



Terms and Conditions: D-CETR, UK G-Cloud

D-CETR: High-Performance SaaS for CETR Reviews

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1. Executive Summary

D-CETR provides a secure, cloud-based environment for the management of Care (Education) and Treatment Reviews. These Terms and Conditions constitute a legal agreement between the Service Provider and the Client.

Key highlights include:

- **Data Sovereignty:** All client-inputted data remains the **100% property of the Client**.
 - **Security Integrity:** Strict policies are in place to prevent unauthorised access and system abuse to protect the sensitive nature of CETR data.
 - **Licensing:** Access is granted on a subscription basis for internal business use only.
 - **Compliance:** The service is designed to align with UK data protection standards, provided users adhere to the Acceptable Use Policy outlined herein.
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2. Acceptable Use Policy (AUP)

2.1 Prohibited Activities

To ensure the security and performance of D-CETR for all users, you agree not to:

- **System Abuse:** Attempt to bypass security measures, perform **unauthorised** vulnerability scans, or launch Denial of Service (DoS) attacks.

- **Illegal Content:** Use D-CETR to store, transmit, or process data that is unlawful, infringing on intellectual property, or contains malicious code (viruses, worms, etc.).
- **Reverse Engineering:** Attempt to decompile, disassemble, or discover the source code of the D-CETR platform.
- **Automated Scraping:** Use "bots" or scrapers to extract data from the platform outside of the provided official APIs.

2.2 Account Security

- Users are responsible for maintaining the strict confidentiality of their login credentials.
 - Sharing individual user accounts between multiple people is strictly prohibited.
 - You must notify D-CETR support immediately if you suspect a security breach or **unauthorised** access.
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3. Terms of Service

3.1 Licence Grant

D-CETR grants you a non-exclusive, non-transferable right to access and use the service for your internal business purposes for the duration of your subscription.

3.2 Data Ownership

- **Your Data:** You retain 100% ownership of any data you upload or input into D-CETR. We claim no intellectual property rights over your content.
- **Aggregated Data:** D-CETR may collect **anonymised**, de-identified metadata (e.g., system performance stats) to improve the service, provided it cannot be traced back to your organisation or specific individuals.

3.3 Fees and Payment

- Subscriptions are billed in advance based on your selected tier.
- Failure to pay within the grace period (e.g., 30 days) may lead to temporary service suspension.

3.4 Limitation of Liability

To the maximum extent permitted by law, D-CETR shall not be liable for any indirect, incidental, or consequential damages (such as loss of profits) resulting from the use or

inability to use the service. Our total liability is generally capped at the amount paid by you in the 12 months preceding the claim.

3.5 Termination

- **By You:** You may cancel your subscription at any time via the admin dashboard; service will continue until the end of the current billing cycle.
- **By Us:** We reserve the right to suspend or terminate access if there is a material breach of the AUP or persistent non-payment.