

Shielded Solutions - G-Cloud Service Definition



SHIELDED SOLUTIONS



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1. Service Catalogue

Shielded Solutions offers a comprehensive range of security-focused services:

- Secure Data Migration guidance
- Security Consulting
- Risk Assessments
- Penetration Testing guidance
- Compliance Support
- Secure Transport and Integration

2. Overview

Shielded Solutions is a trusted provider of cyber security consultancy and information assurance services to both public and private sector organisations. As a veteran-owned business, we bring discipline, integrity, and proven expertise to every engagement.

Our team has a strong track record of delivering high-quality consultancy, security architecture design, and compliance guidance for organisations adopting new cloud platforms, modernising infrastructure, or strengthening their security posture.

With extensive experience across government, defence, and critical infrastructure, we understand the unique challenges faced by regulated environments. We have previously supported UK government departments via third-party engagements, ensuring compliance with stringent security standards.

Our approach is centered on working collaboratively with clients to understand their risks and deliver pragmatic, cost-effective solutions that meet operational and regulatory requirements.

All our consultants hold government security clearance National Security vetting to minimum Security Check (SC) level in addition to Non-Police Personnel vetting procedures level 3 (NPPV3), enabling rapid deployment for sensitive projects.

3. Service Definition

Shielded Solutions provides end-to-end security expertise to ensure organisations can operate securely and confidently. Our services cover every stage of the project lifecycle and are designed to meet the highest standards of compliance and resilience.

Our core offerings include:

- Advisory Services

Strategic guidance to help organisations make informed security decisions, align with best practices, and manage emerging threats effectively.

- **Information Assurance**
Establishing trust and confidence in systems and processes through robust assurance frameworks, risk assessments, and compliance validation.
- **Secure Architecture**
Designing and reviewing secure system architectures that align with NCSC principles, ISO standards, and regulatory requirements.
- **Secure Project Lifecycle**
Embedding security controls throughout the project lifecycle—from planning and design to implementation and decommissioning.
- **Compliance Alignment**
Ensuring adherence to UK GDPR, ISO 27001, Cyber Essentials Plus, and sector-specific regulations through tailored compliance strategies.
- **Secure Project Management**
Managing projects with security as a core component, ensuring timely delivery without compromising risk posture. This also includes Project Support and Business Analyst options.
- **Data Protection Guidance**
Implementing privacy-by-design principles and advising on secure handling of sensitive data across environments.
- **Audit & Risk Management**
Conducting comprehensive audits and risk assessments to identify vulnerabilities and prioritise remediation actions.
- **Security Training**
Delivering tailored training programmes for staff and technical teams to build awareness and improve security capability.

4. Information Assurance

Shielded Solutions holds Cyber Essentials with Cyber Essentials PLUS scheduled to be completed **Q1 2026**.

All consultants undertake regular training in Information Assurance including the Data Protection Act, Freedom of Information Act and handling sensitive material.

5. Onboarding/Offboarding

On-boarding and Off-boarding Processes Shielded Solutions will comply with all reasonable client standards when on-boarding and off-boarding. The on-boarding and off-boarding costs are subject to the SFIA Rate Card and Pricing Documentation.

6. Implementation Plan

Shielded Solutions will comply with all reasonable client requirements when implementation planning. Where there are no additional client requirements, we would follow a standard management and planning phase where with your project team we define and produce:

- Service Scope
- High Level Work Breakdown Structure
- High Level Resource Profile
- High Level Implementation Plan

Implementation Planning is subject to the SFIA Rate Card and Pricing Documentation. Pricing As per SFIA Rate Card and Pricing Documentation.

7. Service Management Details

A Service Management Key Point of Contact will be provided for all engagements.

8. Service Constraints Not applicable.

9. Service Levels

For consultancy delivery please refer to the SFIA Rate Card and terms and conditions and Pricing Documents. Performance Service Levels will be agreed on a per-project basis. Availability and support hours will also be agreed on a per-project basis. Financial Recompense Model for not Meeting Service Levels As per agreed terms and conditions.

10. Training

Training is not a requirement of consultancy services, however, Shielded Solutions aims to provide skills transfer to client staff throughout assignments. Where training is required, it will be subject to the SFIA Rate Card and Pricing Documentation.

11. Ordering and Invoicing Process

For Specialist Security Services the volume and level of resource(s) required will vary dependent upon your project requirements, so we would normally expect to agree what number and level of supporting resource(s) were required with a client in advance. To do this, the standard ordering process would usually include the client issuing a Work Package or Project Requirements Brief to Shielded Solutions and then a short requirements elaboration period would be undertaken by us.

The ordering process would then be:

1. Proposal to meet the requirements and costed in-line with the SFIA Rate card issued by Shielded Solutions to the client.

2. GCLOUD Order Form completed by the client to place the order.

3. Call Off contract agreed and signed by both parties.

4. Purchase Order raised and issued by the client.

Invoicing would be based on the submission of monthly resource allocation spreadsheets and any expenses (where agreed in the order form) for the consultants providing the service, along with our invoice.

Payment terms as per SFIA Rate Card and terms and conditions.

12.Termination Terms

Project dependent, as per agreed terms and conditions. Services have a minimum one month cancellation term.

13.Consumer Responsibilities

Project dependent, as per agreed terms and conditions.

14 Technical Requirements

Project dependent, as per agreed terms and conditions.

15. Experienced Consultants

Our experienced consultants have successfully performed, large scale Security engagements for critical business systems including operational systems where the cost of failure is high.

16. Cost Effective and Low Risk

Our consultancy rate card is highly competitive and our methodology, tools and processes significantly reduce both cost and risk to your projects.

17. Orders

Orders can be placed via the G-Cloud framework or by contacting Shielded Solutions directly.