

Cortex AI Platform - Terms and Conditions

G-Cloud 14 Framework Agreement

Supplier: Cortex Labs Limited

Company Registration Number: 16496755

Registered Address: 167-169 Great Portland Street, 5th Floor, London, W1W 5PF

Document Version: 1.0

Effective Date: January 29, 2026

1. Definitions and Interpretation

1.1 Definitions

In these Terms and Conditions, the following terms shall have the meanings set out below:

"Authorized Users" means those employees, agents, and independent contractors of the Customer who are authorized by the Customer to use the Services and have been supplied user identifications and passwords by the Customer.

"Confidential Information" means information that is proprietary or confidential and is either clearly labelled as such or identified as Confidential Information in these Terms or would be considered confidential by a reasonable person.

"Customer" means the organization purchasing the Services under the G-Cloud 14 Framework Agreement.

"Customer Data" means any data, information, or material provided, uploaded, or submitted by or on behalf of the Customer or Authorized Users through use of the Services.

"Documentation" means the online user guides, help files, and other documentation made available by the Supplier relating to the use of the Services.

"Effective Date" means the date on which the Customer's access to the Services is activated following acceptance of an Order.

"Fair Use Policy" means the usage allocations and limitations set out in the Pricing Document and Service Definition Document.

"Framework Agreement" means the G-Cloud 14 Framework Agreement established by the Crown Commercial Service.

"Malicious Software" means any software program or code intended to destroy, interfere with, corrupt, or cause undesired effects on program files, data, or other information, executable code, or application software macros, including viruses, trojans, worms, logic bombs, and other malicious code.

"Order" means the Customer's purchase order or other ordering document submitted to the Supplier for the provision of Services under these Terms.

"Services" means the Cortex AI Platform cloud-based software services, including Cortex Chat, Cortex Connect, Cortex Connect+, and Cortex Control, as more fully described in the Service Definition Document.

"Service Credits" means credits against future invoices issued in accordance with the Service Level Agreement.

"SLA" means the service level agreement set out in the Service Definition Document and incorporated into these Terms by reference.

"Supplier" means Cortex Labs Limited (company number 16496755).

"Term" means the initial term specified in the Order and any subsequent renewal periods.

1.2 Interpretation

In these Terms: - References to "including" or "includes" mean "including without limitation." - References to clauses and schedules are to clauses of and schedules to these Terms. - Headings are for convenience only and do not affect interpretation. - References to any statute or statutory provision include any subordinate legislation made under it and any modification, amendment, extension, consolidation, or re-enactment of it. - Words in the singular include the plural and vice versa. - References to "writing" or "written" include email.

2. Service Provision

2.1 Grant of Access

Subject to the Customer's compliance with these Terms and payment of applicable fees, the Supplier grants the Customer a non-exclusive, non-transferable right during the Term to: - Access and use the Services for the Customer's internal business purposes only - Permit Authorized Users to access and use the Services in accordance with these Terms - Access the Documentation in support of the Customer's use of the Services

2.2 Service Levels

The Supplier shall provide the Services in accordance with the SLA set out in the Service Definition Document. The Customer's sole and exclusive remedy for any failure by the Supplier to meet the SLA is the issue of Service Credits in accordance with the SLA terms.

2.3 Fair Use Policy

The Customer's use of the Services is subject to the Fair Use Policy. Usage exceeding the allocations specified in the Fair Use Policy will be charged in accordance with the overage rates set out in the Pricing Document.

2.4 Service Modifications

The Supplier reserves the right to: - Update, modify, or enhance the Services from time to time - Perform scheduled maintenance with 7 days' advance notice to the Customer - Make changes required by law, regulation, or court order

The Supplier will provide the Customer with reasonable notice of any material changes that adversely affect the Customer's use of the Services.

2.5 Availability

The Services are made available on an "as is" and "as available" basis. The Supplier does not warrant that the Services will be uninterrupted or error-free, but shall use commercially reasonable efforts to meet the availability targets specified in the SLA.

3. Customer Obligations

3.1 Authorized Use

The Customer shall: - Ensure that all Authorized Users comply with these Terms - Be responsible for all activities conducted through Authorized User accounts - Maintain the confidentiality of authentication credentials - Notify the Supplier immediately of any unauthorized access or security breach - Use the Services only for lawful purposes and in compliance with all applicable laws - Not attempt to reverse engineer, decompile, or disassemble any aspect of the Services - Not use the Services to store, transmit, or process any unlawful material - Not introduce Malicious Software to the Services - Not attempt to gain unauthorized access to any part of the Services or related systems

3.2 Customer Data

The Customer warrants that: - It has all necessary rights to provide Customer Data to the Supplier for processing under these Terms - Customer Data does not infringe any third party's intellectual property rights - Customer Data complies with all applicable laws and regulations - It has obtained all necessary consents for the processing of personal data included in Customer Data

The Customer is solely responsible for the accuracy, quality, integrity, legality, and appropriateness of Customer Data.

3.3 Security Obligations

The Customer shall: - Implement appropriate security measures for Authorized User access - Promptly revoke access for users who no longer require it - Monitor usage to detect unauthorized or inappropriate use - Comply with any security recommendations provided by the Supplier - Notify the Supplier of any security incidents involving the Services

3.4 Cooperation

The Customer shall provide reasonable cooperation to the Supplier in connection with the provision of the Services, including: - Timely responses to information requests - Access to personnel for training and support - Reasonable assistance with troubleshooting - Participation in scheduled maintenance activities

4. Payment Terms

4.1 Fees and Charges

The Customer shall pay the fees specified in the Order and Pricing Document, including: - Subscription fees for licensed user seats - Overage charges for usage exceeding Fair Use allocations - Fees for optional add-ons and professional services - Any applicable taxes (excluding taxes on the Supplier's income)

4.2 Invoicing and Payment

- Monthly subscriptions are invoiced in advance on the 1st of each month
- Annual prepayments are invoiced at the start of the contract term
- Overage charges are invoiced monthly in arrears based on actual usage
- Professional services are invoiced upon completion
- Payment is due within 30 days of the invoice date
- Payment shall be made by bank transfer (BACS/CHAPS) to the account specified on the invoice

4.3 Late Payment

If payment is not received by the due date: - The Supplier may charge statutory interest on overdue amounts in accordance with the Late Payment of Commercial Debts (Interest) Act 1998 - The Supplier may suspend access to the Services until payment is received - The Supplier may terminate the Agreement if payment is more than 30 days overdue

4.4 Price Changes

The Supplier may increase subscription fees upon renewal by up to 5% per annum. The Supplier shall provide at least 60 days' notice of any price increase. If the Customer does not accept the increase, it may terminate the Agreement by providing notice before the renewal date.

4.5 Disputed Invoices

The Customer must notify the Supplier in writing of any disputed invoice within 10 business days of the invoice date, providing reasonable detail of the dispute. Undisputed amounts remain payable by the due date.

4.6 Taxes

All fees are exclusive of value added tax and any other applicable taxes, duties, or levies, which the Customer shall pay in addition to the fees at the rate and in the manner prescribed by law.

5. Intellectual Property Rights

5.1 Supplier IP

The Customer acknowledges that all intellectual property rights in the Services, Documentation, and any materials provided by the Supplier remain the property of the Supplier or its licensors. These Terms do not grant the Customer any rights to the Supplier's intellectual property except as expressly stated.

5.2 Customer Data

The Customer retains all intellectual property rights in Customer Data. The Customer grants the Supplier a worldwide, non-exclusive, royalty-free license to use, copy, store, transmit, and process Customer Data solely to the extent necessary to provide the Services and comply with applicable law.

5.3 Feedback

If the Customer provides the Supplier with feedback, suggestions, or recommendations regarding the Services ("Feedback"), the Supplier may use such Feedback without restriction or obligation to the Customer.

5.4 Third-Party Components

The Services may include or utilize third-party software components, including open-source software, which are subject to their respective license terms. The Supplier makes no warranty regarding third-party components.

6. Data Protection and Confidentiality

6.1 Data Protection

Both parties shall comply with their respective obligations under the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

Where the Supplier processes personal data on behalf of the Customer, the parties shall execute a Data Processing Agreement (DPA) in compliance with UK GDPR requirements. The DPA shall form part of these Terms and govern the processing of personal data.

6.2 Data Location and Security

The Supplier shall: - Store and process Customer Data within the United Kingdom or European Economic Area as specified by the Customer - Implement appropriate technical and organizational measures to protect Customer Data - Maintain security certifications as set out in the Service Definition Document - Notify the Customer promptly of any security incidents affecting Customer Data

6.3 Confidentiality

Each party undertakes: - To keep confidential all Confidential Information received from the other party - Not to use Confidential Information except as necessary to perform its

obligations under these Terms - Not to disclose Confidential Information to third parties without prior written consent, except to employees, agents, and professional advisers on a need-to-know basis under confidentiality obligations - To protect Confidential Information using the same degree of care as it uses for its own confidential information, but no less than reasonable care

6.4 Exceptions

The confidentiality obligations do not apply to information that: - Is or becomes publicly available through no breach of these Terms - Was rightfully in the receiving party's possession before receipt from the disclosing party - Is independently developed by the receiving party without use of Confidential Information - Is required to be disclosed by law, regulation, or court order (with prompt notice to the disclosing party where legally permitted)

6.5 Data Retention and Deletion

Upon termination or expiry of these Terms: - The Customer shall have 30 days to export Customer Data - The Supplier shall delete all Customer Data within 30 days following the export period, unless required by law to retain it - The Supplier shall provide written confirmation of deletion upon the Customer's request

7. Warranties and Disclaimers

7.1 Supplier Warranties

The Supplier warrants that: - It has the right to provide the Services and grant the rights set out in these Terms - The Services will be provided with reasonable skill and care - The Services will materially conform to the Description in the Service Definition Document - It maintains appropriate insurance coverage including Professional Indemnity (£1,000,000) and Public Liability (£1,000,000)

7.2 Customer Warranties

The Customer warrants that: - It has authority to enter into these Terms and grant the rights set out herein - Its use of the Services will comply with all applicable laws and regulations - Customer Data does not infringe third-party rights or violate applicable laws

7.3 Disclaimer

EXCEPT AS EXPRESSLY SET OUT IN THESE TERMS: - THE SERVICES ARE PROVIDED "AS IS" WITHOUT WARRANTIES OF ANY KIND - THE SUPPLIER MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT - THE SUPPLIER DOES NOT WARRANT THAT THE SERVICES WILL MEET THE CUSTOMER'S REQUIREMENTS OR BE ERROR-FREE, UNINTERRUPTED, OR SECURE - THE SUPPLIER DOES NOT WARRANT THE ACCURACY OR COMPLETENESS OF OUTPUTS GENERATED BY AI MODELS ACCESSED THROUGH THE SERVICES

The Customer acknowledges that AI-generated content may contain inaccuracies and should be reviewed before use in critical applications.

8. Limitation of Liability**8.1 Unlimited Liability**

Nothing in these Terms excludes or limits either party's liability for: - Death or personal injury caused by negligence - Fraud or fraudulent misrepresentation - Breach of obligations under section 12 of the Sale of Goods Act 1979 or section 2 of the Supply of Goods and Services Act 1982 - Any other liability that cannot be excluded or limited under applicable law

8.2 Excluded Liability

Subject to clause 8.1, neither party shall be liable for: - Loss of profits, revenue, business, or anticipated savings - Loss of or corruption to data - Loss of goodwill or reputation - Any indirect, consequential, special, or punitive losses

Even if such losses were foreseeable or if either party was advised of their possibility.

8.3 Liability Cap

Subject to clauses 8.1 and 8.2, the Supplier's total aggregate liability arising under or in connection with these Terms, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall not exceed an amount equal to the fees paid or payable by the Customer for the 12-month period immediately preceding the event giving rise to the claim.

8.4 Reasonable Steps

The Customer shall take all reasonable steps to mitigate any loss or damage for which it seeks to hold the Supplier liable.

8.5 Claims Notification

The Customer must notify the Supplier in writing of any claim within 30 days of becoming aware of the circumstances giving rise to the claim, or such claim shall be deemed waived.

9. Indemnification

9.1 Supplier Indemnity

The Supplier shall defend, indemnify, and hold harmless the Customer from and against any third-party claims alleging that the Customer's use of the Services in accordance with these Terms infringes any UK intellectual property right, provided that: - The Customer promptly notifies the Supplier in writing of the claim - The Supplier has sole control of the defense and settlement of the claim - The Customer provides reasonable cooperation in the defense

If use of the Services is or may become the subject of an infringement claim, the Supplier may, at its option: - Procure the right for the Customer to continue using the Services - Modify the Services to make them non-infringing - Replace the Services with non-infringing alternatives - Terminate these Terms and refund prepaid fees for unused Services

This indemnity does not apply to claims arising from: - Customer Data or materials provided by the Customer - Modification of the Services by anyone other than the Supplier - Use of the Services in combination with third-party products not approved by the Supplier - Continued use after the Supplier notifies the Customer to cease due to infringement

9.2 Customer Indemnity

The Customer shall defend, indemnify, and hold harmless the Supplier from and against any third-party claims arising from: - Customer Data or materials provided by the Customer - The Customer's use of the Services in breach of these Terms - The Customer's violation of applicable laws or third-party rights - Actions or omissions of Authorized Users

10. Term and Termination

10.1 Initial Term

These Terms commence on the Effective Date and continue for the initial term specified in the Order (typically 12 months) unless terminated earlier in accordance with these Terms.

10.2 Renewal

The Agreement shall automatically renew for successive 12-month periods unless either party provides written notice of non-renewal at least 90 days before the end of the then-current term.

10.3 Termination for Convenience

The Customer may terminate these Terms for convenience by providing 90 days' written notice. If terminating an annual prepayment agreement, no refund is provided, and the Services continue through the paid period.

10.4 Termination for Cause

Either party may terminate these Terms immediately by written notice if: - The other party commits a material breach of these Terms and fails to remedy such breach within 30 days of written notice - The other party becomes insolvent, enters administration, or ceases to carry on business - The other party is in breach of payment obligations for more than 30 days

10.5 Termination for Convenience by Supplier

The Supplier may terminate these Terms by providing 90 days' written notice if it discontinues the Services generally (not specific to the Customer).

10.6 Effect of Termination

Upon termination or expiry: - All rights granted to the Customer under these Terms immediately cease - The Customer shall cease all use of the Services - Outstanding fees become immediately due and payable - The Customer has 30 days to export Customer Data as set out in clause 6.5 - Clauses that by their nature should survive (including confidentiality, intellectual property, liability, and data deletion obligations) shall survive termination

10.7 No Refunds

Except as required by law or as expressly stated in these Terms, the Supplier shall not be required to refund any fees upon termination.

11. Service Level Agreement

11.1 Availability Guarantee

The Supplier shall use commercially reasonable efforts to make the Services available 99.9% of the time each calendar month, measured as set out in the Service Definition Document.

11.2 Scheduled Maintenance

Scheduled maintenance windows are excluded from availability calculations. The Supplier shall provide at least 7 days' notice of scheduled maintenance.

11.3 Service Credits

If the Supplier fails to meet the availability guarantee in any calendar month, the Customer's sole remedy is Service Credits calculated as follows: - 99.9% to 99.0% availability: 10% of monthly subscription fees - 99.0% to 95.0% availability: 25% of monthly subscription fees - Below 95.0% availability: 50% of monthly subscription fees

11.4 Credit Claims

To receive Service Credits, the Customer must: - Notify the Supplier in writing within 10 business days of the end of the month in which the SLA breach occurred - Provide reasonable evidence of the unavailability - Be in compliance with these Terms and current on all payments

11.5 Maximum Credit

Service Credits are capped at 50% of monthly subscription fees for the affected month. Service Credits are the Customer's sole remedy for SLA breaches.

11.6 Exclusions

The SLA does not apply to unavailability caused by: - Factors outside the Supplier's reasonable control - Customer's equipment, network, or internet connectivity issues - Customer's breach of these Terms - Scheduled maintenance with proper notice - Suspension of Services due to non-payment or breach

12. Support and Professional Services

12.1 Standard Support

Standard Support is included with all subscriptions and is provided as set out in the Service Definition Document.

12.2 Enhanced Support

Enhanced support options (Priority Support, Dedicated Account Management) are available for additional fees as set out in the Pricing Document.

12.3 Professional Services

Professional services (AI Solution Specialists, Custom Integration, Security Reviews) are available at the rates specified in the Pricing Document and are subject to availability. Professional services shall be ordered separately and are governed by these Terms unless otherwise specified in a separate statement of work.

12.4 Support Limitations

Support does not include: - Assistance with third-party software or services - Custom development work (unless separately contracted) - On-site support (unless separately contracted) - Support outside of standard support hours (except for Priority Support customers)

13. Force Majeure

13.1 Force Majeure Events

Neither party shall be liable for any failure or delay in performing its obligations under these Terms (other than payment obligations) where such failure or delay results from events beyond the reasonable control of that party, including: - Acts of God, flood, drought, earthquake, or other natural disaster - Epidemic or pandemic - Terrorist attack, civil war, civil commotion, or riots - Nuclear, chemical, or biological contamination - Failure of public or private telecommunications networks - Acts or omissions of third parties (including cloud service providers) - Compliance with any law or governmental order

13.2 Notification

The affected party shall: - Promptly notify the other party in writing of the force majeure event - Use reasonable efforts to mitigate the effects of the force majeure event - Resume performance as soon as reasonably practicable

13.3 Extended Force Majeure

If a force majeure event continues for more than 30 days, either party may terminate these Terms by written notice without liability (except for payment obligations accrued before the force majeure event).

14. General Provisions**14.1 Entire Agreement**

These Terms, together with the Order, Service Definition Document, and Pricing Document, constitute the entire agreement between the parties and supersede all prior agreements, representations, and understandings relating to the subject matter hereof.

14.2 Variation

No variation of these Terms shall be effective unless in writing and signed by authorized representatives of both parties.

14.3 Waiver

No failure or delay by either party to exercise any right or remedy under these Terms shall constitute a waiver of that right or remedy. No waiver shall be effective unless in writing and signed by an authorized representative.

14.4 Severability

If any provision of these Terms is held invalid, illegal, or unenforceable, the validity, legality, and enforceability of the remaining provisions shall not be affected or impaired.

14.5 Assignment

The Customer may not assign, transfer, or delegate these Terms or any rights or obligations hereunder without the prior written consent of the Supplier. The Supplier may assign these Terms to any successor or affiliate upon notice to the Customer.

14.6 Third-Party Rights

A person who is not a party to these Terms has no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of these Terms.

14.7 Relationship

Nothing in these Terms shall be construed as creating a partnership, joint venture, agency, or employment relationship between the parties.

14.8 Notices

Notices under these Terms shall be in writing and delivered by: - Email to the addresses specified in the Order (deemed received when sent, if sent during business hours, otherwise at 9am on the next business day) - Recorded delivery post to the registered addresses (deemed received 2 business days after posting)

For notices to the Supplier: hello@cortex-labs.ai

For notices to the Customer: As specified in the Order

14.9 Counterparts

These Terms may be executed in counterparts, each of which shall be deemed an original and all of which together shall constitute one agreement.

14.10 Further Assurance

Each party shall execute and deliver such further documents and do such further acts as may be reasonably required to give effect to the provisions of these Terms.

15. Governing Law and Jurisdiction**15.1 Governing Law**

These Terms and any dispute or claim arising out of or in connection with them or their subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England and Wales.

15.2 Jurisdiction

The parties irrevocably agree that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with these Terms or their subject matter or formation (including non-contractual disputes or claims).

15.3 Dispute Resolution

Before commencing any legal proceedings (except for claims for urgent injunctive relief), the parties shall attempt in good faith to resolve any dispute through negotiation between senior executives of each party.

16. Framework Agreement Compliance**16.1 G-Cloud Framework**

These Terms are intended to comply with the requirements of the G-Cloud 14 Framework Agreement established by the Crown Commercial Service. In the event of any conflict between these Terms and the Framework Agreement, the Framework Agreement shall prevail.

16.2 Framework Terms

The Customer acknowledges that: - The Supplier is a supplier under the G-Cloud 14 Framework Agreement - The Customer's use of the Framework Agreement is subject to the Customer's own compliance with Framework terms - Call-off contracts formed under the Framework are governed by these Terms

16.3 Statutory Rights

Nothing in these Terms affects the Customer's statutory rights.

17. Definitions of Service Components

17.1 Service Tiers

For clarity, the Services comprise the following tiers:

Chat: Access to Cortex Chat interface with multi-model AI access and basic governance controls, subject to Fair Use Policy allocations.

Chat + Connect: All Chat features plus Cortex Connect document intelligence, semantic search, and basic agentic workflows, subject to Fair Use Policy allocations.

Chat + Connect+: All Connect features plus Cortex Connect+ advanced pipelines, custom workflows, dashboard building, and extended compute allocations, subject to Fair Use Policy allocations.

Control: Governance, audit, and policy enforcement capabilities included with all tiers at no additional cost.

17.2 Optional Components

Optional add-ons and professional services are available as specified in the Pricing Document and ordered separately.

18. Acceptable Use Policy**18.1 Prohibited Uses**

The Customer shall not, and shall ensure that Authorized Users do not: - Use the Services for any unlawful purpose or in violation of any applicable laws - Transmit, upload, or store any material that is unlawful, harmful, threatening, abusive, harassing, defamatory, vulgar, obscene, or otherwise objectionable - Impersonate any person or entity or falsely state or misrepresent affiliation with any person or entity - Attempt to gain unauthorized access to the Services or related systems or networks - Interfere with or disrupt the integrity or performance of the Services - Attempt to reverse engineer, decompile, hack, or disable any security features of the Services - Use the Services to compete with the Supplier or for benchmarking purposes - Introduce any Malicious Software to the Services - Remove, obscure, or alter any proprietary rights notices on the Services - Use the Services to store or transmit content that infringes third-party intellectual property rights - Use the Services to transmit unsolicited communications (spam) - Use automated systems to scrape or extract data from the Services except as expressly permitted

18.2 Consequences of Prohibited Use

If the Supplier determines that the Customer or any Authorized User has engaged in prohibited use: - The Supplier may suspend access to the Services immediately without liability - The Supplier may terminate these Terms with immediate effect - The Customer remains liable for all fees through the date of termination - The Supplier reserves all rights and remedies available at law or in equity

18.3 Cooperation with Investigations

The Customer shall cooperate with the Supplier in any investigation of prohibited use and shall provide reasonable assistance to the Supplier in responding to any third-party claims arising from Customer's or Authorized Users' use of the Services.

19. Export Control and Sanctions**19.1 Export Compliance**

The Customer shall comply with all applicable export control laws and regulations, including UK and EU export controls and sanctions regulations.

19.2 Restricted Parties

The Customer represents that neither the Customer nor any Authorized User is: - A person or entity listed on any government restricted parties list - Located in or ordinarily resident in a country subject to comprehensive sanctions - Controlled by or acting on behalf of any such person, entity, or country

19.3 Prohibited Transfers

The Customer shall not access the Services from, or transfer any outputs generated by the Services to, any country or jurisdiction where such access or transfer would violate applicable export control or sanctions laws.

20. Changes to Terms

20.1 Material Changes

The Supplier may update these Terms from time to time to reflect: - Changes in applicable laws or regulations - Changes in the Services or service delivery model - Changes in industry standards or best practices

20.2 Notice of Changes

The Supplier shall provide at least 60 days' notice of any material changes to these Terms. Notice may be provided by email or by posting on the Supplier's website.

20.3 Acceptance of Changes

The Customer's continued use of the Services following the effective date of updated Terms constitutes acceptance of the updated Terms. If the Customer does not accept updated Terms, it may terminate these Terms in accordance with clause 10.3.

Document Information

Document Version: 1.0

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Next Review Date: January 29, 2027

Related Documents: - Cortex AI Platform - Service Definition Document - Cortex AI Platform - Pricing Document - Data Processing Agreement (to be executed separately) - G-Cloud 14 Framework Agreement (Crown Commercial Service)

Acceptance

By submitting an Order for the Services or by accessing or using the Services, the Customer acknowledges that it has read, understood, and agrees to be bound by these Terms and Conditions.

Cortex Labs Limited

Company Registration Number: 16496755

Registered Office: 167-169 Great Portland Street, 5th Floor, London, W1W 5PF

For questions regarding these Terms, please contact: hello@cortex-labs.ai

These Terms and Conditions form part of the Cortex Labs G-Cloud 14 service listing and are subject to the overarching G-Cloud 14 Framework Agreement terms. In the event of any conflict between these supplier terms and the Framework Agreement, the Framework Agreement shall prevail.