Wuluf Ltd Service Description Document

G-Cloud 15

Service Title: Security Operations

Service Description:

Wuluf Ltd provides a practical, end-to-end Cyber Security Operations service that strengthens your defences without disrupting your business. We blend experienced people, proven processes, and the right tooling to help you stay ahead of threats, meet compliance needs, and build a security culture that actually sticks. Whether you need extra hands in the SOC, sharper incident playbooks, or a joined-up security architecture, we make cyber security easier to manage, and more effective day to day. If you already run a Security Operations Centre, we can augment your team with skilled analysts and engineers who slot straight in. Our SOC augmentation covers Tier 1–3 skills, threat hunting, use-case development, tuning of detections, and incident response support. We focus on reducing noise, improving signal, and shortening time to detect and respond, all while documenting clear runbooks so your team can sustain the gains. Our people work with your tooling, SIEM, EDR, SOAR and related platforms, so you see improvements quickly without reinventing your stack.

We also run straightforward, outcome-focused tabletop exercises for executives and operational teams. These are realistic, well-facilitated simulations that stress-test your plans, clarify decision-making, and expose gaps in communications, responsibilities, or technical

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controls, without needing to pull cables or interrupt production. You'll leave with a prioritised set of improvements, refined playbooks, and leaders who know what to do under pressure.

On the design and architecture side, Wuluf helps you build a resilient, scalable security foundation. We assess where you are today, then design pragmatic architectures that align with your risk appetite and technology roadmap. From identity and access management and endpoint controls to network segmentation, logging strategies, and cloud security baselines, we focus on clear patterns you can implement and operate confidently. Our aim is to cut complexity, close gaps, and ensure your controls work together rather than in silos.

People remain the strongest control when they are engaged, so we deliver security awareness programmes that feel relevant and respectful of people's time. We tailor the content to your sector and risk profile, provide role-based modules for higher-risk teams, and track measurable improvements over time. To reinforce learning, we run phishing simulations that are realistic but fair, with supportive follow-up training that helps colleagues recognise and report threats without blame. It's about building habits, not ticking boxes.

Licensing can be a minefield, so we help you make sense of what you already have and what you need. We review your current licences across security platforms, identify overlaps or gaps, and recommend a right-sized mix that supports your goals without overspend. Where helpful, we assist with procurement and implementation planning to ensure the licence model matches your operating model.

Regardless of if you need quick wins or longer-term improvements, our delivery style is collaborative and transparent. We start by understanding your priorities, then agree clear outcomes, timelines, and metrics. You'll see progress in reduced alert noise, faster incident handling, more confident leadership during exercises, and a workforce that is better equipped to spot and stop threats. Above all, you get a partner who is easy to work with and focused on practical results, not jargon.

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