Nymo Legal Learning

G-Cloud Specific Pricing

1. SERVICE OVERVIEW

Nymo Legal Learning offers compliance-driven eLearning solutions for law firms, helping meet regulations like SRA Standards, Lexcel, and financial crime laws. It includes pre-loaded content tailored for fee earners, support staff, and finance teams.

2. G-CLOUD SPECIFIC PRICING

The following represents Nymo Legal Learning specific pricing, which includes access to our GRC Library and Policies & Precedents Library:

Number of Users	Cost per User per Year	Annual Cost
1_10	£150.00	£1,500
11_20	£120.00	£2,400
21-30	£100.00	£3,000
31-40	£90.00	£3,600
41-50	£80.00	£4,000
51-60	£70.00	£4,200
61-70	£65.00	£4,550
71-80	£60.00	£4,800
81-90	£55.00	£4,950
91-100	£50.00	£5,000
101-150	£45.00	£6,750
151-200	£40.00	£8,000
201-300	£35.00	£10,500
301-400	£30.00	£12,000
401+	£28.00	£14,000

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CQS SUBSCRIPTION (OPTIONAL)

Available in conjunction with or independently of the GRC Library and Policies & Precedents Library:

- £60 per user per annum.
- Capped rate subscription at £1,000 per annum for firms requiring 20 users or more.
- Initial term for CQS Training is 12 months.

CUSTOMER SUCCESS PLAN

The following Customer Success Plans are available based on your organization's requirements:

Plan	Percentage of ARR (per Year)	Services Included
Basic	0%	Email support, access to online resources
Standard	15%	Faster response times, phone support, Success webinars
Premium	25%	Dedicated Customer Success Manager, personalized support

IMPLEMENTATION METHODOLOGY

Our implementation methodology is designed to ensure a smooth and low-risk deployment process. FlightPath services are remote-first, utilizing video consultations and product eLearning to onboard users effectively. We follow a structured, milestone-based approach to ensure timely implementation and quick value realization.

Key Phases:

- Getting Started: Initial welcome and setup, defining roles and responsibilities.
- Implementation: Deployment, training, and integration.
- Go Live: Transition to ongoing support and optimization.

SERVICE & SUPPORT MANAGEMENT

Our support is available through the following plans to ensure your users get the most out of the service:

Support Plans:

- Essential Plan: Online support via the Customer Success portal.
- Standard Plan: Faster response times, phone and live chat support, ongoing eLearning.
- Premium Plan: Direct access to a designated Customer Success Manager.

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NOTES ON PRICING / ADDITIONAL SERVICES

- Annual fee invoiced annually in advance.
- Excludes VAT.
- Custom pricing for larger organizations and specific needs.

ADDITIONAL SERVICES

We also offer a range of optional add-ons, including:

- Custom course creation
- Onsite training
- Advanced reporting features

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