



**Better Knowledge,
Safer Care.**

The AI Answer Engine for Healthcare Organisations

Eolas transforms your health system's knowledge into
trusted answers, saving clinicians' time and improving
patient care.

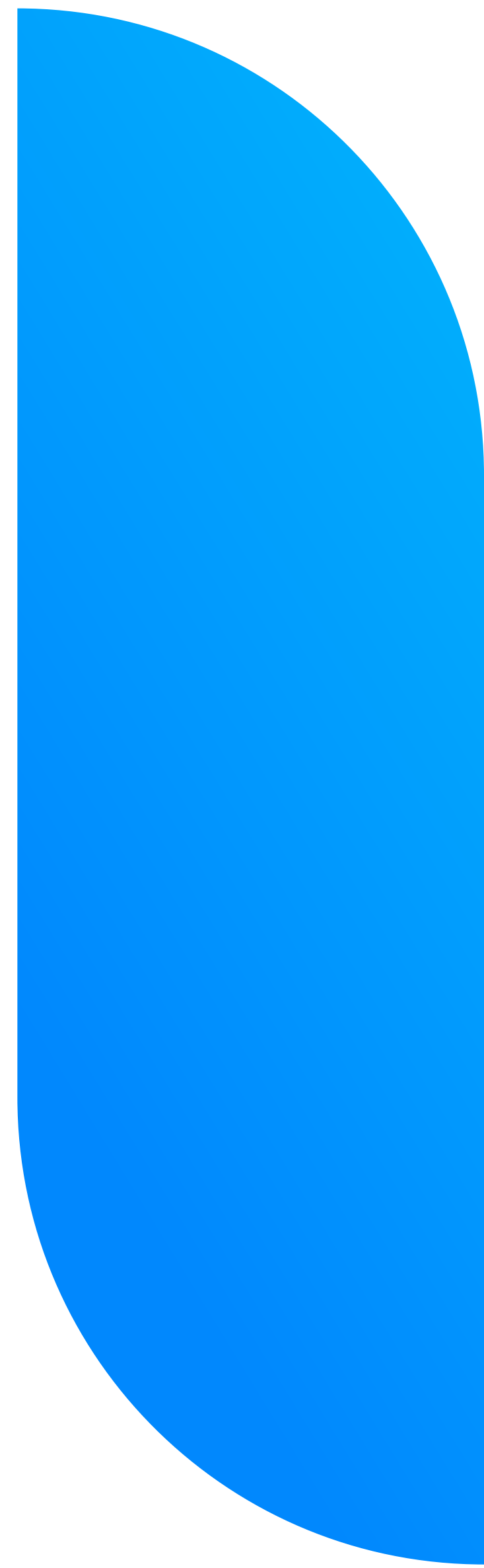


Table of contents

Company Overview	page 2
Eolas Medical Platform	page 3
Features	page 4
Summary	page 7
References and Testimonials	page 9



Company Overview

Eolas (pronounced “oh-luss”, from the Irish for “knowledge”) helps healthcare organisations make approved guidance usable at the point of care. It is the AI-powered knowledge, communications and insight layer that sits over existing content—so staff can find the right information in seconds, and leaders can govern it with confidence.

Clinician-founded and built for frontline workflows, Eolas is live in **over 85% of NHS acute trusts**, with multiple departments live in over half, alongside a growing international footprint.

Why organisations adopt Eolas

- **Enable safe, referenced AI answers** drawn only from approved local content, avoiding opaque or “black-box” tools.
- **Create a single, governed source of truth** for local pathways, policies, education and patient information.
- **Reduce time lost searching** across intranets, document systems, shared drives and local handbooks



Eolas Medical Platform

Healthcare is complex, finding the information you need shouldn't be.

Eolas Medical is a knowledge management platform for clinicians, enabling instant access to information at the point of care. The platform is used by clinical teams and individuals to support the delivery of patient care by consolidating and organising clinical guidelines into a simple, easy-to-use mobile and desktop app.

Authorised admin users can easily use the content management system on the web browser to manage content and provide seamless access to this content for their users via the Eolas Medical web browser based platform and native mobile Eolas Medical app.



90%

reduction in **time** searching
for information when using
Eolas Medical*

*from studies across 3 healthcare
organisations

9x faster than current systems.
Healthcare professionals using
Eolas Medical can access
important information 9x faster.

Features

Safe AI assistant with provenance (Ask Eolas)

Ask Eolas enables staff to ask questions and receive answers composed only from approved organisational content. Every response includes clear references back to the exact source sections used, so users can verify context and retain professional judgement.

Safety by design

- Grounded answers with transparent provenance to source material
- Refuses to answer when suitable sources are absent or insufficient
- Logs unanswered questions as knowledge gaps for review and improvement
- Developed with clinical safety and assurance in mind, with a documented safety case approach aligned to NHS clinical safety standards (DCB0129)

Governed knowledge & communications layer

Eolas provides a single, structured layer for organisational knowledge—supporting standardisation at scale while enabling local ownership where needed, without fragmenting governance. Manage pathways, policies, SOPs, education and patient information in one place.

Communications with assurance

- Targeted alerts for critical updates and changes
- Read receipts and reminders to non-openers to provide measurable reach
- A reliable channel for urgent comms where email and intranet updates are often missed

Insights & executive assurance

Eolas turns everyday usage into an improvement loop. Leaders can see what staff are searching for, what they are asking the AI, and where uncertainty concentrates—then use this insight to prioritise governance, training and content improvement.

- What staff actually need, in the real world (top searches and questions)
- Adoption trends across services, sites and roles (where configured)
- Content performance: what is used, what is ignored, and what needs improving
- Knowledge gaps and duplication signals to guide rationalisation and review

Governance, audit, access control and analytics

Strong governance is essential when deploying AI and knowledge tools at organisational or system scale. Eolas combines governance-grade controls with frontline-grade usability —so you can standardise knowledge confidently without slowing teams down.

Version history and audit trail

Track who changed what, when, and maintain point-in-time visibility for assurance and audit.

Review cycles and ownership

Manage document lifecycle with review dates, responsibilities and oversight dashboards to reduce overdue or conflicting guidance.

Role-based access control

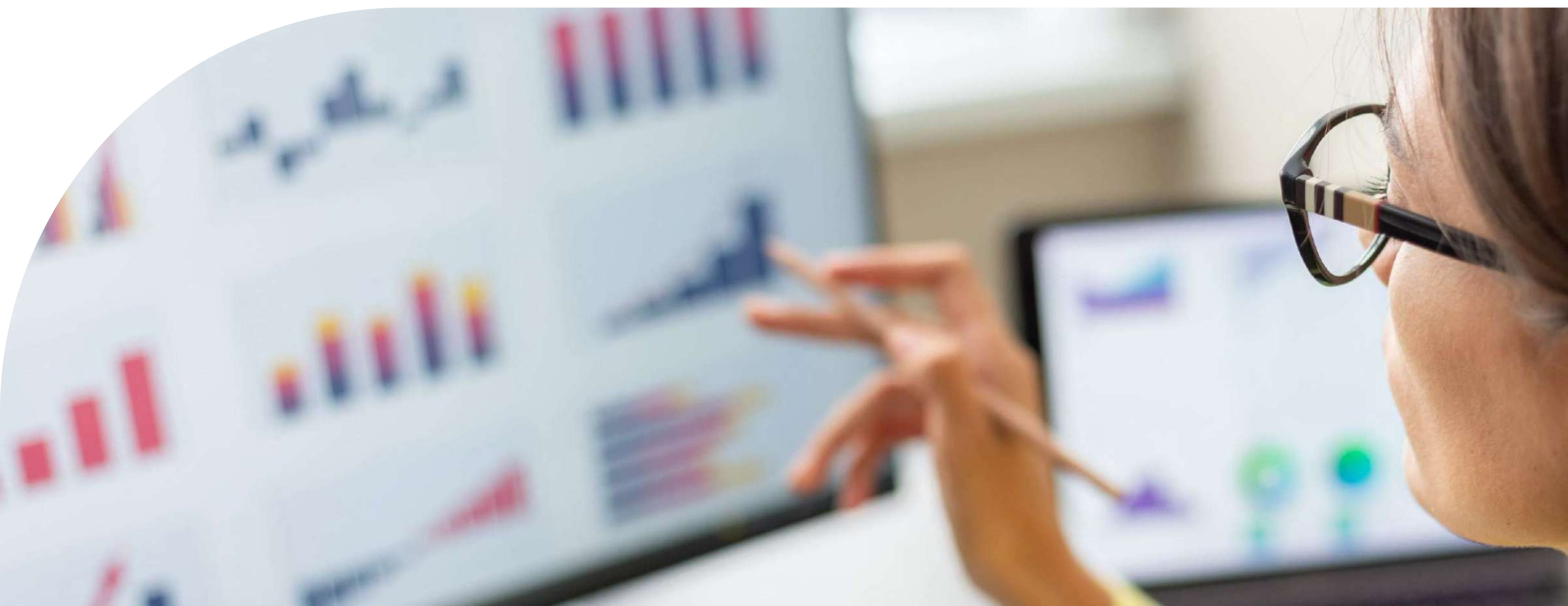
Delegate ownership safely, enabling services and teams to maintain content without creating uncontrolled sprawl.

Auditable communications

See who has opened critical updates, follow up with non-openers, and maintain evidence of reach for key changes.

Analytics and insight

Understand search demand, adoption patterns and logged knowledge gaps to support continuous improvement and safer rollout.



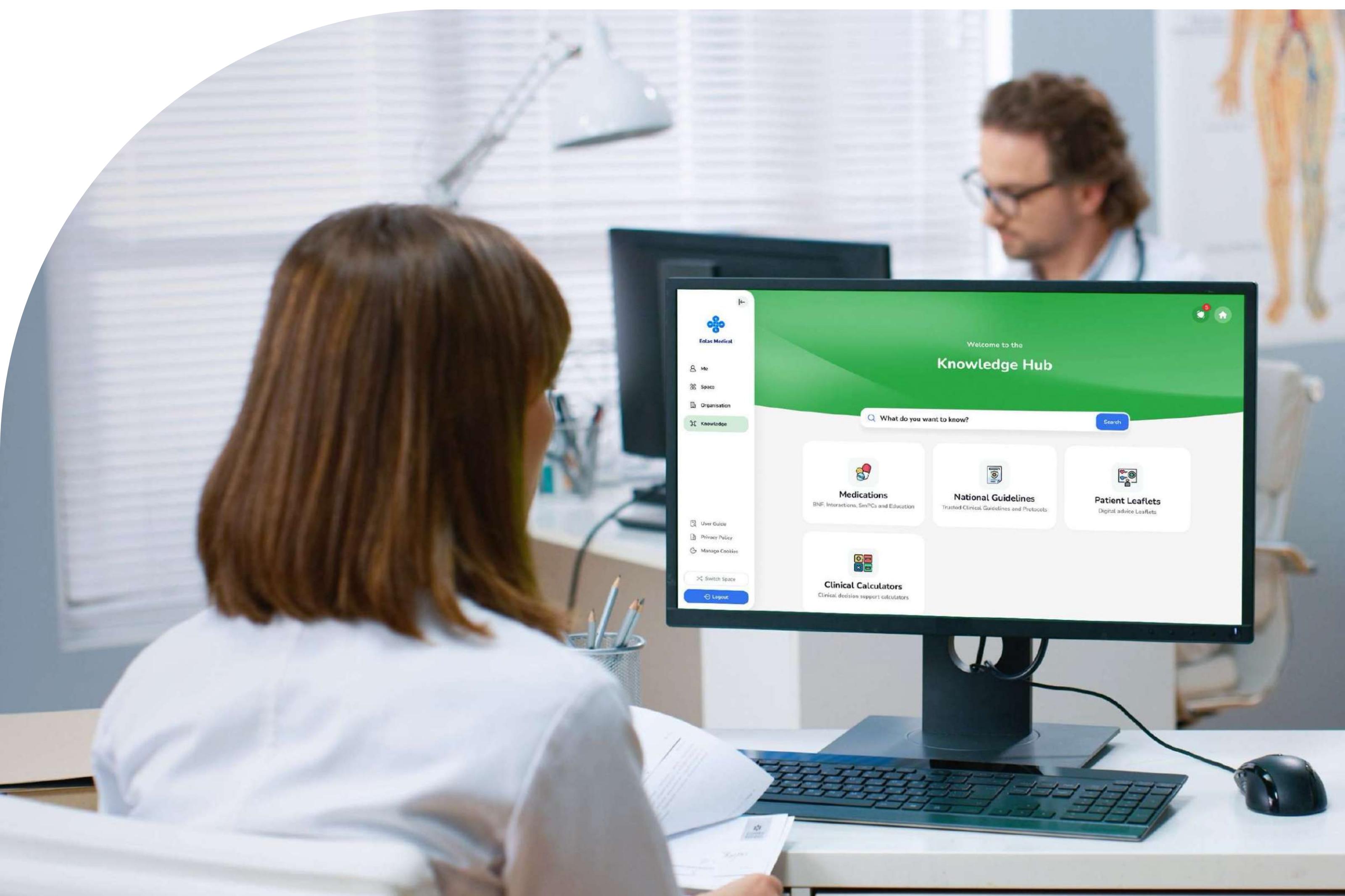
The Knowledge Hub

The platform hosts a range of trusted knowledge sources from content partners. All of this content is synced with the trusted source, ensuring there is always a single source of truth.

This allows healthcare professionals to have access to all the information they need in one place, increasing utilisation of evidence-based content to ensure the highest levels of care are consistently delivered. These sources include:

- **BNF and BNFC:** Seamless integration with the British National Formulary and British National Formulary for Children, including direct integration with your guidelines if needed.
- **NICE Guidelines:** Direct access to NICE guidelines on the Eolas platform.
- **National Guidelines:** Search hundreds of trusted national level guideline bodies.
- **Medusa Drug Monographs:** Partnership with Medusa for up-to-date monographs for subscribing healthcare organisations.

We're constantly expanding the coverage of knowledge bases - please check in with us for the most up to date knowledge sources.



Summary

Safe AI for trusted, organisation-wide knowledge

Eolas makes approved guidance usable at the point of care—safely. It provides an AI-powered knowledge, communications and insight layer that sits over your existing content estate, enabling staff to get fast, referenced answers drawn only from approved organisational sources.

Safer decision support through transparency and control

Ask Eolas is designed for clinical environments where accuracy, provenance and auditability matter. Responses are grounded in approved content with clear references back to source sections. Where suitable content doesn't exist, the system does not guess—questions are logged as knowledge gaps to support continuous improvement.

Faster access, less variation, better assurance

By reducing time lost searching across intranets and document systems, Eolas improves consistency in how guidance is applied across services and sites. Leaders gain governance-grade controls—version history, review cycles, role-based access—and measurable communications reach for critical updates.

Insight-led governance and continuous improvement

Eolas turns everyday usage into executive-level insight: what staff search for, what they ask, which content is used or ignored, and where guidance needs updating, rationalising or creating. This supports safer standardisation at scale across acute, community and primary care.

In summary, Eolas helps organisations deploy AI confidently by combining safety, transparency and governance with frontline usability—so trusted guidance is easy to find, easy to follow, and easy to improve.



The app has made communication so simple!



Game changer for productivity.



All the information you need at your fingertips.



We hit 90% Antimicrobial Prescribing Compliance.



We have managed to tailor it to our needs very easily!



Much more efficient than email for everyone!



Very useful to get answers to logistical questions!

Appendix 2

References and Testimonials

Including studies and testimonials both from MicroGuide and Eolas platform.

“The Eolas App is a fantastic resource for improving our productivity in the management of our patients. It allows rapid access to the correct local and national policies to aid clinicians in their decision making. The app also allows us to generate QR codes to for all our patient leaflets, reducing our printing costs and helping patients access the correct information on their phones.

Furthermore, it allows all the departmental information that a junior clinician needs to be accessible on their phone.”

**Consultant Emergency Physician,
Salford Royal Hospital, United Kingdom**

“The EOLAS app is first class and I cannot recommend it highly enough as a tool for health professionals, their teams and indeed organisations to retain, disseminate and utilise all manner of guidelines, contact lists, ‘how to’s’, induction and teaching material. Since downloading the app and sharing its capability with our team of paediatric consultants, hospital doctors, nurses and allied health professionals our capacity to move with the times and get the right information out to where it needs to be has improved immeasurably.”

**Consultant Paediatrician and Clinical Director,
Southern Health and Social Care Trust, United Kingdom**

“We have found moving our guidelines to the Eolas app a straightforward and useful process. The App has made administering and distributing guidelines simpler and the Eolas team have been very responsive to suggestions and provided support when we have needed it. We have had other departments in our hospital ask us about using the app as they have heard good things from the staff who have rotated through our unit and used it.””.

**Consultant in Anaesthetics and Intensive Care Medicine,
Glasgow Royal Infirmary, United Kingdom**

“Using the application within our Neonatal Unit was an excellent experience. We have managed to tailor it to our needs very easily. The consultants, juniors, ANNPs, and nursing staff liked it very much. I only received positive feedbacks from our users.

One of the very important uses I have found is during induction of new doctors which has made the process much easier and more structured. Easy access to guidelines and resources was also an important reason for using the app.”

**Consultant Neonatologist, Royal Oldham Hospital NHS
United Kingdom**

“The app has been a HUGE hit with all of our EMS Agencies!! The feedback we have received so far has been about how quick and easy it is to look up protocols—they love how user friendly the app is. My personal favorite feature is being able to upload any new information or changes directly to the app for everyone to be notified about immediately. Trying to communicate with 450+ paramedics is challenging—but this app has made it so simple!”

**EMS Quality and Education Manager, Mercy St Louis Emergency Medical Services
United States of America**

“Our psychiatry residents and staff love how easy it is to navigate the Eolas mobile app. Prior to Eolas, locating seminar materials, policies, instruction documents, and important links was a bit of a scavenger hunt. Now everything is at their fingertips. As administrator, managing the app is a breeze and my inbox is no longer filled with “where do I find...” or “how do I...” messages. And we are still discovering new ways to put Eolas to work for us!”

**Attending Psychiatrist, Brown University
United States of America**

“Our Emergency Department has used Eolas Medical for our Clinical Handbook for a number of years. The interface is excellent and staff find it really intuitive to navigate. The app runs smoothly. Updating and adding content is a breeze. Over the years Eolas have expanded the product functionality and these transitions have been seamless for us. It is really useful having all our guidelines and local quirks in one place and it makes it very easy to on-board new staff.

One particular feature that I like is the ability to have the Patient Information Leaflets available for download via QR code. We just pull up the QR code on the screen and get the patient / parent to scan it so the advice sheet is downloaded straight onto their phone. We no longer photocopy old advice sheets and it means that patients have a bright and sharp document to read.”

**Consultant Emergency Physician, Mayo University Hospital
Ireland**