

Health and care cloud migration readiness, strategy and road-mapping

G-Cloud 15 | Lot 3 – Cloud Support
Services



About us

We are the health innovation experts

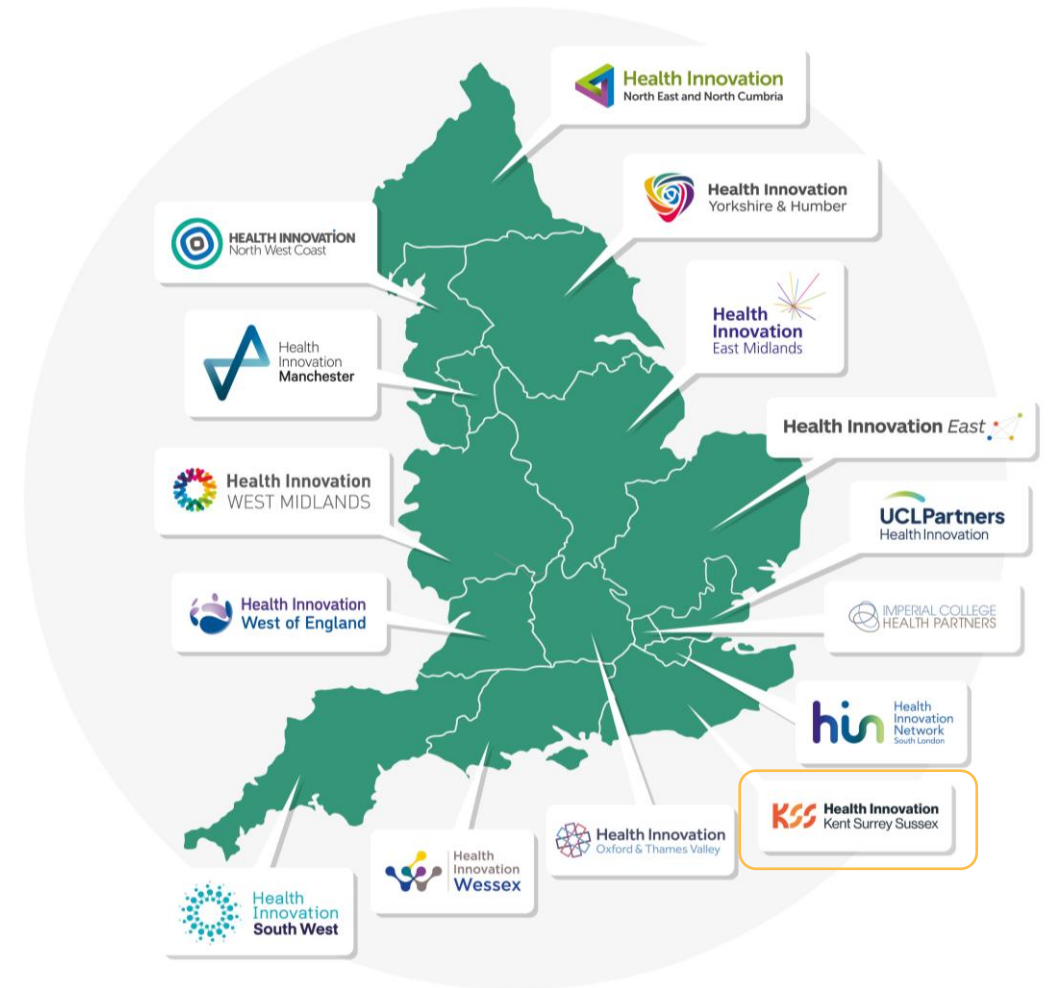
Health Innovation Kent Surrey Sussex (KSS) is one of the **15 health innovation networks** across England, established by NHS England in 2013.

We **transform lives** and **drive economic growth** by helping health and social care teams to find, test and implement new solutions to NHS challenges.

We **tackle national problems** with local understanding. And local problems, with national expertise.

This drives economic prosperity and growth in all parts of the country, and ensures that everyone benefits from innovation

Our impact comes from our ability to bring people, resources and organisations together, delivering benefits that could not be achieved alone.



Service Overview

Assess readiness and unmet need

We work with health and care organisations to understand their current digital and data landscape, assess readiness for cloud adoption, and identify gaps, risks and opportunities linked to service priorities and unmet need.

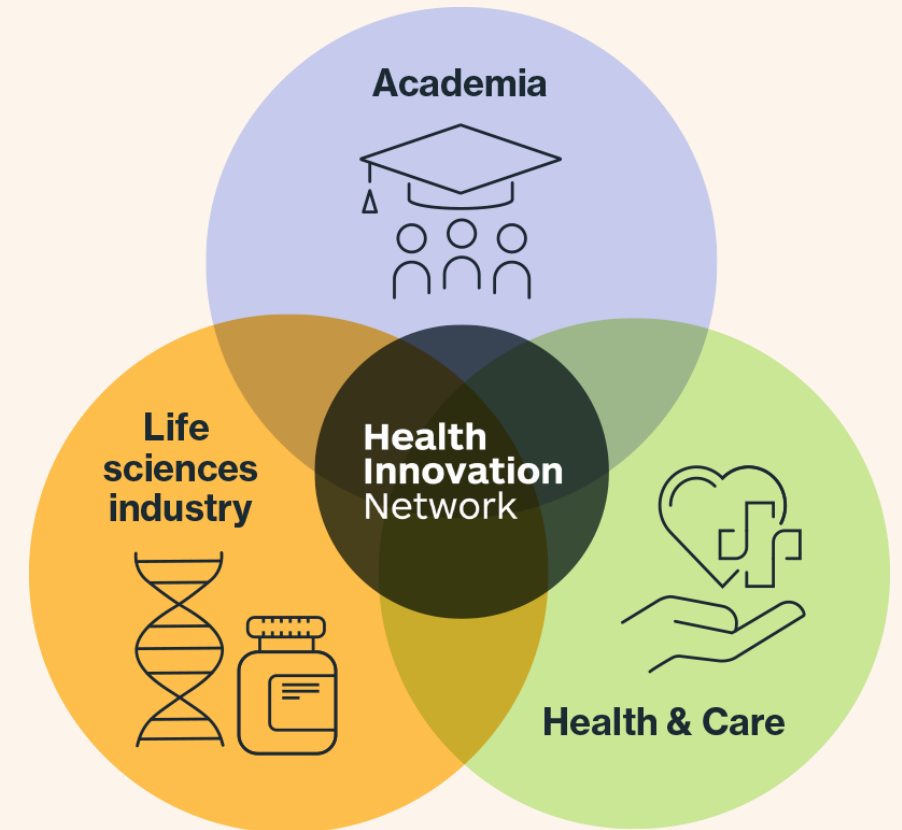
Explore options and shape strategy

We support organisations to explore architectural and migration options, assess trade-offs, and define target states that align cloud approaches with digital, data and innovation strategies in a vendor-neutral way.

Develop practical, adoptable roadmaps

We develop clear, evidence-based roadmaps that support phased cloud adoption and digital transformation, enabling organisations to plan for delivery, adoption and spread without committing to specific technologies or suppliers.

**All our work is delivered in partnership,
maximising the impact of innovation at
national, regional and local levels**



What the service includes



Cloud readiness assessment



Cloud gap assessment



Enterprise architecture analysis



Delivery road-mapping



Migration options appraisal



Innovation adoption planning, including vendor-neutral advisory support

Service benefits and impact



Benefits

- Improves confidence in cloud investment decisions
- Reduces risk of inappropriate migration
- Clarifies options and trade-offs
- Aligns technology with service priorities
- Supports innovation adoption at scale
- Reduces rework and delays



Impact

Health Innovation KSS has a strong track record of supporting digital and system innovation aligned to national and system priorities. Our work supports organisations to translate strategy into deliverable plans that enable sustainable change, productivity improvements and improved outcomes across health and care.



Service scope and constraints

This service is advisory and programme-based

It does not include:

- system implementation or migration delivery
- cloud hosting or infrastructure provision
- managed cloud or application support
- security operations or testing services
- product ownership, licensing or resale

Delivery is primarily remote. On-site support may be provided by agreement

How we work

Support arrangements

- We do not provide tiered or ongoing support (first-, second- or third-line).
- Services are delivered on a project or time-limited basis within agreed scope.
- Support is provided through normal project governance, workshops and agreed points of contact.
- We do not offer support packages, SLAs, technical account managers or cloud support engineers.
- Delivery is led by subject matter experts accountable for the engagement.



Our Values

Local partners, national impact

We respond to the needs of our local system and act as one to maximise impact.

We embrace equality, diversity and inclusion

We embrace equality, diversity and inclusion in all our commissioned work and will reflect this in the development of this network.

We promote constructive challenge

We model the behaviours required to successfully deploy innovation at scale.

We are committed and accountable

We are committed to deliver the Network Strategy and Business Plan, paying attention to results and strive for continual improvement.





Our vision

To drive a healthier and more equitable society by rapidly spreading innovation and connecting people to transformative ideas.