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SUSTAINABLE FUTURES WITH PEOPLE & DATA



G-Cloud Service Definition

Data Capability, Transformation

& Engineering Service (DDaT/SFIA) Service



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Service Name

Data Capability, Transformation & Engineering Service (DDaT/SFIA) Service

Service Description

A flexible, multidisciplinary data service aligned to the Government Digital and Data (DDaT) Capability Framework. We provide end-to-end data transformation—from Chief Data Officer (CDO) strategic advisory to Data Engineering and MLOps. Teams are deployed to design governance, build pipelines, and deliver ethical AI solutions within your cloud environment.

Service Category

Setup and migration

Service Features

1. **Strategic Leadership:** Virtual Chief Data Officer (CDO) for roadmap definition.
2. **Data Engineering:** ETL/ELT pipeline build by certified Data Engineers.
3. **Analytics Engineering:** Modern data transformation (dbt) and data modelling.
4. **Insight Generation:** Dashboards (Power BI/Tableau) by Data Analysts.
5. **Advanced Analytics:** Predictive modelling and AI by Data Scientists.
6. **MLOps:** Productionising AI models via Machine Learning Engineers.
7. **Data Governance:** Framework design, lineage, and catalogue management.
8. **Data Ethics:** Algorithmic impact assessments by specialist Data Ethicists.
9. **Performance Analysis:** KPI tracking aligned to GDS Service Standards.
10. **Skills Transfer:** Coaching civil servants to build internal capability.

Service Benefits

1. Access to full DDaT Data Job Family expertise on-demand.
2. Rapid mobilisation of pre-vetted, security-cleared data squads.
3. Alignment with GDS/CDDO Service Standards and Technology Code of Practice.
4. Reduced data debt through robust engineering and governance practices.
5. Ethical assurance of AI/ML models reducing reputational risk.
6. Scalable resource model (scale up/down based on project phase).
7. Legacy data migration risks mitigated by experienced engineers.
8. Clear separation of data storage (Engineering) and insight (Analytics).
9. Mentoring ensures sustainable in-house capability after we leave.
10. Value for money through flexible, outcome-based delivery models.

Scope of Work

Provision of a multidisciplinary team (Squad) to deliver agreed outcomes. Augmented with clients' teams or on co-delivery. Focus on knowledge transfer and capacity augmentation.

Specific Service Constraints

Subject to specific call-off contracts.

- **Minimum Term:** 20 continuous working days.
- **Notice Period:** 30 days written notice for ramp-down.
- **IR35:** Services are delivered Outside IR35 (Outcome Based).
- **Substitution:** We reserve the right to substitute consultants of equal grade.

Onboarding Process

1. **Kick-off:** Initial workshop to define success criteria, ways of working, and access requirements.
2. **Mobilisation:** Allocation of security-cleared staff (typically 5-10 days from contract signature).
3. **Discovery:** Review of existing documentation, architecture, and data sources.
4. **Plan:** Agreement of the Project Plan or Sprint Backlog.

Offboarding & Exit

1. **Knowledge Transfer:** Structured handover sessions with internal staff.
2. **Documentation:** Delivery of all technical documentation, code repositories (Git), and architecture diagrams.
3. **Data Deletion:** Secure deletion of any client data held on consultancy devices (certified disposal).
4. **Revocation:** Return of all passes, laptops, and removal of system access.
5. **Warranty:** A 30-day warranty period on all code delivered (for "Build" services only).

Service Pricing

Prices are based on our G-Cloud 15 Lot 3 Rate Card. Final contract value is determined by the scope, complexity, and resource mix required, which we establish during the initial discovery phase.

We offer flexible commercial models, including Time & Materials (T&M), Fixed Price, and Capped T&M, to be agreed and documented in the Call-Off Order Form. Volume discounts may be available for longer-term engagements