Nymo HR Core

G-Cloud Specific Pricing

1. SERVICE OVERVIEW

Nymo HR Core is a comprehensive, AI-powered cloud-based HR software solution designed to automate and streamline key HR processes such as recruitment, onboarding, employee performance management, payroll, and compliance. The platform is scalable, secure, and fully compliant with GDPR, ISO 27001, Cyber Essentials, and DCB0129 standards.

Built for organizations of all sizes, Nymo HR Core ensures a seamless, user-friendly experience, with an emphasis on efficiency, ease of use, and regulatory compliance. The platform integrates HR functions into a central system, allowing teams to work smarter, faster, and more securely.

2. G-CLOUD SPECIFIC PRICING

The following represents G-Cloud specific pricing for Nymo HR Core. Pricing is per employee per month, with different tiers based on the number of users and features selected.

Pricing for Nymo HR Core:

The cost ranges from £2.50 to £7.00 per employee per month, depending on the number of employees and the selected features.

Package	Essentials	Professional	Enterprise	Elite
Price per employee per month	£2.50	£4.20	£5.50	£7.00

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Customer Success Plan

Success Plan	Essential	Standard	Premium
Percentage of ARR (per year)	N/A	15%	25%

3. RATES FOR ADDITIONAL SERVICES

Additional Service	Cost
One Day	£850
Half Day	£450

4. NOTES ON PRICING / ADDITIONAL SERVICES

- Minimum Charges: For Premium Success Plan, the minimum charge is £8,000 per annum.
- Pricing Excludes VAT.
- Annual Fee: Invoiced annually in advance.
- Set-Up Costs: Included in the annual fee. An additional one-off payment of £1,800 for training and implementation services.
- Additional Services: Any additional services such as customization, integrations, or consulting are charged separately.
- Pricing Structure: Flexible pricing based on the number of employees, ensuring scalability as your organization grows.

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5. SERVICE DELIVERY AND SUPPORT

Nymo HR Core is designed to support your organization with the highest levels of service. We offer different levels of support to ensure that your HR processes run smoothly, and your team has all the resources needed to maximize the platform's potential.

- Essential Plan: Provides access to online resources and support through our customer success portal.
- Standard Plan: Faster response times and direct support through telephone, email, and live chat. Includes success webinars to keep you up to date with new features.
- Premium Plan: Dedicated Customer Success Manager for a tailored experience, 24/7 support, and quarterly system reviews.

6. IMPLEMENTATION METHODOLOGY

At Nymo Group Ltd, we are committed to ensuring that your experience with Nymo HR Core is seamless and impactful. Our implementation methodology is designed to deliver a smooth transition and rapid value for your organization.

FlightPath Implementation Approach:

Our FlightPath approach ensures the successful deployment of Nymo HR Core, guiding you through the setup process and empowering your HR team to leverage the platform's full capabilities.

- Remote-first Approach: Utilizes video and e-learning technologies to ensure your team receives personalized training while maintaining efficiency.
- Clear Milestones: We define clear milestones for each stage of the implementation to track progress and ensure a timely go-live.

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7. SUPPORT AND SUCCESS MANAGEMENT

We provide dedicated support for our clients to ensure their HR processes are always running at peak efficiency.

- Essential Support: Includes basic online support and access to help resources.
- Standard Support: Includes prioritized phone support and access to live chat during business hours.
- Premium Support: Offers 24/7 access to support teams and direct contact with a Customer Success Manager for a more personalized experience.

Our Customer Success Managers work closely with clients to ensure continuous improvement and optimization of the system. Regular check-ins, system reviews, and performance optimization are part of the Premium Support Plan.

8. ADDITIONAL TERMS AND CONDITIONS

- Pricing Validity: Pricing is valid for one year from the start of the contract. After this, prices may be reviewed based on contract renewal.
- Service Availability: 99.7% uptime guarantee for all customers.
- Set-Up Services: Set-up, configuration, and training are included in the annual fee. Additional customization requests or integrations will incur extra charges.

9. CONCLUSION

Nymo HR Core is designed to empower your HR teams by automating key processes and delivering real-time insights to drive better business decisions. With our flexible pricing and robust support options, we provide a scalable solution to meet your needs as your organization grows. Whether you are a small organization or a large enterprise, Nymo HR Core offers a solution that is secure, compliant, and adaptable to your requirements.

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