



G-Cloud 15 Service Definition

Professional Services

UCaaS CCaaS Network IT Services Security

Lot 3



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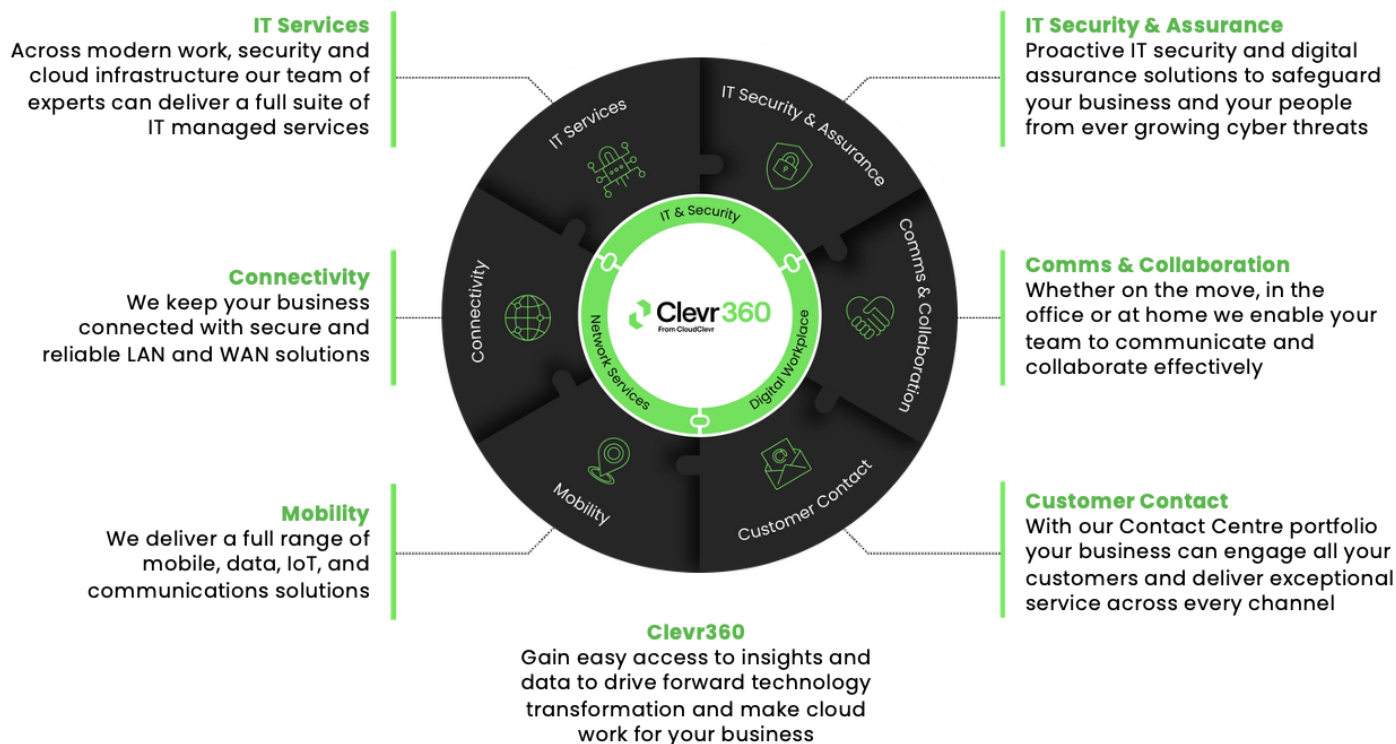
Our Services

As a converged MSP, we have both the breadth of portfolio and the depth of expertise to deliver the right outcomes for you.

We've listened to our customers and have curated a portfolio that addresses requirements across an increasingly converging world. We know managing multiple technology suppliers is time consuming, it adds to the complexity of admin work, and it delivers an inconsistent service experience.

CloudClevr has deep expertise so we can truly take on the role of your trusted technology partner. Our Technology Pillars focus on IT Services, Connectivity, Mobility, IT Security & Assurance, Comms and Collaboration plus Customer Contact, and all are backed up by consistent, exceptional service and our Clevr360 platform.

Three Practices. Six Technology Pillars. Deep Expertise.



Overview Of The G-Cloud Service

The rate card below demonstrates the professional services available that can be used to deliver professional services for our six technology pillars:

- Comms & Collaboration
- Customer Contact
- Connectivity
- IT Services
- IT Security & Assurance
- Clevr360

Job Family	Job Role	Role Level	Max Price UK Onsite
Architecture Roles	Enterprise Architect	Enterprise architect	£1,000.00
		Senior enterprise architect	£1,000.00
		Lead enterprise architect	£1,000.00
		Principal enterprise architect	£1,000.00
	Network Architect	Associate network architect	£1,000.00
		Network architect	£1,000.00
		Lead network architect	£1,000.00
	Security architect	Security architect	£1,000.00
		Lead security architect	£1,000.00
		Principle security sarchitect	£1,000.00
	Solution Architect	Associate solution architect	£1,000.00
		Solution architect	£1,000.00
		Senior solution architect	£1,000.00
		Lead solution architect	£1,000.00
	Technical architect	Associate technical architect	£1,000.00
		Technical architect	£1,000.00
		Senior technical architect	£1,000.00
		Lead technical architect	£1,000.00

Product and Delivery Roles		Principal technical architect	£1,000.00
	Delivery manager	Associate delivery manager	£1,000.00
		Delivery manager	£1,000.00
		Senior delivery manager	£1,000.00
		Head of (Agile) delivery management	£1,000.00
	Programme delivery manager	Programme delivery manager	£1,000.00

Please note that all roles are available in the UK only, there are no offshore roles.

Prices excludes VAT and expenses.

Our Clients



Kingsley Napley



Social Value

Our social value commitments will be proportionate to the contract size. The below are some general initiatives a buyer can expect under each policy outcome; we will discuss and agree on a set of measurable targets for key initiatives with the Buyer at call-off stage.

Kickstart economic growth

CloudClevr ensure that our staff are treated fairly, safely, and ethically by promoting fair working conditions and good-quality employment. We support economic growth through the following:

- Fair working conditions and fair pay practices.
- Where feasible we will create high quality jobs either through new jobs or apprenticeships.
- We pay more than the National Minimum Wage and National Living Wage. Our staff have access to enhanced benefits including sick pay and volunteering opportunities.
- We support work progression by developing new skills through training schemes, career guidance and CV advice.

Make Britain a clean energy superpower

At CloudClevr we are proactively working towards a net zero carbon status by 2030. CloudClevr are compliant with PPN06/21 and are certified as Carbon Neutral by Positive Planet. Through the actions we have taken and the policies we have adopted as a business in recent years we are confident of our ability to deliver a sustainable reduction in our carbon footprint.

Additional environmental benefits that could be delivered in the performance of the contract include but are not limited to:

- Providing Carbon Literacy Training
- Using Volunteer days for environmental initiatives
- Auditing customer hardware estates and creating a roadmap to make environmental improvements across device lifecycles

Break down barriers to opportunity

We offer employment and training opportunities for those who face barriers to employment and reduce barriers to entry for under-represented groups. We do this through the following commitments:

- Training schemes
- Routes to apprenticeships
- Advertising and promotional outreach to raise awareness to reach target cohorts
- Engagement with schools, colleges and universities
- Inclusive and accessible recruitment practices

Build an NHS fit for the future

At CloudClevr we have inclusive and accessible recruitment practices, development practices and retention policies.

We invest in the health and wellbeing of our contract workforce through offering enhanced benefits including pay and leave entitlement, volunteering opportunities, and access to discounted gym memberships to name a few.

Social Value Governance

We will regularly monitor and report to our Buyers through service reviews with your assigned Account Manager/Director detailing our progress, challenges and success stories. We will collate feedback to refine and enhance our social value contributions over the life of the framework.

To monitor, measure and report on social value outcomes achieved through this framework we will utilise the National TOMs recognised framework to ensure our contributions can be quantified and audited in a consistent way.

Contact Details

Contacting us is simple. Email publicsector@cloudclevr.com with your contact details and basic requirements and a specialist will contact you.

Alternatively, you can call our dedicated G Cloud team on **0203 005 5075** and talk to a specialist to discuss our service.

We will work with you to learn your specific requirements, we will discuss existing technology challenges, learn your timescales, investigate your current and future plans and provide a detailed proposal that can be used to reference the Order Form that we will provide to order the service.

