NYMO

Nymo Legal Compliance Suite

G-Cloud Service Definition

SERVICE OVERVIEW

Nymo Legal Compliance Suite is a comprehensive, cloud-based solution designed for law firms, legal teams, and corporate legal departments to manage their compliance needs efficiently. The platform provides real-time tracking of regulatory requirements, compliance documentation, audit trails, and automated reporting. By centralizing data and processes, Nymo Legal Compliance Suite streamlines the management of compliance, minimizes risks, and ensures organizations meet industry standards and regulations.

2. KEY FEATURES

Real-time compliance tracking: Track legal requirements and deadlines in real-time.

Automated reporting: Generate compliance reports automatically for audits and inspections.

Audit trails: Maintain detailed records of all compliance activities and user actions.

Document management: Securely store and access compliance-related documents in a centralized system.

Alerts and notifications: Proactively notify users of upcoming compliance deadlines and changes.

Role-based access: Control access to sensitive compliance data based on user roles.

Data encryption: All compliance data is encrypted for secure storage and transmission.

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3. SERVICE BENEFITS

Efficient compliance management: Centralized solution to manage legal and regulatory compliance effectively.
Reduces risk of non-compliance: Automated tracking and alerts prevent missed deadlines.
Improves productivity: Reduces manual effort by automating compliance reporting and documentation.
Ensures audit readiness: Maintain accurate and accessible records for audits at any time.
Cost-effective: Reduces overhead and resource allocation for compliance management.
Improves security: Role-based access and encryption ensure data confidentiality.

4. TECHNICAL SPECIFICATIONS

Platform: Web-based platform with full mobile access for on-the-go compliance management.
Data Storage: Cloud-based with redundant storage across multiple regions for high availability.
API Availability: Yes, API integration available with third-party legal management and case systems.
Supported Browsers: Chrome, Firefox, Safari, and Edge.

5. SERVICE AVAILABILITY

Uptime Guarantee: 99.7% availability, excluding scheduled maintenance.
Maintenance Windows: Monthly updates and maintenance conducted during off-peak hours with prior notification to customers.

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6. ONBOARDING AND SUPPORT

Onboarding Process: Onboarding includes guided setup, training, and documentation for smooth implementation.

Support Levels:

- Basic Support: Email-based support with responses within 24 hours.
- Premium Support: 24/7 support via email, phone, and live chat, including priority issue resolution.

7. SECURITY AND COMPLIANCE

Data Protection: Fully GDPR-compliant, meeting industry data protection regulations.
Encryption: All data encrypted at rest and during transmission.
Audit Logs: Comprehensive logs of all actions taken within the system for security and compliance reviews.

8. SERVICE CONSTRAINTS

Integration Limitations: The suite integrates with standard legal and case management systems; custom integrations may incur additional costs.
User Limits: Customization is limited to predefined features and configurations.

9. SERVICE PRICING

Subscription Plans:

- Basic Plan: £15 per user/month (includes basic compliance tracking and reporting).
- Advanced Plan: £30 per user/month (includes advanced reporting, automated alerts, and more).
- Enterprise Plan: Custom pricing based on the size of the organization and required features.

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