NYMO GROUP LTD

Nymo Asset Management

1. INTRODUCTION

These Terms and Conditions govern the use of Nymo Asset Management (the “Service”), provided by Nymo Group Ltd (the “Provider”). By accessing or using the Service, users agree to comply with and be bound by these Terms.

2. SERVICE OVERVIEW

Nymo Asset Management is a cloud-based solution designed to streamline asset tracking, lifecycle management, and reporting. The Service offers real-time asset visibility and integrates with existing enterprise systems, providing users with an efficient tool for managing their assets.

3. USER RESPONSIBILITIES

- Account Setup: Users must provide accurate and complete information during the registration process and maintain the confidentiality of their login credentials.
- Permitted Use: Users may only use the Service for lawful purposes and must not engage in activities that could harm the Provider, the Service, or other users.
- Security: Users are responsible for maintaining the security of their account and ensuring compliance with the Service’s security policies.

4. SERVICE ACCESS

- Availability: The Service is accessible online 24/7, except for planned maintenance or outages beyond the Provider’s control. The Provider guarantees 99.9% uptime.
- Support: The Provider offers support during business hours, with additional support available via the Premium Support plan.

5. SUBSCRIPTION & FEES

- Subscription Model: The Service is provided on a subscription basis with monthly or annual payment options.
- Payment Terms: All fees are due in advance, and payments are non-refundable. Failure to pay on time may result in suspension or termination of Service access.

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6. DATA PRIVACY & SECURITY

The Provider is committed to protecting user data and will handle all personal and asset-related data in compliance with GDPR and other applicable data protection laws. Data may be stored in secure cloud facilities.

7. DATA EXPORT & TERMINATION

- Data Export: Users may export their data upon request or at the end of their subscription period. Data can be exported in CSV or Excel formats.
- Termination: Either party may terminate the Service with written notice. Upon termination, user access to the Service will be suspended, and the Provider will delete the user's data upon request.

8. LIMITATION OF LIABILITY

The Provider's liability for any claims arising out of the use of the Service is limited to the total fees paid by the user in the 12 months prior to the incident. The Provider is not liable for indirect or consequential damages.

9. CHANGES TO THE TERMS

The Provider reserves the right to amend these Terms at any time. Users will be notified of any material changes via email or within the Service. Continued use of the Service constitutes acceptance of the revised Terms.

10. GOVERNING LAW

These Terms and Conditions are governed by the laws of the United Kingdom. Any disputes will be resolved in the courts of the United Kingdom.

11. CONTACT INFORMATION

For any questions regarding these Terms, please contact Nymo Group Ltd at support@nymogroup.co.uk.

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