

E2ERisk™



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NCSC GOVASSURE Support Services Service Definition

G-Cloud 15 Service Definition – Version 1.0 11/01/2026

E2E Security Consulting Ltd

1. Overview

E2E Security Consultants (E2E SC) provides a comprehensive Governance, Risk & Compliance (GRC) service that helps public-sector organisations achieve their business and operational goals by effectively managing cyber security risk.

The service establishes a clear Security Governance structure, delivers Security Risk Management capabilities, and provides Security Risk Assurance to ensure a consistent, structured and repeatable approach to risk management across the organisation.

E2Esc's GRC service supports organisations in embedding security from the outset, improving decision-making, strengthening resilience, and enabling confident, risk-based delivery of programmes and services.

2. Service Summary

The E2Esc GRC service provides:

- A structured governance model defining roles, responsibilities and decision-making
- End-to-end cyber security risk management across programmes, projects and operations
- Independent risk assurance to validate controls, governance and compliance
- Continuous improvement of risk management maturity and organisational oversight
- Practical, actionable guidance to embed security into business processes

The service is suitable for central government, local authorities, regulators, ALBs and critical national infrastructure organisations.

3. Key Features

3.1 Security by Design

- Security designed and embedded from the outset of programmes and projects
- Integration of security requirements into delivery lifecycles
- Alignment with organisational risk appetite and governance structures

3.2 Security Lifecycle Management

- Management of the full security lifecycle across client ecosystems
- Coordination of security activities with business priorities and delivery timelines
- Support for secure change, transformation and operational processes

3.3 Simplified, Actionable Risk Management

- Breakdown of complex security challenges into actionable, prioritised steps
- Clear ownership and accountability for risks, controls and remediation
- Practical guidance to support risk-based decision-making

3.4 Early Risk Identification

- Early identification of security risks threatening programmes or services
- Impact analysis to understand business, operational and regulatory implications
- Enforcement and tracking of required remediation activities

3.5 Continuous Improvement

- Continuous improvement of end-to-end risk management and governance
- Implementation of a GRC operational handbook
- Maturity uplift aligned with recognised standards (ISO 27001, NIST, NCSC)

3.6 Education & Awareness

- Risk education and awareness programmes for staff and leadership
- Support for building a risk-aware organisational culture

3.7 Controls Testing & Assurance

- Controls testing and governance process delivery
- Independent assurance to validate effectiveness and compliance
- Transparent reporting for stakeholders, audit and regulators

4. Service Benefits

- Eliminates silos, enabling a joined-up approach across departments
- Supports access to new markets through robust cyber risk management
- Minimises financial, reputational and customer losses
- Reduces cyber insurance costs through demonstrable risk maturity
- Introduces innovative and efficient ways of working
- Fosters a productive, risk-aware company culture
- Implements risk management aligned with international standards
- Ensures proportionate spending through risk-based security controls
- Provides ongoing monitoring and continuous improvement of risks
- Enhances stakeholder confidence through independent assurance and transparency

5. Service Options

5.1 Governance Framework Development

- Security governance model
- Roles, responsibilities and decision-making structures
- GRC operational handbook

5.2 Risk Management Services

- Programme, project and operational risk assessments
- Risk registers, scoring and prioritisation
- Remediation planning and tracking

5.3 Risk Assurance Services

- Independent assurance reviews
- Controls testing and compliance validation
- Audit-ready reporting

5.4 Culture & Capability Uplift

- Risk education and awareness
- Training for leadership and delivery teams
- Maturity assessments and improvement roadmaps

6. Technical Requirements

The service is consultancy-led and does not require specialist infrastructure.

Where digital tooling is used, requirements include:

- Modern web browser (Chrome, Edge, Firefox)
- Internet connectivity
- Optional integration with existing GRC or risk management systems

7. Onboarding & Delivery Approach

1. Discovery and scoping
2. Governance and risk framework design
3. Implementation of processes, tooling and reporting
4. Training and capability uplift
5. Ongoing assurance and continuous improvement

Delivery can be tailored to programme, organisational or enterprise-wide needs.

8. Service Levels

- Consultant response within 1 working day
- Scheduled activities delivered to agreed timelines
- Regular progress reporting and governance updates

9. Data Protection & Security

E2E SC complies with:

- UK GDPR
- Data Protection Act 2018
- NCSC security principles

All client information is handled securely and stored within the UK unless otherwise agreed.

10. Ordering & Invoicing

The service can be purchased via:

- G-Cloud 15 Call-Off Contract
- Direct award under framework rules

Invoices issued monthly in arrears unless otherwise agreed.

11. Termination Terms

Upon termination:

- All deliverables completed to date will be provided
- Any client data will be returned or securely deleted
- Knowledge transfer can be provided if required

12. Customer Responsibilities

Customers must:

- Provide access to relevant stakeholders and documentation
- Assign internal owners for governance and risk processes
- Ensure timely engagement with governance and assurance activities

Contact Details

For enquiries about the E2ERisk™ Governance, Risk and Compliance Platform, or to discuss your organisation's specific requirements, please contact E2E Security Consulting Ltd.



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