

Delivery Road Mapping service definition

Overview

Our Delivery Road Mapping service provides local authorities in the public sector with comprehensive, phased planning for digital transformation projects, particularly cloud migrations, system implementations and service optimisations. This service creates clear, realistic roadmaps that align initiatives with strategic objectives, budgets, and operational realities, ensuring coordinated delivery across multiple workstreams. It adheres to UK government standards, including the Government Digital Service (GDS) and spending controls, while incorporating agile principles tailored to public sector governance. By translating high-level visions into actionable timed plans, we help clients achieve predictable outcomes, manage dependencies effectively and deliver enhanced citizen services with reduced risk and optimal resource use.

Service Scope and Approach

The service begins with a collaborative scoping and baseline phase, engaging project leaders, delivery teams and key stakeholders to understand priorities, constraints and interdependencies. We review existing strategies, capability assessments and architecture outputs to ensure the roadmap builds on accurate foundations.

Key elements of our approach include:

- **Phased Planning:** Structuring the delivery into logical phases with defined entry/exit criteria, milestones and deliverables aligned to GDS service stages.
- **Dependency and Risk Management:** Mapping critical dependencies (technical, organisational, procurement), identifying risks and embedding mitigation strategies.
- **Resource and Timeline Modelling:** Realistic allocation of people, budget, and tools, with scenario-based forecasting to accommodate fiscal years, procurement cycles and staffing constraints.

Deliverables

Clients receive a robust set of planning outputs, including:

- A detailed delivery roadmap document with visual timelines, phase breakdowns, milestone definitions.
- Supporting artefacts such as resource plans, budget forecasts and governance frameworks.
- Executive-level roadmap presentations and summaries for leadership and governance bodies.
- Reusable templates and tools (e.g., roadmap canvases, tracking spreadsheets) for ongoing management and updates.

All deliverables are provided in accessible digital formats compliant with WCAG standards and designed for integration into portfolio management or business case documentation.

Engagement Model

Engagements typically span 6-10 weeks, depending on programme scale, number of workstreams, and iteration requirements, with delivery options of remote, on-site, or hybrid to align with team preferences. We facilitate workshops for co-creation and validation, ensuring strong ownership and knowledge transfer to internal delivery teams. Pricing is fixed fee, established through initial scoping, with phased payment options to support public sector financial processes.

Value Proposition

This service transforms ambiguous transformation ambitions into deliverable plans, significantly improving on-time and financial outcomes while minimising disruption to frontline services. Local authorities benefit from clearer prioritisation, reduced delivery risks, better stakeholder alignment, and accelerated realisation of benefits such as cost savings, improved resilience, and enhanced digital services for citizens. Our experience demonstrates roadmaps that enable improvements in delivery predictability and more effective use of constrained resources, all while maintaining compliance with GDPR, accessibility requirements and government digital standards.

This service is advisory and planning-focused, providing strategic roadmaps and frameworks without including project execution, day-to-day management, or technical delivery, enabling seamless combination with other G-Cloud services for full programme support.

