Nymo Expense Manager

G-Cloud Specific Pricing

SERVICE OVERVIEW

Nymo Expense Manager is a comprehensive, cloud-based expense management system designed to streamline the expense submission, approval, and reimbursement process. The solution integrates automated data entry, VAT calculations, and receipt management, helping employees and finance teams save time and reduce errors. Nymo Expense Manager is accessible via desktop, tablet, and mobile devices, allowing users to manage expenses on the go. It supports multiple currencies, credit card integration, and offers full VAT management, ensuring compliance and accuracy.

G-CLOUD SPECIFIC PRICING

The following represents G-Cloud specific pricing for Nymo Expense Manager. Pricing is based on the number of users or claims processed annually.

Number of Users	1-249 Users	250-499 Users	500+ Users
Annual User License (per seat)	£70	£60	£55
Licence per Claim	£6	£5.50	£5

ADDITIONAL SERVICE NOTES:

- Annual fees are invoiced annually in advance.
- Setup and implementation are included in the annual license fee.
- Minimum license requirement: 20 users or 20 claims per month.
- Prices exclude VAT.
- Minimum £8,000 spend for Premier Success Plan.

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EXAMPLE PRICING:

For an organization requiring 100 Annual User Licenses with a standard customer success plan, the pricing would be as follows:

- 100 x Annual User Licenses @ £70 = £7,000
- Standard CSP (15% of Annual Cost) = £1,050
- Total Annual License = £8,050

CUSTOMER SUCCESS PLANS

To help you get the most from Nymo Expense Manager, we offer three levels of customer success support:

Essential Plan (0% of ARR): Online support through our Customer Success portal for easy access to all queries.

Standard Plan (15% of ARR): Includes phone, live chat, and email support with faster response times. Additional access to e-learning content and success webinars.

Premier Plan (25% of ARR): Includes all features of the Standard Plan with a dedicated Customer Success Manager who will provide personalized guidance and optimization advice.

IMPLEMENTATION METHODOLOGY

We offer a remote-first implementation strategy designed to provide a smooth and efficient setup:

Getting Started: Introduction to the platform and its features.

Training: Interactive and self-paced training sessions for administrators and users.

Validation: Ensure all configurations meet organizational needs.

Launch: Go live with full functionality.

Review: Post-launch check-in to optimize usage.

Our FlightPath implementation ensures a seamless process with clear roles and responsibilities, minimizing the challenges of deploying new software.

ADDITIONAL SERVICE OPTIONS

Administrator Training: 1-hour training covering key administrative features.

Custom Integration: Tailored integrations to meet specific business requirements.

End User Champion Training: Train up to 4 champions to support their colleagues.

Bespoke Consultancy: Additional consultancy services for reconfigurations or customizations (quoted on request).

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SERVICE & SUPPORT MANAGEMENT

Nymo Expense Manager comes with a variety of support options to ensure you are fully supported throughout your journey:

Essential Support: Available to all customers with easy access to online resources.

Standard Support: Provides phone and live chat support with faster response times.

Premier Support: Direct access to experts with a dedicated Customer Success Manager.

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