

Service Definition Document

G-Cloud 15 (RM1557.15) – Lot 2.b: Software as a Service (SaaS)

Supplier Details

Supplier name: Insight Consulting Services Limited

Trading / service brand: ICS Projects

Framework: G-Cloud 15 (RM1557.15)

Lot: Lot 2.B – Software as a Service (SaaS)

Service – CompliMind

CompliMind Service (Resold by Insight Consulting Services Limited)

Service Overview

Insight Consulting Services Limited offers Complimind an AI-enabled compliance and assurance platform that helps public sector organisations manage regulatory obligations, policies, and governance activities more effectively.

Features & Benefits

- AI-driven document ingestion and analysis
- Automated mapping of policies to regulatory frameworks
- Compliance gap and risk identification
- Searchable assurance knowledge base
- Improved audit readiness and executive assurance

Service Options & Pricing

- Delivered as a secure SaaS platform
- Flexible pricing based on organisational scale and document volume

Onboarding & Offboarding

- Initial scoping and use-case definition
- Secure ingestion of organisational documents
- Configuration of compliance rules and frameworks
- Secure data export and deletion on exit

Service Levels

- Platform availability aligned to SaaS standards
- Defined support response times
- Regular service reviews where required

Security & Compliance

- Aligned with UK Government Cloud Security Principles
- Data segregation and role-based access
- UK GDPR compliant data handling

Support Model

- First-line support via Insight Consulting Services Limited
- Escalation to platform provider for complex issues

Technical Requirements

- Secure internet access
- Modern web browser
- Availability of digital documentation