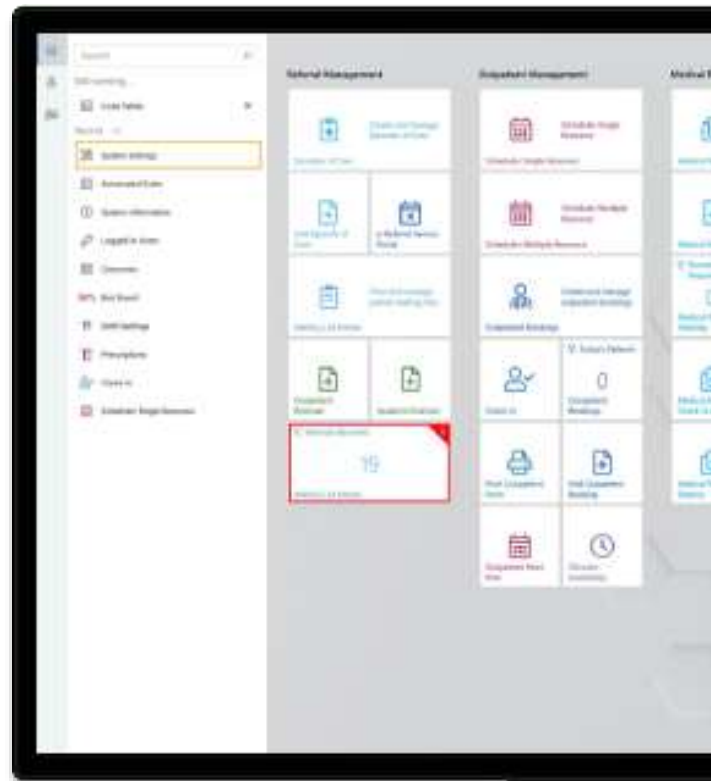


Pricing Schedule

Compucare® Support

G-Cloud 15

Framework reference: RM1557.15



Cost Breakdown.....3

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Cost Breakdown

We have a standard one-off implementation fee for each module, with additional implementation costs charged based on individual customer needs, priced using our Consultancy Costs (day rates) detailed below.

Implementation Costs

Implementation Activity	One-off Flat Fee
System Configuration and Data Setup - Users and Clinicians	1,050.00
System Configuration and Data Setup - Security Roles & Tiles	1,050.00
System Configuration and Data Setup - Outpatient Management	1,050.00
System Configuration and Data Setup - Inpatient Management	1,050.00
System Configuration and Data Setup - Billing and Invoicing	1,050.00
System Configuration and Data Setup - Contract Management	1,050.00
System Configuration and Data Setup - Provider Ledger	1,050.00

Implementation Activity	One-off Flat Fee
Creation and Configuration of Data Centre Hosted Environment	1,050.00
Remote Installation and Configuration	1,050.00
System Configuration and Data Setup - System Settings	1,050.00
System Configuration and Data Setup - Patient Module	1,050.00
System Configuration and Data Setup - Patient Ledger	1,050.00

System Configuration and Data Setup - EDI Module	525.00
System Configuration and Data Setup - Letter Designer Layouts	1,050.00
System Configuration and Data Setup - SMS Templates and Automated Rules	1,050.00
System Configuration and Data Setup - Debit/Credit Card Interface	1,050.00
System Configuration and Data Setup - Report Designer Layouts	2,100.00
System Configuration and Data Setup - KPI Reports	1,575.00
System Configuration and Data Setup - Patient App ¹	1,575.00
Interface Configuration, Testing and Deployment Support - Accounts Export	2,690.63

In addition, a fee will be charged for Interface Configuration, Testing and Deployment Support per interface selected = £1,076.25 per day

Consultancy Costs

Option	Description	Cost / Day
Project Management (Remote)	For Streets Heaver to remotely manage its side of the Implementation Project only and to join regular Project Calls between the parties.	1,170.75
On-Site Acceptance Testing Support		1,197.00
Remote Acceptance Testing Support		1,050.00
On-Site Go Live Support	Dedicated Go Live Support including Issues List Management	1,197.00

¹ To help configure the following:

- Branding, colours and background within Patient Portal.
- Patient Portal Settings
- Patient email templates
- Patient registration invitations via automated rules

Remote Go Live Support	Dedicated Go Live Support via Microsoft Teams and Screen Sharing, including Issues List Management	1,050.00
Data Collection Workshops - Remote Training (Half Day)	To provide a system overview to the Hospital's implementation team and to support Data Collection Workshops for: - Admin Data - Finance Data	550.00
System Playback Sessions/Workshops - Remote Training (Half Day)	To provide early system playback sessions to confirm validity of setup for: - Admin Data - Finance Data	550.00
Remote User Training	via Microsoft Teams and Screen Sharing, Full Day	1,050.00
On-Site User Training	Full day	1,197.00
Compucare System Review, Process Mapping, Standard Operating Procedure Support		1,323.00

Terms

- On Placing of Order/Signing of Contract - First 30% of Professional Services Total paid within 30 days of invoice and prior to commencement of the Professional Services required for the project, beyond the initial project planning/kick off meeting between the Parties.
- On Delivery - Next 50% of Professional Services Total paid within 30 days of invoice and prior to the software being permitted to go live.
- On Acceptance of the Software - Final 20% of Professional Services Total + Monthly Support & Maintenance Fees
- VAT will be charged at the prevailing rate.
- Travel and expenses for on-site days are included in the quoted price.
- This quotation does not include the supply of hardware, operating systems or networking.
- Additional on-site training, support or project management days are chargeable at the then standard charges applicable.
- For the implementation of Compucare, it is expected that the Customer will dedicate an internal Project Manager (with sufficient project skills and business knowledge) to act as the single point of contact for Streets Heaver throughout the duration of this project. This Project Manager allocation is vital to the successful co-management of the Implementation Project; and they will answer all queries, make all decisions and will attend all project calls, meetings and sessions. All of this, will require your Project Manager to dedicate considerable time to working on this project.
- An authorised representative from the Customer will review all work carried out by Streets Heaver throughout the project and will sign off at the appropriate stage or sprint before work commences on the next stage or sprint. Once signed off, no additional changes will be made to the items included in that stage or sprint.
- Changes to the scope of the Implementation Project to implement Compucare, or Customer caused delays to the project, may result in a quotation and additional charges from Streets Heaver for the additional Professional Services required, beyond the original implementation quote.
- The quotation is subject to our standard terms and conditions.

Contact

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