Nymo Class Manager

G-Cloud Specific Pricing

1. SERVICE COMPONENTS AND PRICING

Nymo Class Manager is a cloud-based platform designed to streamline class scheduling, student management, and payments for educational institutions and training providers. It provides a seamless experience for administrators, instructors, students, and parents, featuring user-friendly tools for booking, payments, attendance, and reporting.

2. G-CLOUD SPECIFIC PRICING

The pricing for Nymo Class Manager is structured to provide flexibility and scalability for various types of institutions.

License Fee:

- **User Monthly Fee:**
  a. Per system (no restrictions on user licenses): £32.99
  b. This fee includes full access to the platform, without any additional charges for adding multiple users.

Transaction Fee:

- All payments processed through Nymo Class Manager are subject to a fixed transaction fee:
  a. Transaction Fee: 2.8% per transaction (lower than the previous document)

Pricing Notes:

- Monthly fees are invoiced in advance.
- Setup costs are included in the monthly fee, meaning no additional charge for initial setup.
- Prices include VAT.

Optional Extras:

- SMS Messages: Priced at 4p per text (lower than the previous document).

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3. ASSUMPTIONS & CONDITIONS

- Pricing is based on one system per organization, which can support unlimited users across devices.
- The platform allows administrators to set up tailored access for different roles (e.g., coaches, teachers, administrators).
- No additional costs for adding multiple users or devices under the same system.

4. IMPLEMENTATION METHODOLOGY

Onboarding is designed to ensure a seamless setup process. A dedicated support team will guide users through training, system setup, and parent onboarding via three remote calls, ensuring smooth system integration and user confidence.

5. SUPPORT & SERVICE MANAGEMENT

Nymo Class Manager offers multiple support plans:

- **Standard Plan:** Basic online support and access to FAQs.
- **Premium Plan:** Includes faster response times, phone and chat support, and access to specialized webinars.
- **Enterprise Plan:** Includes dedicated Customer Success Manager (CSM) and proactive support to enhance user experience.

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