Nymo People Planner (Care Rostering)

G-Cloud Specific Pricing

1. SERVICE OVERVIEW

Nymo People Planner (Care Rostering) is a cloud-based workforce management solution that simplifies the rostering process for care organizations. The platform helps optimize staff schedules, track attendance, and ensure compliance with labor laws, improving operational efficiency and reducing errors. Our pricing is designed to be scalable, accommodating organizations of all sizes while providing value for money.

2. PRICING MODEL

The pricing for Nymo People Planner is based on the number of Active Employees in the system per month.

Active Employees	Price Per Employee/Month	Features Included
10	£3.20	Full rostering, compliance tracking, mobile access
11-50	£2.90	Full rostering, compliance tracking, mobile access, reporting

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51-200	£2.60	All features, real-time updates, reporting, integrations with HR/payroll systems
201+	£2.40	All features, premium support, dedicated training sessions

Optional Add-Ons:

- Mobile Access Fee: £1.00 per employee/month
- Additional Reporting Pack: £300 per year
- Premium Support: £500 per year (includes 24/7 support, dedicated account manager)

3. CUSTOMER SUCCESS PLAN

We offer a tiered Customer Success Plan based on your subscription. Each plan provides various levels of support, training, and account management.

Plan	Fee	Support Level	Features
Basic Plan	Included	Email and ticket support during business hours	Standard reports, user documentation
Standard Plan	15% of ARR	Priority support with 4-hour response time	Advanced reports, quarterly check-ins, training webinars
Premium Plan	25% of ARR	24/7 support with dedicated customer success manager	Customized training, detailed performance analysis, business

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4. IMPLEMENTATION FEES

The implementation fee varies based on the size and complexity of the client's needs.

Implementation Level	Fee	Description	Implementation Level
Basic Setup	£500	Standard configuration and onboarding	**Basic Setup**
Advanced Setup	£1,000	Custom configurations, advanced integration	**Advanced Setup**
Full Custom Setup	£1,500	Full integration with HR/payroll systems, training	**Full Custom Setup**

5. ADDITIONAL SERVICES AND COSTS

- Custom Integrations: £200 per hour
- Data Migration Assistance: £150 per hour
- Extended Training: £300 per session

6. TERMS & PAYMENT

- Annual Subscription: Invoiced annually in advance.
- Late Payment: 5% late fee applied if payment is overdue by 30 days.

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