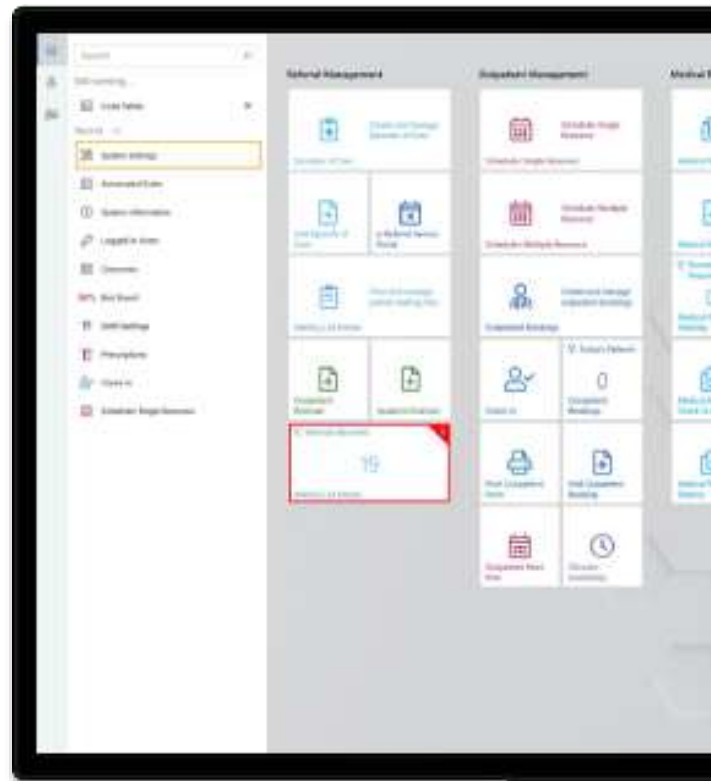


Pricing Schedule

Compucare®

G-Cloud 15

Framework reference: RM1557.15



**STREETS
HEAVER**

Compucare®

Cost Breakdown.....	3
Software Licencing Costs	3
Standard Interface Costs.....	4
Third Party Interface	4
Data Centre Hosting Costs	5
Implementation Costs	5
Consultancy Costs	7
Terms	8
Contact	9

Cost Breakdown

As a modular platform, each module will be charged at a cost per user licence, unless otherwise specified, with volume discounts available. We have a standard one-off implementation fee for each module, with additional implementation costs charged based on individual customer needs, priced using our Consultancy Costs (day rates) detailed below.

Software Licencing Costs

Module	Cost / User / Month			
	1-5 users	6-10 users	11-15 users	20+ users
Patient EPR	51.45	39.41	35.40	33.40
Outpatient Management	19.67	12.15	9.64	8.39
Inpatient and Daycase Management	19.67	12.15	9.64	8.39
Billing and Invoicing	19.67	12.15	9.64	8.39
Contract Management	19.67	12.15	9.64	8.39
Patient Ledger	19.67	12.15	9.64	8.39
Provider Ledger and Provider Invoicing	19.67	12.15	9.64	8.39
EDI Management	19.67	12.15	9.64	8.39
Patient Portal ¹	See footnote			
Monthly Hosting Fees Charge - Report Generator ²	See footnote			

¹ This is charged at a flat one-off fee of £392.88 for the first 60 users, with a recurring fee of £4.75 per additional user per month thereafter.

² KPI Reporting Tool for Compucare (Web browser-based reporting wizard). This is a flat monthly fee of £210, independent of the number of users.

Standard Interface Costs

Interface	Cost / Month
SMS Appointment Reminder Interface ³	21.65
Debit/Credit Card Interface ⁴	138.98
Accounts Export/Link ⁵	103.06

Third Party Interface

Interface	Cost / Month
Inbound Patient Demographics	270.64
Inbound Outpatient Appointments	270.64
Inbound Inpatient/Daycase Admissions	270.64
Inbound Order Results	270.64

All licencing and interface costs include our standard software support 9 to 5 (UK time), Monday to Friday.

³ Excluding £0.05+vat charge per message sent via the SMS Service.

⁴ Excluding Hardware and PXP financials' Contract Costs.

⁵ Configuring an Export File (CSV) for Hospital Accounts System General Ledger.

Data Centre Hosting Costs

Option	Description	Cost / Month
Monthly Hosting Services Charge - Per 250GB Storage Space Block	Azure Storage Space to cover Compucare and MessageCall Instances + Attachments. Minimum Storage level provisioned: 250GB Additional monthly storage beyond the minimum 250GB level will be billed monthly based on system growth.	52.50
Monthly Hosting Services Charge - MessageCall Integration Server	Covering Live and Test MessageCall Integration Server Instances (for interfaces with other hospital systems).	420.00
Monthly Hosting Services Charge - Compucare Service	Covering Live and Test instances of the Compucare Service	210.00
Monthly Cost for Hosting of Compucare App using Azure Service Plans - Live & Test Environments	Monthly Hosting Services Subscription for hosting Compucare App in Streets Heaver Azure Environment: (Price includes up to 20GB of Hybrid Connection Data Transfer per month - The 2025 price per additional GB of data transfer beyond the 20GB limit, would be £1.15 per GB per month).	362.25

Implementation Costs

Implementation Activity	One-off Flat Fee
System Configuration and Data Setup - Users and Clinicians	1,050.00
System Configuration and Data Setup - Security Roles & Tiles	1,050.00
System Configuration and Data Setup - Outpatient Management	1,050.00
System Configuration and Data Setup - Inpatient Management	1,050.00
System Configuration and Data Setup - Billing and Invoicing	1,050.00

System Configuration and Data Setup - Contract Management	1,050.00
System Configuration and Data Setup - Provider Ledger	1,050.00

Implementation Activity	One-off Flat Fee
Creation and Configuration of Data Centre Hosted Environment	1,050.00
Remote Installation and Configuration	1,050.00
System Configuration and Data Setup - System Settings	1,050.00
System Configuration and Data Setup - Patient Module	1,050.00
System Configuration and Data Setup - Patient Ledger	1,050.00
System Configuration and Data Setup - EDI Module	525.00
System Configuration and Data Setup - Letter Designer Layouts	1,050.00
System Configuration and Data Setup - SMS Templates and Automated Rules	1,050.00
System Configuration and Data Setup - Debit/Credit Card Interface	1,050.00
System Configuration and Data Setup - Report Designer Layouts	2,100.00
System Configuration and Data Setup - KPI Reports	1,575.00
System Configuration and Data Setup - Patient App ⁶	1,575.00
Interface Configuration, Testing and Deployment Support - Accounts Export	2,690.63

In addition, a fee will be charged for Interface Configuration, Testing and Deployment Support per interface selected = £1,076.25 per day.

⁶ To help configure the following:

- Branding, colours and background within Patient Portal.
- Patient Portal Settings
- Patient email templates
- Patient registration invitations via automated rules

Consultancy Costs

Option	Description	Cost / Day
Project Management (Remote)	For Streets Heaver to remotely manage its side of the Implementation Project only and to join regular Project Calls between the parties.	1,170.75
On-Site Acceptance Testing Support		1,197.00
Remote Acceptance Testing Support		1,050.00
On-Site Go Live Support	Dedicated Go Live Support including Issues List Management	1,197.00
Remote Go Live Support	Dedicated Go Live Support via Microsoft Teams and Screen Sharing, including Issues List Management	1,050.00
Data Collection Workshops - Remote Training (Half Day)	To provide a system overview to the Hospital's implementation team and to support Data Collection Workshops for: - Admin Data - Finance Data	550.00
System Playback Sessions/Workshops - Remote Training (Half Day)	To provide early system playback sessions to confirm validity of setup for: - Admin Data - Finance Data	550.00
Remote User Training	via Microsoft Teams and Screen Sharing, Full Day	1,050.00
On-Site User Training	Full day	1,197.00
CompuCare System Review, Process Mapping, Standard Operating Procedure Support		1,323.00

Terms

- On Placing of Order/Signing of Contract - First 30% of Professional Services Total paid within 30 days of invoice and prior to commencement of the Professional Services required for the project, beyond the initial project planning/kick off meeting between the Parties.
- On Delivery of Software for UAT - Next 50% of Professional Services Total paid within 30 days of invoice and prior to the software being permitted to go live.
- On Acceptance of the Software - Final 20% of Professional Services Total + Monthly Support & Maintenance Fees
- VAT will be charged at the prevailing rate.
- Travel and expenses for on-site days are included in the quoted price.
- This quotation does not include the supply of hardware, operating systems or networking.
- Additional on-site training, support or project management days are chargeable at the then standard charges applicable.
- Support and Maintenance fees will be reviewed annually, but will not increase more than the Government published RPI figure for the period
- For the implementation of Compucare, it is expected that the Customer will dedicate an internal Project Manager (with sufficient project skills and business knowledge) to act as the single point of contact for Streets Heaver throughout the duration of this project. This Project Manager allocation is vital to the successful co-management of the Implementation Project; and they will answer all queries, make all decisions and will attend all project calls, meetings and sessions. All of this, will require your Project Manager to dedicate considerable time to working on this project.
- An authorised representative from the Customer will review all work carried out by Streets Heaver throughout the project and will sign off at the appropriate stage or sprint before work commences on the next stage or sprint. Once signed off, no additional changes will be made to the items included in that stage or sprint.
- Changes to the scope of the Implementation Project to implement Compucare, or Customer caused delays to the project, may result in a quotation and additional charges from Streets Heaver for the additional Professional Services required, beyond the original implementation quote.
- The quotation is subject to our standard terms and conditions.

Contact

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