UpHill Health

Clinical Decision Support & Care Pathway Automation (G-Cloud 15)

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- **UpHill Health provides a cloud-based clinical decision support and care pathway automation** platform that platform that helps healthcare organisations standardise evidence-based care, improve patient flow, and flow, and release clinical capacity.

- The platform **embeds validated clinical pathways directly into everyday clinical workflows,** supporting supporting consistent, timely, and auditable decision-making across acute, perioperative, and long-term long-term condition pathways.

- UpHill Health works with **public healthcare systems to support service transformation** while maintaining maintaining **strong clinical governance, data protection, and operational resilience.**

Modular Platform

Software as a Service (SaaS)

What We Offer

- **Digitisation** and **standardisation** of clinical pathways
- **Real-time** clinical decision support at the point of care
- **Workflow automation** across assessment, escalation, and follow-up
- **Structured data capture** for audit, reporting, and improvement

The service is suitable for NHS Trusts, Integrated Care Boards (ICBs), and (ICBs), and other public sector healthcare organisations.

Core features include rules-based automation and AI-enabled communications

Clinical Decision Support

- Evidence-based pathways aligned with recognised clinical guidelines
- Step-by-step support for assessment, decision-making, and escalation
- Clear prompts, safety-netting, and clinical documentation

Analytics & Reporting

- Pathway adherence and utilisation metrics
- Operational and clinical performance insights
- Data to support quality improvement and service redesign

Care Pathway Automation

- Digital orchestration of end-to-end clinical pathways
- Reduced unwarranted variation in care delivery
- Improved consistency across services and sites

Optional AI-Enabled Features

- Conversational AI for clinical triage and data capture
- Automated clinical documentation support
- Scalable support for high-volume services

Available where procured

Core usage span extends multiple healthcare scenarios and covers the most prevalent conditions and patient flows

Cross-journey

Multi-level



Perioperative assessment and optimisation

Reduce waiting times, avoid cancellations, and prevent readmissions

2x

Capacity increase for post-operative follow-up



Long-term condition management

Improve care coordination to deliver the best outcomes and prevent hospitalizations

-50%

Emergency care episodes in chronic patients



Emergency and Urgent Care

Reduce patient's length of stay in the ER by redefining journeys

-1h30

Waiting time per patient in Public University Hospitals



Same Day Emergency Care (SDEC)

Increase teams' capacity and optimise resources allocation to serve more patients

-25%

Waiting times for low-risk patients (30%)



Telephone and digital triage services

Support clinical call centers services with remote resolution, reducing pressure on in-person services

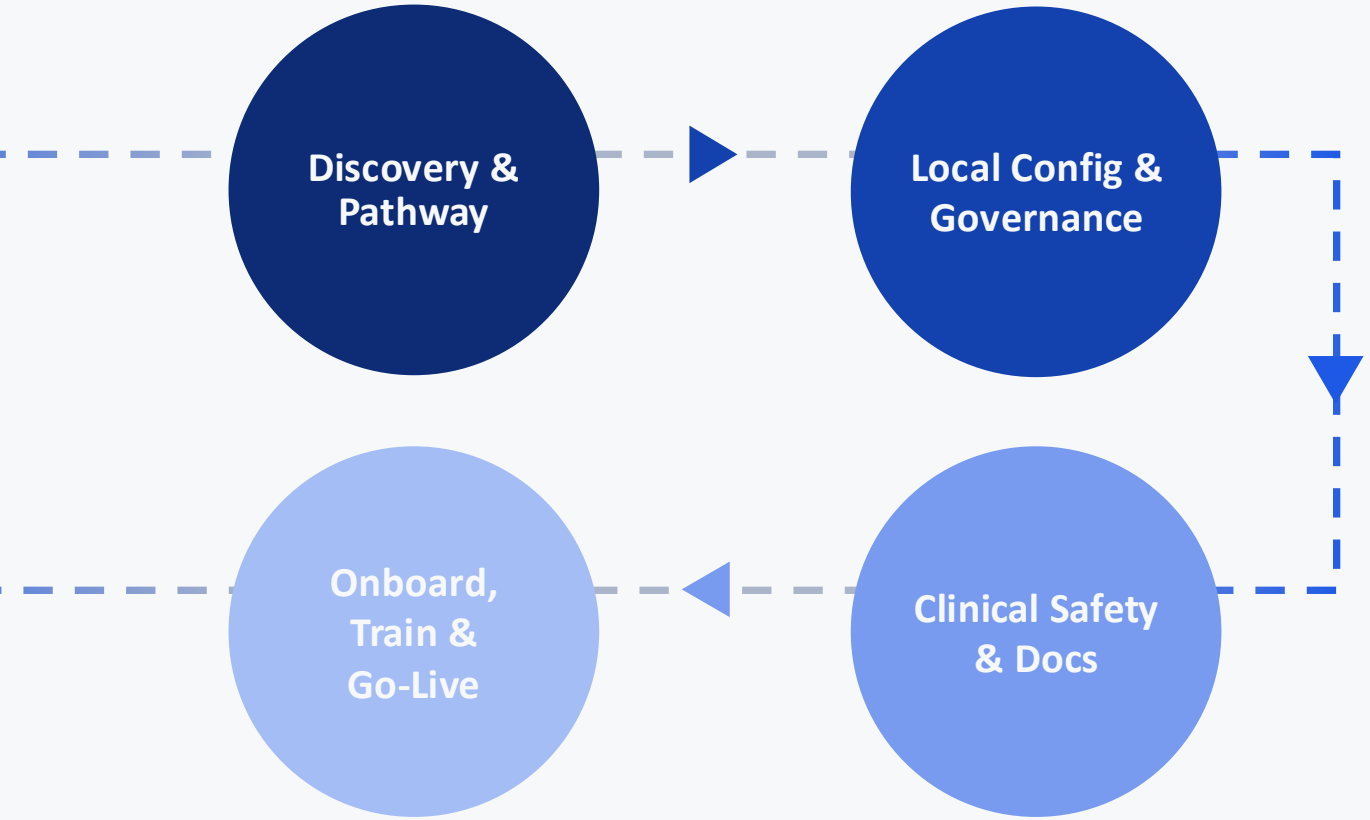
+ 50.000

in-person acute episodes avoided in 2025 in Portugal

The platform is designed for a wide range of clinical and operational users:

- **Doctors** (consultants, registrars, junior doctors)
- **Nurses** and advanced clinical practitioners
- **Allied health professionals** (where applicable)
- **Clinical service managers** and quality teams

UpHill Health provides a structured and proven implementation model



Typical implementation timelines timelines range from **4 to 12 weeks**, depending on scope and and integration requirements.

Web-based platform with flexible access and integration capabilities

Optional integration with Electronic Patient Record (EPR) via APIs*

HL7 FHIR · HL7 V2 ·

*Subject to local approvals

Web-based platform (no local installation required)

ISO 13485:2016 · EU-MDR

+100 Clinical Pathways Templates

SNOMED CT · LOINC from Regenstrief · OPENAPI INITIATIVE

Role-based access control

bsi ISO/IEC 27001 Information Security Management CERTIFIED · GDPR

UpHill is compliant with UK data protection and security standards

UK GDPR compliant

Data Protection Act 2018 compliant

Hosting in UK/EU accredited cloud environments

NHS Data Security and Protection Toolkit compliant

ISO 27001 certification

Benefits to the NHS

- Improved patient flow and reduced waiting times
- Increased clinical productivity and capacity
- Safer, more consistent clinical decision-making
- Faster adoption of best-practice pathways
- High-quality data for assurance and improvement

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Service Summary

Service Name	Service Type	Framework	Supplier
UpHill Clinical Decision Support & Care Pathway Automation Platform	Software-as-a-Service (SaaS)	G-Cloud 15	UpHill Health S.A.

Commercial Model

- Subscription-based SaaS pricing
- Optional one-off implementation fee
- Modular add-ons available

See Pricing Schedule for full details.

Support & Service Management

- Standard support during UK business hours
- Incident and change management processes
- Named customer success contact

For further information or clarification, please refer to the G-Cloud Service Definition or contact the supplier via the Digital Marketplace.



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Thank you