001 - £5,000,000 | 8%                          |
| Over £5,000,001         | 10%                         |

## 6 What's Included & Add Ons

- **Core Mi-Case JMS subscription**
- **Unlimited case records** (based on ADP)
- **Standard integrations** (court systems, education providers)
- **Secure cloud hosting** (UK-based)
- **Standard technical support** (Mon-Fri, 9am-5pm)
- **Security updates & maintenance**
- **Quarterly platform releases**

Expanded adoption of additional Mi-Case modules may unlock more favourable commercial terms.

## 7 Exclusions

The following services to be quoted separately.

- **Implementation & Onboarding**
- **Data Migration from legacy systems**
- **Custom Integrations (bespoke APIs)**
- **Training & Change Management**
- **Premium Modules** (e.g. advanced analytics, predictive risk)
- **Third-party services**
- **Infrastructure/hosting costs**

## 8 Renewal & Adjustment Policy

- Annual renewal based on actual usage (Licensed Users + ADP)
- Price adjustments limited to CPI inflation (or as agreed)
- Monthly usage dashboard provided for forecasting
- Pricing valid until: End of G-Cloud 15 Framework
- No penalty for user count fluctuations within agreed bands

## 9 Contact

For any further information regarding Mi-Case on G-Cloud 15, please contact us directly at [sales@mi-case.com](mailto:sales@mi-case.com) to arrange a demonstration tailored to your agency's requirements.