

E2E SC



E2E SC

NCSC GovAssure Support Services

G-Cloud 15 Service Definition - Lot 3: Cloud Support - Version 1.0 - January 2026

E2E Security Consulting Ltd

Service Overview

E2E Security Consulting Ltd (E2E SC) delivers NCSC GovAssure support services designed to help government organisations understand their cyber security posture and make informed decisions about risk—not simply complete an assessment exercise. GovAssure provides a standardised approach for assessing cyber security across government, and our services ensure organisations extract genuine value from the process rather than treating it as a compliance obligation.



We support organisations completing GovAssure self-assessments across all relevant stages, from initial scoping through to final submission and remediation planning. Where required, we provide independent validation of assessment outcomes, bringing the rigour and challenge that ensures assessments reflect reality rather than optimistic self-reporting. Our approach recognises that the value of GovAssure lies not in the assessment itself, but in the decisions it enables about cyber risk investment, prioritisation, and acceptance.

Our consultants bring proven experience supporting Critical National Infrastructure environments and government departments where cyber security failures have serious consequences. We understand that CAF assessments exist within a broader accountability context—Accounting Officers need to understand and own their cyber risk position, and assessment findings must translate into language that supports board-level decision-making and ministerial assurance.

E2E SC advisory services are designed to leave organisations with clarity about their cyber risk posture and confidence in the decisions they make as a result—not dependency on continued consultancy support.

Decision-Grade CAF Advisory

E2E Security Consulting approaches GovAssure as a decision-support process rather than a compliance exercise. Our services are designed to help senior leaders, Accounting Officers, and security teams understand what assessment findings mean for their organisation—and what decisions they need to make as a result.



We recognise that completing a CAF assessment is not the goal. The goal is understanding which cyber risks genuinely threaten the organisation, which gaps require investment, which can be consciously accepted, and how to present that position to boards, ministers, and oversight bodies with confidence. Our role is to ensure GovAssure delivers that clarity.

Evidence-Based Decisions

Assessment findings that inform genuine risk investment and acceptance decisions

Withstanding Scrutiny

Assessments that hold up after incidents, during audits, and in ministerial briefings

Honest Assessment

Comfortable helping organisations acknowledge difficult truths about security posture

Strategic GovAssure Advisory

This approach differentiates E2E Security Consulting from firms that treat GovAssure as a box-ticking exercise. We understand how assessment findings are examined after incidents, during audits, and in ministerial briefings—and we help organisations produce assessments that will withstand that scrutiny because they reflect genuine understanding rather than defensive documentation.

Our advisory work regularly involves helping organisations acknowledge difficult truths about their security posture, make explicit trade-offs between competing priorities, and present honest assessments to senior stakeholders. We are comfortable advising in situations where the right answer is acknowledging risk rather than claiming compliance.

Our work ensures assessments conclude with explicit outcomes for senior owners: confirmation of acceptable posture, conditional acceptance with agreed remediation actions and timescales, or escalation where residual risk exceeds organisational appetite. This transforms GovAssure from an assessment exercise into a governance mechanism with clear decision points and accountable ownership.

Withstanding Scrutiny

Assessments designed to hold up under examination during incidents, audits, and ministerial briefings, reflecting genuine understanding.

Honest Assessments

Comfort in advising organisations to acknowledge difficult truths and make explicit trade-offs on their security posture.

Clear Governance

Transforming GovAssure into a mechanism with explicit outcomes, clear decision points, and accountable ownership for senior leaders.

Why E2E Security Consulting for GovAssure

Many consultancies can perform CAF assessments. What makes E2E SC different is that we understand GovAssure in its governance context—as a tool for enabling accountable cyber risk decisions, not as an end in itself.



We Understand the Accountability Context

GovAssure exists because government needs assurance that departments are managing cyber risk appropriately. That assurance ultimately flows to Accounting Officers, Permanent Secretaries, and Ministers who need to understand and own their organisation's cyber risk position. Assessment findings that cannot be translated into board-level language, or that do not support clear accountability, fail to serve their purpose.

Our consultants understand this accountability chain. We help organisations produce assessments that satisfy GovAssure requirements while also providing the clarity senior leaders need to discharge their responsibilities. We know what questions Audit and Risk Committees ask, what assurance Ministers require, and how assessment findings feed into government-wide cyber reporting.



We Bring Critical National Infrastructure Experience

Our team has direct experience supporting CAF assessments in Critical National Infrastructure environments where cyber security failures have consequences beyond the organisation itself. This experience shapes how we approach assessment: we understand the difference between theoretical compliance and operational resilience, between documented controls and controls that work under pressure.

CNI experience means our recommendations are practical and proportionate. We know which controls matter most in high-consequence environments, where investment delivers genuine risk reduction, and where organisations are over-investing in low-value compliance activities. This judgement comes from working in environments where getting it wrong has serious consequences.

Our Approach



Senior Consultant Delivery

GovAssure assessments are delivered by senior consultants with government assurance experience, not by junior staff learning on your engagement. Every assessment is overseen by consultants who understand both the technical substance of CAF and the governance context in which findings will be used.

This seniority matters because GovAssure requires judgement, not just methodology. Determining whether an Indicator of Good Practice is achieved, partially achieved, or not achieved requires understanding of what 'good' looks like in practice—and that understanding comes from experience across multiple organisations and sectors, not from following assessment scripts.

We Help With the 'So What'

Many organisations complete GovAssure assessments and are left with findings they do not know how to act on. A list of gaps against CAF indicators does not tell you which gaps matter most, which require immediate investment, which can wait, and which represent risks that should be consciously accepted rather than remediated.

We help organisations translate assessment findings into prioritised improvement plans that reflect organisational risk appetite, budget reality, and strategic priorities. Where required, we help define decision thresholds and tolerances so that 'partially achieved' findings translate into clear accept, invest, or mitigate decisions. Our recommendations distinguish between gaps that genuinely threaten the organisation and gaps that exist primarily on paper. This prioritisation is what transforms GovAssure from a compliance burden into a genuine decision-support tool.

Core Services

E2E SC delivers GovAssure support across the full assessment lifecycle, from initial scoping through to remediation tracking and continuous improvement.



GovAssure Self-Assessment Support

Support for organisations completing GovAssure assessments that are rigorous, defensible, and genuinely useful for decision-making



Independent GovAssure Assessment

External validation of cyber security posture for organisations requiring third-party assurance or challenge



CAF Gap Analysis and Remediation Planning

Help organisations understand the significance of assessment findings and develop proportionate remediation approaches



GovAssure Challenge and Review

Independent scrutiny of assessment approaches and findings to ensure submissions are robust



Targeted Remediation and Control Advisory

Advisory support for remediation activities and control improvement aligned to NCSC guidance

GovAssure Self-Assessment Support

Our self-assessment support services help organisations complete GovAssure assessments that are rigorous, defensible, and genuinely useful for decision-making.

01

Scoping

Identify systems in scope and assessment boundaries

02

Evidence Gathering

Evidence gathering and documentation

03

Assessment

Assessment against CAF Contributing Outcomes and Indicators of Good Practice

04

WebCAF Submission

WebCAF submission preparation

05

Findings Documentation

Findings documentation that supports senior decision-making

We support all stages of the GovAssure self-assessment process aligned to government strategy requirements. Our approach emphasises honest assessment over defensive documentation. We help organisations acknowledge genuine gaps rather than constructing narratives that obscure weaknesses. This honesty serves organisations better in the long term—gaps that are acknowledged can be managed, while gaps that are hidden create unmanaged risk and potential embarrassment when subsequently discovered.

Independent GovAssure Assessment

Our independent assessment services provide external validation of cyber security posture for organisations requiring third-party assurance or challenge. Where delivering independent assessment, we maintain assessor independence and do not author client evidence artefacts; we assess the evidence presented and validate through interviews and technical enquiry.



Independent assessments are conducted by qualified consultants applying CAF methodology with appropriate rigour and challenge. We assess Contributing Outcomes and supporting Indicators of Good Practice, gathering evidence through documentation review, technical assessment, and stakeholder interviews. Findings are documented to support both WebCAF submission and senior management reporting.

External Validation

Organisations need external validation before presenting findings to oversight bodies

Independent Challenge

Self-assessment has been conducted but requires independent challenge

Credibility Re-establishment

Previous assessments have been questioned and credibility needs to be re-established

CAF Gap Analysis and Remediation Planning

Our gap analysis services help organisations understand the significance of assessment findings and develop proportionate remediation approaches.

Gap analysis goes beyond listing deficiencies to assess their genuine significance: which gaps create material risk, which are primarily documentation issues, which require investment, and which represent risks that should be formally accepted. We help organisations distinguish between gaps that threaten operational resilience and gaps that exist because CAF requirements exceed what is proportionate for the organisation's context.



Remediation planning translates gap analysis into prioritised improvement programmes with realistic timescales, resource requirements, and success criteria. Plans are designed to inform security investment decisions and demonstrate progress to oversight bodies, providing the evidence trail that shows cyber risk is being actively managed.

GovAssure Challenge and Review

Our challenge services provide independent scrutiny of assessment approaches and findings for organisations seeking assurance that their GovAssure submission is robust.

Methodology Review

Examine assessment methodology for consistency and rigour

Evidence Quality Assessment

Assess whether evidence is sufficient to support claimed achievements

Findings Consistency

Identify areas where assessments may be challenged by oversight bodies

Scrutiny Readiness

Ensure findings will withstand subsequent scrutiny and review

Challenge reviews examine assessment methodology, evidence quality, and findings consistency. We identify areas where assessments may be challenged by oversight bodies, where evidence is insufficient to support claimed achievements, and where findings may not withstand subsequent scrutiny. This service is frequently used to ensure submissions are ready for senior challenge and external scrutiny, reducing the likelihood of adverse findings or credibility issues during review.

We also support resolution of assessment challenges at Indicator of Good Practice level, helping organisations respond to questions from oversight bodies or address disagreements about achievement levels. Our experience across multiple assessments provides perspective on how similar situations have been resolved elsewhere.

Targeted Remediation and Control Advisory

Beyond formal GovAssure assessment, we provide targeted advisory support for remediation activities and control improvement aligned to NCSC guidance and best practice.



Security Architecture Review
Security architecture review and control design guidance



Control Implementation Guidance
Control design and implementation guidance for specific CAF objective areas



Security Policy Development
Security policy development aligned to government requirements



Lessons-Learned Workshops
Workshops following assessments to embed learning and build internal capability

All consultancy is delivered in alignment with current NCSC guidance, ensuring recommendations reflect authoritative best practice rather than proprietary methodologies.

We also deliver lessons-learned workshops following assessments, helping organisations embed learning and build internal capability for future assessment cycles. These workshops share best-practice knowledge and help organisations understand how their assessment compares to peers in similar contexts.

What Makes E2E Security Consulting Different

Many consultancies can conduct CAF assessments. What distinguishes E2E Security Consulting is how we think about GovAssure—and the quality of decisions our clients can make as a result.



Decision-Support Tool, Not Compliance Exercise

We treat GovAssure as a decision-support tool—helping organisations understand what findings mean, not just what they are

Comfortable With Difficult Truths

We are comfortable helping organisations acknowledge difficult truths about their security posture rather than constructing defensive narratives

CNI Experience

We bring CNI experience to every engagement—understanding what controls matter in high-consequence environments

Post-Incident Perspective

We understand how GovAssure findings are examined after incidents, during audits, and in ministerial briefings

Risk-Based Prioritisation

We help organisations prioritise remediation based on genuine risk, not just gap-closing for its own sake

Clarity Not Dependency

We aim to leave organisations with clarity and confidence, not dependency on continued consultancy support

❏ If you need a consultancy to complete a CAF assessment, many firms can help. If you need a consultancy to help you understand your cyber risk position and make decisions you can defend to your board, your Accounting Officer, and your Minister—that is what E2E Security Consulting is for.

Service Delivery

E2E SC applies a structured consultancy lifecycle to all GovAssure engagements, ensuring consistent quality and clear accountability from initiation through to closure.

Engagement Approach

Every engagement begins with clear scoping to establish assessment boundaries, stakeholder requirements, and success criteria. We agree deliverables, timescales, and governance arrangements before substantive work commences, ensuring alignment between client expectations and service delivery.

Assessment work follows CAF methodology with appropriate rigour. We gather evidence through documentation review, technical assessment where appropriate, and structured stakeholder interviews. Findings are validated with relevant stakeholders before finalisation to ensure accuracy and buy-in.

Engagements conclude with formal closure including deliverable handover, lessons-learned capture, and agreement of any follow-on activities. We ensure knowledge transfer so organisations can maintain and build on assessment outcomes independently.

WebCAF Access and Submission

E2E SC consultants have WebCAF access enabling direct support for assessment evidence submission and findings review. We can work within client WebCAF instances to submit assessment evidence and details, review assessment evidence and findings, and support the formal submission process.

This direct access streamlines the assessment process and ensures findings are correctly documented in the format required for government oversight.

Quality Assurance

All assessment deliverables undergo quality review by senior consultants not directly involved in the engagement. This independent review ensures consistency with E2E SC standards, alignment with NCSC guidance, and appropriateness of findings and recommendations.

Current and Operationally Representative

Evidence must be current and operationally representative, not historic or theoretical

Controls Operating in Practice

Evidence must demonstrate controls are implemented and operating, not simply documented

Traceable to CAF

Evidence must be traceable to specific Contributing Outcomes and Indicators of Good Practice with clear rationale for achievement judgements

Our consultants operate in line with recognised professional ethics. We maintain independence and objectivity in all assessment work, ensuring findings reflect genuine security posture rather than client preferences or commercial pressures.

Team and Expertise

GovAssure assessments are delivered by qualified, experienced consultants with direct government and CNI assurance experience.



Consultant Qualifications

Our CAF assessors hold relevant professional certifications including CISSP, CISM, ISO 27001 Lead Auditor, and NCSC Certified Cyber Professional qualifications. Consultants maintain current knowledge of CAF methodology, NCSC guidance, and GovAssure requirements through ongoing professional development.



Security Clearances

All E2E SC staff undergo background screening conforming to BS7858:2019 standards. Consultants working on GovAssure engagements hold government security clearances up to Developed Vetting (DV) level, enabling support for assessments involving sensitive systems and classified information.



Sector Experience

Our team has delivered CAF assessments across central government departments, Critical National Infrastructure operators, emergency services, and arm's length bodies. This breadth of experience provides perspective on how similar organisations approach GovAssure challenges and what 'good' looks like across different contexts.

Service Pricing

GovAssure services are priced based on engagement scope, system complexity, and assessment requirements. All prices exclude VAT and expenses.

Indicative Pricing

Service	Indicative Price Range
GovAssure Self-Assessment Support (single system)	£15,000 - £30,000
GovAssure Self-Assessment Support (multiple systems)	£25,000 - £60,000
Independent GovAssure Assessment (single system)	£20,000 - £40,000
Independent GovAssure Assessment (multiple systems)	£35,000 - £75,000
CAF Gap Analysis and Remediation Planning	£12,000 - £25,000
GovAssure Challenge and Review	£8,000 - £18,000
Lessons Learned Workshop	£3,000 - £6,000

Pricing varies based on number of systems in scope, organisational complexity, existing documentation maturity, and specific client requirements. Fixed-price engagements are available for well-defined scopes. We provide detailed proposals following initial scoping discussions.

Consultant Day Rates

For engagements priced on a time-and-materials basis, consultant day rates are as follows:

Role	Day Rate
Principal Consultant / Assessment Lead	£1,200
Senior Consultant	£950
Consultant	£750

Support

E2E SC provides comprehensive support throughout GovAssure engagements and beyond.

Engagement Support

All support requests are acknowledged and responded to within four business hours of receipt. Support is available via email or telephone during UK business hours (9am to 5pm, Monday to Friday). Requests are categorised as general queries or support tickets (P1–P4) and prioritised accordingly.

Priority	Description	Response	Resolution
P1	Critical: Assessment blocked, urgent deadline risk	4 hours	1 working day
P2	High: Significant impact on assessment progress	4 hours	2 working days
P3	Medium: Assessment impacted, workarounds available	1 working day	5 working days
P4	Low: General queries or enhancement requests	2 working days	10 working days

Post-Engagement Support

Following engagement completion, clients can access ongoing support through retained hours arrangements or ad-hoc requests. This is particularly valuable for addressing questions that arise during oversight body review or for supporting subsequent assessment cycles. Post-engagement support is priced at standard day rates with discounts available for retained arrangements.

Service Benefits

Organisations engaging E2E SC for GovAssure support achieve assessments that genuinely inform cyber risk decisions and satisfy oversight requirements.



GovAssure Assurance

Assurance against UK Government GovAssure requirements with defensible, evidence-based findings

NCSC Guidance Alignment

Services aligned to current NCSC guidance and best practice

CNI Experience

Findings and recommendations that reflect practical CNI experience

Investment Decisions

Targeted improvement plans that inform security investment decisions

Challenge Resolution

Support for resolution of assessment challenges at Indicator of Good Practice level

Knowledge Transfer

Knowledge transfer through lessons-learned workshops and capability building

Accounting Officer Accountability

Clarity about cyber risk posture that supports Accounting Officer accountability

Oversight Scrutiny

Assessment outcomes that withstand scrutiny from oversight bodies

E2E Security Consulting exists to help organisations make cyber risk decisions they can stand behind—to boards, Accounting Officers, Ministers, and oversight bodies. Our GovAssure services are measured not by assessment completion, but by the confidence with which our clients can explain, justify, and defend their cyber security posture.

Contact Information

For enquiries about E2E SC's NCSC GovAssure Support Services, or to discuss your organisation's specific requirements, please contact us.

Email

info@e2esc.co.uk

Telephone

+44 7741 941477

