



Pricing

Candid HealthSystems Consultants
G-Cloud 15 (RM1557.15)

January 2026

1 Introduction

This Pricing Document sets out the maximum framework prices for our Digital Transformation & EPR Implementation service as listed under the G-Cloud 15 Framework Agreement (RM1557.15). It is intended to give Buyers complete visibility of all costs associated with procuring, implementing, and using the service through the Digital Marketplace.

All prices contained within this document:

- Represent the highest charges that may be applied under the framework
- Are provided exclusive of VAT
- Must be consistent with the pricing submitted within the Digital Marketplace listing
- May be discounted at Call-Off, provided the discounts do not exceed the maximum framework prices published here
- May be subject to annual indexation or uplifts, where stated in Section 5

2 Service overview

Candid HSC provides specialist healthcare EPR resourcing, consulting, and digital transformation services. Our services support healthcare organisations throughout the full EPR lifecycle, from strategy and implementation through to optimisation and ongoing support.

Our EPR services include:

EPR implementation strategy and planning – definition of tailored implementation roadmaps aligned to organisational objectives, risk management, and measurable outcomes.

Testing and assurance: end-to-end testing across EPR modules, integrations, and workflows to ensure system readiness prior to go-live.

Application staff augmentation: provision of experienced EPR consultants to supplement in-house teams on a short- or long-term basis.

Command centre and hyper-care support: proactive monitoring, incident management, and issue resolution during critical delivery and post go-live phases.

Project and resource management: structured project delivery, resource planning, and governance to support efficient and timely implementation.

Training and enablement: role-based training for end users and administrators to support adoption and effective system use.

Go-live and activation support: on-site and remote support during deployment to minimise disruption and stabilise services.

Data strategy and migration: secure and compliant data migration planning and execution to support EPR implementation and future reporting needs.

Pricing for the service is based on a per-day consultancy model, with rates aligned to the role and level of expertise provided. The core framework price represents the maximum daily rate for an individual consultant.

3 Core pricing

This section sets out the core pricing for the service, including all mandatory costs required to use the service. The tables below present the maximum framework prices associated with the service, structured according to the relevant pricing model (day-rate support services).

All prices shown are exclusive of VAT and must be read in conjunction with the accompanying Service Definition and Terms & Conditions.

3.1 Digital Transformation & EPR Implementation

Role	Junior	Intermediate	Senior
Solution architect	£300	£400	£500
Data Analyst	£400	£500	£600
Change Release Manager	£350	£400	£500
Command & control Centre Manager	£300	£500	£600
Business Analyst	£400	£500	£600
Delivery Manager	£500	£600	£700
Programme Delivery Manager	N/A	N/A	£1000
Test Manager	N/A	£500	£600

Standards for day rates:

- Working day: 8 hours, exclusive of travel and lunch
- Routine Office hours: 09:00–17:00, Mon–Fri,
- Go live & command centre support 24/7 , Mon- Sun
- Travel & subsistence: included within M25; outside M25 charged at Buyer-standard rates
- PI insurance included in day rate