



WULUF

Wuluf Ltd Service Description Document

G-Cloud 15

Service Title: Knowledge and Information Management

Service Description:

Wuluf Ltd offers a practical and impactful Knowledge and Information Management service that helps organisations get real value from the information they use every day. We use the Objective 3Sixty platform as the backbone of the service, shaping it around the way each client works. This is of interest for anyone who would like more control over their organisations information but is particularly of use to Knowledge and information Management teams, Fol teams, Data Protection and Internal Audit teams. Our goal is simple: to make information easier to find, easier to manage, and far more reliable, so people can get on with their jobs without having to navigate outdated systems or unclear processes.

We take the time to understand how your organisation stores and handles information, then configure Objective 3Sixty so it genuinely supports your teams. That includes setting up sensible structures, permissions, and workflows, and making sure documents, records, and cases are managed consistently from start to finish. We design taxonomies, metadata, and retention rules that make sense for your business, and we help you logically pull together scattered shares, legacy folders, and duplicated content, towards one trusted place where things are organised. Transitioning from older systems can feel daunting, so Wuluf Ltd brings

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the people and expertise to do it for you. We review your existing content, help cleanse and classify it, and plan a structured migration so no important information is lost or mishandled.

Throughout the process, we work closely with your staff, offering training, guidance, and support so everyone feels comfortable and confident using the new tools.

Once everything is in place, we don't just hand it over and disappear. Wuluf provides an ongoing managed service, looking after day-to-day administration, fine-tuning workflows, resolving issues, and helping the platform evolve as your organisation grows or changes. You get peace of mind knowing that experts are keeping everything running smoothly and keeping your information in good order.

Wuluf delivers a complete, end-to-end Knowledge and Information Management service that blends smart technology with practical expertise. Whether you want to reduce risk, improve productivity, or simply get more control over your information, we provide a dependable and approachable service that supports your organisation every step of the way.