

RAPID HEALTH G-CLOUD 15 PRICING

Lot: Lot 2b – Software as a Service (SaaS)

Core Service

Service	Charging Unit	Billing Frequency	Price
Smart Triage	Per registred patient (list size)	Annual	£0.80

Smart Triage is a Software-as-a-Service digital triage and care navigation platform for the NHS, incorporating AI-enabled components to support automation and scale. It supports primary care organisations, PCNs, ICBs, and other NHS bodies to assess patient requests, prioritise urgency, and route patients to appropriate care options in line with clinician-defined protocols.

The service automates key stages of triage and booking while operating strictly within locally agreed clinical and operational rules. It is delivered as a fully web-based SaaS solution with no local installation required.

Setup and implementation costs

Setup or implementation charges may apply. Where applicable, any such charges are agreed with the buyer at call-off stage and confirmed in the Order Form.

Optional Add-On Modules

Module	Charging Unit	Billing Frequency	Price
Patient Direct Booking Advanced appointment invitation link generator for follow-ups, planned care, and defined workflows.	Per registred patient (list size)	Annual	0.36

Smart Direct Booking Self-booking links for routine services like vaccinations, smear tests, and more that you can place on your website with patient eligibility checks prior to booking.	Per registered patient (list size)	Annual	0.36
Cross-organisational Booking Enables cross-organisational appointment booking, such as enhanced access appointments, alongside your local practice capacity as part of the Smart Triage patient journey.	Per registered patient (list size)	Annual	0.36

Pricing Notes

- All prices are exclusive of VAT
- Prices are calculated annually based on the total number of registered patients
- Buyers may agree on discounted prices at call-off
- No minimum purchase of optional modules is required.