

Fava Genomics Results Portal – G-Cloud 15

Pricing Document

Introduction and pricing context

The Fava Genomics Results Portal is designed to provide individuals with secure, accessible access to their genomic results as part of public-sector health programmes, research studies, and population-level genomics initiatives. The service presents genomic information in a patient-friendly format and may be delivered as a standalone web application or launched in context from existing patient portals or digital health applications.

Deployment of the service typically forms part of wider genomics programmes delivered at regional or national scale. Implementation may therefore involve collaboration with healthcare organisations, research partners, and third-party technology suppliers. Where appropriate, commercial arrangements with delivery partners, including referral or revenue-sharing agreements, may form part of the overall pricing structure and are agreed as part of a Call-Off Contract.

National policy documents, including NHS long-term plans for genomics, describe ambitions for population-level genomic programmes involving cohorts of approximately 150,000 citizens. Pricing reflects the scale, governance, and delivery requirements associated with supporting such programmes.

1. Pricing overview

Pricing for the Fava Genomics Results Portal is based on the scope, scale, and complexity of deployment and is agreed as part of each Call-Off Contract under the Crown Commercial Service G-Cloud framework. The service is typically priced using a combination of a one-off implementation fee and recurring annual charges.

All prices are exclusive of VAT.

2. One-off implementation costs

A one-off implementation fee may apply to cover activities such as service configuration, branding and content setup, onboarding, and integration with upstream systems supplying genomic results or enabling contextual launch from existing patient portals.

Indicative implementation cost:

£500,000 – £1,000,000 (one-off)

Final implementation costs depend on factors including programme scope, number of cohorts supported, integration requirements, information governance arrangements, and delivery timelines.

3. Annual platform licence

An annual enterprise licence fee applies for use of the hosted results portal. This includes access to the service, standard support, maintenance, and ongoing updates.

Indicative annual platform licence:

£250,000 per annum

4. Usage-based pricing (per-participant)

For population-scale deployments, a per-participant enablement or onboarding fee may apply.

Indicative per-participant fee:

£5 per participant per annum

Illustrative example (for guidance only):

150,000 participants × £5 = £750,000 per annum

Actual participant volumes and pricing are agreed at Call-Off and may vary depending on programme design, duration, and scope.

5. Trials and pilot pricing

Free or reduced-cost access may be offered on a time-limited basis for evaluation, research, or pilot purposes, including with NHS partners. Trial access typically includes agreed core functionality within a defined scope but excludes full production deployment, integrations, and ongoing service commitments. Trial duration and scope are agreed in advance with the buyer.

6. Education and research pricing

Special pricing may be available for educational and research organisations by agreement, depending on scope, duration, and intended use of the service.

7. Payment terms and adjustments

Pricing, payment schedules, service credits, and any agreed commercial adjustments are defined within individual Call-Off Contracts and are governed by the standard Crown Commercial Service G-Cloud Call-Off Contract Terms and Conditions.